



IDoA Leadership

Executive Office

Mary Killough, Director
Becky Dragoo, Deputy Director
Elizabeth Vogt, Chief of Staff – Operations
Michelle Hoersch, Chief Planning Officer
Rhonda Armstead, General Counsel/Ethics, Privacy Officer
Ellen Jennings-Fairfield, Chief Internal Auditor
Robin A. Tucker, Human Resources Administrator/EEO Officer
Bresha Brewer, Legislative Liaison
Iris Huber, Public Information Officer
Sandra Pastore, Senior Policy Advisor
Vacant, Special Assistant to the Director on Community Engagement and Equity

Jennifer Hebel, Special Assistant for Research

Finance & Administration

Sarah Harris Manager/CFO

Budget & Cost Operations

Bureau of Business Services:

Accounting
Financial Reporting
and Recovery
Payroll and
Administrative Support

Mail Operations

Office of Service Development & Procurement Community Relations & Outreach

Lisa Zuurbier Manager

Senior HelpLine SHIP (Senior Health

Insurance Program)
Special Events and
Fairs

Marketing:

Forms Management
Marketing and

Publications
Print Services

Benefit Access Program Home & Community Services

Amy Wiatr-Rodriguez

Manager

Bureau of Community Operations:

Community Care Field Services

Older Americans Act Services

Senior Employment

Caregiver Support Intergenerational Programs Planning, Research & Development

Derek Hedges Manager

Office of Training & Development

New Programs and Policy Development

Strategic Planning Program Evaluation Medicaid Waiver

Management

Demonstration

Projects
Crapt Writing

Grant Writing
Forecast and Analysis

Advocacy & Preventive Services

> Brian Pastor Manager

Benefits, Eligibility, Assistance & Monitoring

Technical Assistance Advisement

Program Monitoring and Fraud Prevention

Office of Adult Protective Services Office of State Long-Term Care Ombudsman

> Kelly Richards Manager

Long-Term Care Ombudsman Program

Home Care Ombudsman Program

August 2025

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