

Organizational Overview

EXECUTIVE OFFICE MARY KILLOUGH, ACTING DIRECTOR

VACANT, Administrative Assistant

Benetta Davies, Administrative Assistant – Chicago Office

Becky Dragoo, Deputy Director

Elizabeth Vogt, Chief of Staff – Operations

Rhonda Armstead, General Counsel/Ethics, Privacy Officer

Ellen Jennings-Fairfield, Chief Internal Auditor

Robin A. Tucker, Human Resources Administrator/EEO Officer

Gloria Simmons, Legislative Liaison

Iris Schweier, Public Information Officer

Vacant, Senior Policy Advisor

Glenda M. Corbett, Special Assistant to the Director on Community Engagement and Equity

Jennifer Hebel, Special Assistant for Research

Div. of Finance and Administration

Sarah Harris Manager/CFO Div. of Community Relations & Outreach

> Lisa Zuurbier Manager

Div. of Home and Community Services

> Sandra Pastore Manager

Div. of Planning, Research & Development

> Vacant Manager

Div. of Advocacy and Preventive Services

Brian Pastor Manager Office of State Long Term Care Ombudsman

> Kelly Richards Manager

Budget and Costing Operations

Bureau of Business Services:

Accounting

Financial Reporting and Recovery

Payroll and Administrative Support

Mail Operations

Office of Service Development and Procurement Senior HelpLine

SHIP (Senior Health Insurance Program)

Special Events and Fairs

Marketing:

Forms Management
Marketing and
Publications
Print Services

Benefit Access Program Bureau of Community Operations:

Community Care Field Services

Older Americans Act Services

Senior Employment

Caregiver Support Intergenerational Programs and Development
New Programs and

New Programs and Policy Development Strategic Planning

Office of Training

Program Evaluation
Medicaid Waiver

Management
Demonstration
Projects

Grant Writing

Forecast and Analysis

Benefits, Eligibility, Assistance and Monitoring

Technical Assistance Advisement

Program Monitoring and Fraud Prevention

Office of Adult Protective Services Long-Term Care Ombudsman Program

Home Care Ombudsman Program