

Organizational Overview

EXECUTIVE OFFICE

MARY KILLOUGH, ACTING DIRECTOR

Latorya Simon, Administrative Assistant

Benetta Davies, Administrative Assistant – Chicago Office

Glenda M. Corbett, Special Assistant to the Director on Community Engagement and Equity

Becky Dragoo, Deputy Director

Selma C. D'Souza, Chief of Staff – Operations

Rhonda Armstead, General Counsel/Ethics, Privacy Officer

Ellen Jennings-Fairfield, Chief Internal Auditor

Robin A. Tucker, Human Resources Administrator/EEO Officer

Gloria Simmons, Legislative Liaison

Iris Schweier, Public Information Officer

Elizabeth Vogt, Senior Policy Advisor

Jennifer Hebel, Special Assistant for Research

Div. of Finance and Administration

Sarah Harris Manager/CFO

Budget and Costing Operations

Bureau of Business Services:

Accounting

Financial Reporting and Recovery

Payroll and Administrative Support

Mail Operations

Office of Service Development and Procurement Div. of Community Relations & Outreach

> Lisa Zuurbier Manager

Senior HelpLine

SHIP (Senior Health Insurance Program)

Special Events and Fairs

Marketing:

Forms Management Marketing and Publications

Print Services

Benefit Access Program Div. of Home and Community Services

Sandra Pastore Manager

Bureau of Community Operations:

Community Care Field Services

Older Americans Act Services

Senior Employment

Caregiver Support Intergenerational Programs Div. of Planning, Research & Development

Mike Berkes Manager

Office of Training and Development

New Programs and Policy Development

Strategic Planning Program Evaluation

Medicaid Waiver Management

Demonstration Projects

Grant Writing
Forecast and Analysis

Div. of Advocacy and Preventive Services

Brian Pastor Manager

Benefits, Eligibility, Assistance and Monitoring

Technical Assistance Advisement

Program Monitoring and Fraud Prevention

Office of Adult Protective Services Office of State Long Term Care Ombudsman

> Kelly Richards Manager

Long-Term Care Ombudsman Program

Home Care Ombudsman Program