



# TELEPHONE and E-MAIL DIRECTORY

**SPRINGFIELD OFFICE:** One Natural Resources Way, #100, Springfield, IL 62702-1271

**CHICAGO:** 555 W. Monroe St., Suite 1500-S, Chicago, Illinois 60661-3714

**OFFICE OF THE DIRECTOR**

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**DIV. OF COMMUNITY RELATIONS & OUTREACH**

	<b>Name</b>	<b>Phone</b>	<b>Fax</b>	<b>E-mail</b>
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Adult Protective Services Hotline (24-Hour, Voice).....		1-866-800-1409		
Benefit Access Program (Toll-Free, Voice) .....		1-800-252-8966.....	217-524-6968 .....	aging.baa@illinois.gov
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Senior HelpLine (Toll-Free, Voice) .....		1-800-252-8966.....	217-524-6968 .....	aging.ilsenior@illinois.gov
SHIP (Senior Health Insurance Program) (Toll-Free, Voice) .....		1-800-252-8966.....	217-557-8457 .....	aging.ship@illinois.gov
SHIP.....	LEITH, SANDY (Director).....	217-785-4047.....	217-557-8457 .....	sandy.leith@illinois.gov
TTY (for the toll-free numbers above) .....		1-888-206-1327		

**DIV. OF FINANCE AND ADMINISTRATION**

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**DIV. OF INNOVATIVE TECHNOLOGY**

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**DIV. OF PLANNING, TRAINING, RESEARCH & DEVELOPMENT**

	<b>Name</b>	<b>Phone</b>	<b>Fax</b>	<b>E-mail</b>
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**DIV. OF HOME & COMMUNITY-BASED SERVICES**

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**DIV. OF ADVOCACY & PREVENTIVE SERVICES**

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**OFFICE OF STATE LONG-TERM CARE OMBUDSMAN PROGRAM**

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