



Older Adult Services Advisory Committee Meeting

Date: February 28, 2005

Location: James R. Thompson Center, Chicago, Illinois

IN ATTENDANCE:

Committee Members:

- Stephanie Altman – Health and Disability Advocates
- Darby Anderson – Addus HeathCare
- Paul Bennett - Central West Case Management Unit
- Sydney G. Bild, MD – Metro Seniors in Action
- Dennis Bozzi – Life Services Network
- Pat Comstock - Illinois Health Care Association
- Ann M. Cooper – Illinois Association of Nutrition Programs
- Thomas Cornwell, MD – HomeCare Physicians
- Donna Ginther – AARP
- Flora Johnson – SEIU Local 880
- Myrtle Klauer – Illinois Council on Long Term Care
- Jonathan Lavin –Suburban Area Agency on Aging
- Linda Leone – Prairieland Home Care
- David Lindeman – Mather LifeWays Institute on Aging
- Joyce Lony – Eden United Church of Christ
- Jean McCain – Livingston Manor
- Phyllis Mitzen – citizen member over 60
- Cathy Weightman-Moore – Catholic Charities Long Term Care Ombudsman Program
- Patricia O’Dea-Evans – B A Place for Mom
- Karen Anne Rose – Institute of Physical Medicine and Rehabilitation
- Steven K. Rothschild – Rush University Medical Center
- Hal Ruddick – SEIU Local #4
- Carmen Velasquez – Alivio Medical Center
- Cheryl Woodson, MD – Woodson Center for Adult Health Care
- Cynthia Worsley – Association of Illinois Senior Centers

Committee Members not in attendance:

- James R. Donelan – The Township Officials of Illinois
- Marion Hanks-Bell – registered nurse
- Harriet O'Connor – Illinois Hospice and Palliative Care Organization
- Ruth Rankin – Sarah Bush Lincoln Health System
- Brian Schwarberg – Alzheimer's Association

Ex-officio – non voting Committee Members in attendance:

- Ann Marie Murphy – Illinois Department of Public Aid
- Jennifer Novak – Illinois Housing Development Authority
- Sinead Rice-Madigan – Illinois Department of Financial and Professional Regulation, Division of Insurance
- Charles D. Johnson – Illinois Department on Aging
- Sally Petrone – Illinois Department on Aging, Long Term Care Ombudsman

Ex-officio – non voting Committee Members not in attendance:

- Enrique Unanue – Illinois Department of Public Health
- Gwen Diehl – Illinois Department of Veterans Affairs
- John Eckert – Illinois Department of Human Services

OBSERVERS:

- Joel Sheffel – West Suburban Access News Association
- Matt Touhey – Access Services
- Erin Wright – Suburban Area Agency on Aging
- Angelina Ristanovic – Elder Law Attorney
- M. Frankel – AARP
- Lil Frankel – AARP
- Evelyn Gooden – AARP
- Chloe Froonickx – AARP
- Mary Patton – AARP
- Frank Daigh – AARP
- J. Violet Gannon – Health and Medicine Policy Research Group
- Scott Musser – AARP
- Matt Hartman – Illinois Health Care Association
- Dan Ross – Illinois Hospice and Palliative Care Organization
- Alice Weber – SEIU-880
- John Hosfeny – Corporation for National and Community Service
- Debbie Witt – Illinois Home Care Council
- Carolyn A Guthman – AARP
- Edmund Lawler – AARP
- Laura Prohov – Council for Jewish Elderly
- Eleanor DiAngelo – Chicago Department on Aging (consultant)

State Agency Representatives:

- Laura Gallagher Watson – IL Department of Human Services
- Michael Gelder – Illinois Department on Aging
- Michele Piel – Illinois Department on Aging
- Kim Cox – Illinois Department on Aging
- Molly Elmore – Illinois Department on Aging
- Gidget Freeberg – Illinois Department on Aging
- Sherolyn Shaw – Illinois Department on Aging

SUMMARY**Welcome and Introductory Remarks:**

The meeting was opened by Director Johnson. Attendees introduced themselves and the agency they are representing. Director Johnson thanked everyone for coming and encouraged participants to bring forward ideas and concerns to the Committee.

Director Johnson stated that while it will be a challenge to work on all of the things that are important to older persons and to move the work of the Committee forward, that is our goal and we will do our best to remain focused on the goals of the Older Adult Services Act. Director Johnson would like to move forward in the next legislative session with a very concrete plan

This legislation calls for the forming of an executive committee. We have chosen not to do that right now so we can decide what exactly the executive committee will be doing. We anticipate it being formed soon.

Concerns voiced

Donna Ginther expressed concern that the minutes were not distributed until Friday and there was not an opportunity for input. The agenda should offer an opportunity for approval of the minutes. She also noted there is nothing on the Department's website about the committee.

She expressed concern that the law is clear and states that the Executive Committee is responsible for the structure of the committee. She questioned if the Executive Committee isn't formed very quickly, the structure will be in place and we will be out of compliance with the law. She recommended that those people who have been appointed as chairs of workgroups should be on the executive committee. She questioned whether there are incremental benchmarks that we should be meeting and if so, what are they.

Her final concern was regarding the agenda which has on it guiding principles. Are the guiding principles guiding the process or guiding the act? Michael Gelder responded that they are guiding the process.

She feels the Department is not working in collaboration with the advisory committee.

Michele Piel stated the Department will work to get the information out sooner and is still planning on using the website to do that.

Michele Piel apologized if there was a problem with the previous minutes and asked for concerns, additions, or corrections.

Concerns from the previous minutes are the following:

- In the previous meetings minutes, on page 4, in the section titled Welcome and Charge. The last paragraph that stated something may be able to happen in the spring session. Question is if the Department is introducing legislation this year. Michele Piel clarified that Director Johnson had mentioned the fall as a time to have a concrete plan for the committee.
- Question under section titled Overview of PA 093-1031. The second paragraph discussed a presentation on the Department's current services and efforts for expansion related to the new legislation. Concern is that it was actually just a summary of what the Department is doing, not necessarily an expansion driven by the law.
- The summary of the Payment Rate Mechanism and Cost Report Workgroup meeting stated they all agreed on the baseline at which to start. Donna Ginther stated she had no idea what that means.
- Regarding the summary of the workgroups discussions, for the Coordinated Point of Entry, some expressed to Donna Ginther that they had no recollection of discussion of public/private partnerships that can be placed in an inventory and readily available for information dissemination by trained individuals. Pat Evans stated that that statement is an accurate reflection of the group's discussion.
- Ms. Ginther felt that the section on the Overview of the Legislation was a summary of what the Department was doing, not anything that was mandated by the law.
- Minutes stated Terry Sullivan was present, he was not. Myrtle Klauer represented him.

Michele Piel stated she advocated against appointing an Executive Committee too early in the process.

Michael Gelder clarified that if there are changes to members serving on the committee; that needs to be formalized by a letter to the Department.

Workgroup Reports:

Workforce and Caregivers Workgroup

David Lindeman provided a handout with a draft of the group's vision and strategic goals and objectives to be used as a framework for the committee. The group provided goals and objectives for the workforce and separate goals and objectives for the family caregiver.

This is not a final document. The group will also look at different strategies such as "person centered care" and Pioneer Practices. The Pioneer movement looks at innovative ways to provide care. Themes can carry over to community based care.

A concern was raised that other approaches besides Pioneer Practice should not be overlooked. There may be less "facilities focused" strategies available for community based living.

Services Workgroup

Donna Ginther reported for the group. The workgroup has not yet met. She will be calling the group together as quickly as possible. She has started a glossary of terms so the same words can be used throughout the document. She will e-mail this document to Michele Piel at the Department.

Payment and Rate Mechanisms, Cost Reports

Co-chair, Debbie Witt spoke for the group. They would like to change the workgroup name to Finance. She provided a handout that will be e-mailed to the Department for distribution. The handout outlines the areas of the law that require funding:

- inventory of services
- analyze the results of the inventory, and identify priority service areas, which shall serve as the basis for a priority service plan
- develop strategies for funding to expand services to priority service areas based on analyses and inventory; develop strategies for funding for the Older Adult Services Demonstration Grants
- develop strategies for developing private and community financing for services
- develop strategies to identify core cost elements that must be reported by all providers of the long term care community.

The group discussed universal cost reporting extensively and will continue to look at that issue.

The group is asking for the steering committee's guidance on broad issues within the law.

The group would like to operationalize the definition of "moneys follow the person". This is the concept of Senate Bill 1324 called "Community First". Any person that would have money spent on them by the state in a nursing facility may have that same amount of money spent on them for community services.

Coordinated Point of Entry

Jonathan Lavin spoke for the group and provided a handout listing their vision, goals and strategic objectives and provided notes from their first meeting in January. Molly Spengler and Jonathan Lavin developed attributes of a "Coordinated Single Point of Entry". The Case Coordination Unit (CCU) is the single point of entry. The CCU Association has been asked to provide information to the workgroup.

The group discussed comprehensive case management.

A concern from a member of the group was raised. She felt things were presented that were not discussed and conversation kept veering off to disabled community. Jonathan Lavin stated that a draft was put together by Joseph Lugo of the Department on Aging after discussion based on what was in the law.

Overview of Planning Process:

Deputy Director Gelder discussed the planning process and methodology. The Department wants to do things with the advice and counsel of this committee to the greatest extent possible. We want to build teamwork and trustworthiness to allow us to move forward in good faith. Deputy Gelder distributed Guiding Principles to be utilized by the committee in its work. Deputy Gelder reminded everyone to respect all participants and view points. Different perspectives are challenging to different organizations. We need to respect that as we are all working towards a common goal.

A recommendation was made to add a "senior focus" to the Guiding Principles. The Principles as revised, were accepted and will be distributed and posted on the Department's website.

The Committee has its first report due to the General Assembly in January, 2006.

Visioning Exercise:

Patrick Lenihan, Ph.D., Clinical Associate Professor of the University of Illinois, School of Public Health discussed the process as an organized way of getting things done. In order to make change, the Committee needs to be very organized or things will get bogged down along the way. Rarely do states have an opportunity to build a process. He emphasized that "what you put in is what you get out".

Michael Gelder stated that one possibility in the process to get more input from seniors may be to have local hearings or forums.

An observer representing Representative Rush's office suggested that we may want to add a subcommittee of consumers.

Donna Ginther stated that the one reason the Olmstead planning process was good was that the "end users" were involved.

Dr. Lenihan introduced a visioning exercise that started with a purpose of visioning and ended with a concrete plan that could then be plugged into a model like Mobilizing for Action through Planning and Partnerships (MAPP). Dr. Lenihan distributed a diagram of the MAPP model. He said the results of the visioning exercise could be taken back and cast into a vision statement. A participant questioned why we need a vision statement since we have a purpose written in SB 2880. Dennis Bozzi stated that the 2880 legislation is a good start but it is important to humanize this process. We are talking about changes that effect real people.

Dr. Lenihan asked that advisory members answer these questions:

*How will be people be better served, how will lives be enriched by what has gone on today? Pretend it is 5 years from now, process is successful, a reporter calls, heard that seniors are better served now. What happened, what evidence can you tell the reporter?
Think about key elements from vision that constitute success.*

Dr Lenihan then asked them to vote on what was most important to tell a reporter about changes to the system in five years.

The results of the visioning exercise were put on a chart and participants agreed on the results.

The meeting was adjourned at 4pm.

(These minutes were approved by the committee on May 9, 2005.)