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August 29, 2013

TO: The Governor of the State of Illinois
The Honorable Members of the Illinois General Assembly

The Illinois Department on Aging (IDoA) is pleased to offer this ongoing bi-monthly report as required by HB 2275 (Public Act 98-0008). This report describes in detail the progress to-date by amended ILCS statute, pertaining to IDoA's Community Care Program (CCP) goals outlined in the legislation. This report also highlights IDoA policy changes and notifications required to implement this amendatory Act, in addition to federal waiver requests and State administrative rule changes, although no amendment to the Illinois Title XIX State plan has been made or offered.

20 ILCS 105/4.01(2-a) (provide data sharing and requested employment information verification for CCP providers)

- ✓ **The Department is in the process of working on data sharing interagency agreements with other State and Federal agencies to enhance the verification and eligibility determination processes for services that are administered by the Department.**

20 ILCS 105/4.02(7) (Balance Incentive Payment Program (BIP)) –

- ✓ **This requirement has been met. The Illinois Department of Healthcare and Family Services (HFS) submitted the BIP application to the federal Centers for Medicare and Medicaid Services (CMS) on March 18 2013. On June 12, the State of Illinois received official notification from CMS regarding the awarding of the BIP grant. The project period is July 1, 2013 through September 30, 2015. Illinois will receive an enhanced 2% match on non-institutional long-term services and supports, estimated at \$90.3 million during the project period.**

Respect for yesterday. Support for today. Hope for tomorrow.

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal statutes. If you feel you have been discriminated against, call the Senior HelpLine at 1-800-252-8966; 1-888-206-1327 (TTY).

20 ILCS 105/4.02(9) (service authorization guidelines for in-home service)

- ✓ **IDoA implemented a Service Authorization Guidelines policy for Case Coordination Units (CCUs) statewide on April 1, 2013. The Department also conducted trainings on service authorization guidelines for the CCUs in the Month of April and May. The Department is in the process of setting up reviews with several CCUs to ensure that the eligibility and services are authorized consistent with CCP policies and procedures.**

20 ILCS 105/4.02(10) (Medicaid waiver enrollment and claiming Improvements)

- ✓ **IDoA is collaborating with the Department of Human Services (DHS) to provide IDoA's Case Coordination Units (CCUs) access to DHS's PACIS system which will assist them in tracking the progress of Medicaid applications being processed for CCP participants. Currently, there are six CCUs that have access to PACIS, and another 28 are in the process of finalizing contract agreements with DHS. Aging and DHS are also scheduling a webinar training for the CCUs on the PACIS system in the coming weeks once access is granted to the remaining CCUs. In addition, DHS provided liaisons within their local offices for CCUs. This will allow CCUs a direct contact person for inquiries regarding the Medicaid enrollment process, and to improve interagency communication. The Department is establishing a stakeholders group which will meet in September, October, and November to examine opportunities to improve the Community Care Program and Medicaid claims process as specified in HB2275.**

20 ILCS 105/4.02(11) (seven-minute rounding policy clarification)

- ✓ **This requirement has been met. As of April 1, 2013, IDoA has developed a policy that requires implementation of rounding from seven minutes up or down to the nearest quarter hour as a new method for calculating CCP units for in-home service providers.**

20 ILCS 105/4.02(12) (coordinated (i.e., managed care) enrollment)

- ✓ **Policies for the Integrated Care Program (ICP) have been finalized to ensure the smooth transition of CCP clients to managed care entities (MCEs). Enrollment is ongoing. The Department continues to meet on a regular basis with the Department of Healthcare and Family Services, as well as the MCEs to address issues that arise to ensure that care provided is consistent with federal waiver requirements.**

20 ILCS 105/4.02(13) (maintain existing (FY13) CCP rate increase in FY14)

- ✓ **All current CCP fee-for-service rates remain unchanged at the FY13 level.**

20 ILCS 105/4.02 (Electronic Visit Verification (EVV))

- ✓ **The Department filed the emergency and proposed rulemaking amendment for electronic visit verification (EVV) for the Community Care Program with the Secretary of State Index Department on July 1, 2013. The citation for the emergency amendment is 37 Ill. Reg. 11381 (July 19, 2013). The citation for the proposed amendment is 37 Ill. Reg. 10738 (July 19, 2013). The Department also issued the EVV certification guidelines and companion forms (i.e., the EVV Certification Form [IL-402-1152] and the EVV Compliance Form [IL-402-1153] to In-Home Service (INH) providers on June 28, 2013. The In-Home Service providers were required to file their compliance verification form by July 31, 2013, and were allowed to file a second form by September 30, 2013, if they did not have an EVV system in place by the effective date and this implementation phase. At the time of this report, 84% of in home providers have submitted the required compliance verification forms.**

20 ILCS 105/4.02 (reporting requirements /bi-monthly reporting)

- ✓ **This report will satisfy the intended requirement of HB 2275.**

20 ILCS 105/4.02 (quarterly reporting on CCUs performance and adherence to service guidelines.)

- ✓ **A quarterly report will be issued in November 2013.**

20 ILCS 105/4.02 (CCP providers submission of bills or invoices to the Department)

- ✓ **This requirement is being implemented. As reported in the July 1, 2013 report, the Department's online billing system for Vendor Requests for Payment was modified to contain certification language for each bill that is submitted to the Department. In addition, each provider is required to file a notarized Certification Form with the Department.**

30 ILCS 5/2-27 (certification of CCP reforms)

- ✓ **This report will satisfy the intended requirement of HB 2275.**

30 ILCS 105/25 (prior CCP liability payment cap)

- ✓ **Bills for services provided in FY14 are being accepted through the normal billing process. All FY13 vouchers were processed as normal through the Department's Electronic Community Care Information System (eCCPIS) until the close of business on 8/15/13. The Department's FY14 budget does not have prior year billing provisions in the appropriation. Subsequently, providers were informed in June that all FY13 billings after August 15th must be submitted through eCCPIS Court of Claims screens and then through the Court of Claims process.**

305 ILCS 5/12 13.1 (requires HFS Inspector General to carry out oversight functions for CCP)

- ✓ **Program staff from IDoA is meeting with HFS' Inspector General Office on August 30, 2013 to discuss IDOA's new initiatives and responsibilities (e.g., EVV, and Adult Protective Services among others)**

and ongoing ways to collaborate between the respective agencies to effectuate management oversight responsibilities.

Please do not hesitate to contact me if you have any questions regarding this report.

Sincerely,

A handwritten signature in blue ink, appearing to read "John K. Holton". The signature is fluid and cursive, with the first name "John" being the most prominent.

John K. Holton, PhD
Director
Illinois Department on Aging

cc: Mary Killough, Deputy Director
Mikal Sutton, Legislative Liaison