Older Adult Services Advisory Committee
Services Work Group

Date: April 18, 2005

Attending: Donna Ginther (Chair), Susan Bohm, Pat Cohen, Ann Cooper, Cindy Cunningham, Rick Dees, Diane Drew, Darcia Ferrari, Chloe Frooninckx, Mary Pat Frye, Mary Geis, Matt Hartman, Carol Headley, Martha Holstein, Rhonda Imhoff, Peg Keeley, Joyce Lony, Scott Musser, Mike O'Donnell, Amy Paschedag, Mary Patton, Sally Petrone, Gail Poundstone, Molly Spengler, and Terry Sullivan.

Introduction

Donna Ginther (AARP) reviewed the minutes from the meeting on March 30, 2005, and did introductions.

Transportation Presentation (Mike O'Donnell)

Mike O'Donnell (Illinois Association of Area Agencies on Aging) gave a presentation on the issue of transportation and the need for access to medical services for seniors. Mike distributed a draft issue paper, *Transportation to Health Care for Illinois Seniors*, that was prepared by the association.

The presentation included discussing barriers to transportation (e.g. accessible vehicles and scheduling) and unmet the needs for rural public transportation. Current sources of support, including the Department on Aging providing the Area Agencies on Aging with funding and the Department of Transportation's allocation of federal funding under the Section 5311 Program (maps show the service areas and that of rural public transportation were distributed) was also discussed. He suggested that general revenue funding needed to be appropriated to the Department on Aging's budget for transportation.

The committee discussed the use of an informal system (townships, nurses, and volunteers) in providing transportation and the affect on Adult Day Programs.

The committee will take a look at the report from a summit held by Governor Ryan and will contact the Rural Consortium.

Mike will work with the Department of Public Aid and provide updates regular updates on this issue.

Comprehensive Assessment Presentation (Mary Pat Frye)

Mary Pat Frye (Senior Services of Will County) gave a presentation on the Comprehensive Assessment tool which is currently being tested in several sites across the state (copies of the Comprehensive Assessment Case Recording Sheet to members of the committee). The tool was developed by a group of individuals from AAA's and CCU's who wanted to ensure that case management was being provided

comprehensively and holistically, and with the same level of detail throughout the state irrespective of a senior's location. This group is referred to as the "Outcomes Measurement Committee". She explained that the goal was to create a state-wide instrument for Case Managers to conduct assessments and develop care plans including trigger questions and the use of addendums for specific care needs.

The committee discussed who was using the Comprehensive tool and the potential benefits, including reducing paperwork by using computerized forms. The committee discussed having Shawnee Alliance for Seniors, which is currently working on the computerized form, come and discuss their work.

MDS (Rhonda Imhoff)

Rhonda Imhoff (Department of Public Health) gave a presentation on the MDS and the Residential Assessment Instrument (a hand-out of the training presentation was given to the committee). She explained that the MDS is based on federal requirements and that the current MDS 2.0 was implemented in January 2003. Since the training on the MDS is 3 hours long, Rhonda did short overview of the assessment process and pathway.

Molly discussed the current Transition Project which allows participants to receive non-core home services.

Donna discussed HB 2453, which was introduced by AARP to ensure that hospital discharge planners contact the CCU case managers when a Medicare patient is to be discharged to ensure an assessment of home services is done before they enter a nursing home.

The committee discussed the need for an assessment tool with real outcomes, and whether the MDS is a useful tool for improving care. It was determined that a more in-depth look at the MDS was needed.

Mary Pat Frye indicated that the Outcomes Measurement Committee had been asked to examine the Home Care version of the MDS to ensure that the information captured was also obtained in the Comprehensive Assessment tool. Molly explained that Deputy Director Gelder had expressed interest in ensuring that seniors could be tracked "longitudinally" should they move from their homes to facilities and then back to their homes. This would assist in the service planning process. The Outcomes Measurement Committee is meeting on April 27 to continue the comparison process. Mary Pat will provide an update on the Outcomes Measurement Committee's progress as it occurs.

Task Groups Meetings

The Quality, Conversions, and Inventory/PSA Task Groups met during lunch to discuss goals and objectives.

Task Group Reports

A. Quality – Cindy Cunningham

1. Find tools that are currently being used/created across the state
   - Contact Jane Stansell who has chaired the CCPAC quality committee for years (Cindy Cunningham)
   - Contact Illinois Foundation for Quality Health Care (Donna Ginther)
   - Encourage a member of the nursing home industry to participate on this committee
2. Find/develop a standardized, tiered quality tool for use across all services, statewide, which will identify quantifiable/measurable outcomes

3. Develop/find a way to efficiently collect and analyze quality data
   - Short Term goal—find out what is currently done with data that is being collected
4. To maintain people at the level of independence at which they are capable
   - Objective—Provide resources to informal caregivers
   - Objective—Achieve high levels of consumer satisfaction
5. To utilize data to determine service gaps, quality issues, and underserved areas
6. To utilize data and best practices to provide quality services across the state and across the service continuum
   - Objective—Develop a quality/best practices web site that will enable entrepreneurs/business developers/health care organizations to develop quality, needed services without having to "re-invent the wheel"

B. Conversions – Terry Sullivan
- Work with DPH in identifying and amending barriers contained in present rule and writing new rules in regards to barriers for conversion.
- Identify and apply for waivers to those barriers to conversion presented in federal guidelines.
- Identify financial incentive to nursing home industry to take beds offline.

C. Inventory/PSA – Donna Ginther
1. Inventory
   - Advisory
   - Recommend criteria for PSA
2. Housing options
3. Services
   - Best practices
   - Unavailable
   - Acute Illness

Updates from Molly Spengler

- The Project Manager position for the federal Real Change Systems Grant is contractual. The individual retained for the Cash and Counseling Grant will be an employ of the Illinois Public Health Association working in concert with the Department.
- Doing interviews for Cash & Counseling and Program Manager – should have some in place by May 1 and 15 respectively
- Inventory to be completed with the federal grant – still 2 years and 8 months left in the grant period; however, the inventory should be completed well before the expiration of the grant.
- Status of 27/73 split and DON score review – no information yet
- Awardees for Enhanced Transition Demo Project – The sites are to be located in: PSA 1 –Rockford; PSA 3 - Rock Island; PSA 6 – Quincy; PSA 11 – Egyptian; PSA 12 – CDoA (north side); and, PSA 13 - Suburban. The Department will be meeting with each of the proposed sites to finalize the budgets and to clarify program design issues. Molly will provide an update at the 6/6 meeting.
- Implementation of SB 2880 – no status report on timeline.

Next Steps

- Identify people and groups that are missing from the committee
- Complete goals prior to full OASA committee meeting on May 9

Next Meeting

The Services Committee will meet on Monday, June 6, in Pontiac from 10 a.m. – 3 p.m.

- Transportation update
- IFQHC
- Molly Spengler – IDoA update