



Older Adult Services Advisory Committee Services Work Group

Date: June 21, 2006, in Pontiac

Attending: Carol Aronson, Paul Bennett, Rance Carpenter, Ann Cooper, Betsy Creamer, Cindy Cunningham, Shelly Ebbert, John Eckert, Darcia Ferrari, Chloe Frooninckx, Mary Geis, Joyce (Lony) Gusewelle, Matt Hartman, Margaret Hastings, Carol Lentz Headley, Martha Holstein, Petie Hunter, Michelle Jech, Myrtle Klauer, Darlene Kloeppe, Juanita McCaffrey, Leah McDowell, Walt Meyers, Courtney Michel, Phyllis Mitzen, Robin Morgan, Scott Musser, Mike O'Donnell, Joy Paeth, Amy Paschedag, Mary Patton, Sally Petrone and Tarry Plattner.

I. Introductions:

Carol Aronson introduced herself as the new co-chair along with Donna Ginther of the Services Committee.

The Committee approved the January and February Minutes.

II. Shelly Ebbert Presentation – Budget Overview:

Shelly Ebbert (Illinois Department on Aging) provided the Committee with an update on the budget.

The General Assembly appropriated \$59.5million for Department on Aging, this includes:

- ◆ \$7.8million for Comprehensive Care Coordination
- ◆ \$6.8million for Alternative Senior Services (\$4.8m for Emergency Home Response and \$2m for Flexible Senior Services)
- ◆ \$1.57million to increase the asset limit to \$17,500
- ◆ \$1million for Adult Day Service Transportation
- ◆ \$1million for the Helpline
- ◆ \$1million for Home-Delivered Meals
- ◆ \$400,000 for Grandparents raising Grandchildren assistance

In addition the budget included an inter-agency transfer from the Illinois Housing Development Authority of \$2million for home modification as part of the Home-Again program.

The Department is anticipating serving 45,000 Community Care Program (CCP) clients for next year.

III. Phyllis Mitzen Presentation:

Phyllis Mitzen (Health and Medicine Policy Research Group) reviewed with the Committee their priority objectives from the OASAC Report filed in January.

- ◆ **Case Management** – Not just CCP clients eligible, coordinate care, think for next year, family systems (needs, extended hours), assessments – look at best practices, provide training for case managers.

- ◆ **Adult day service sites** – funding to assist with increasing transportation costs.

The Committee discussed the Department's open procurement process last year for adult day service centers – 9 new centers open and one has already closed. It was discussed how the increased funding is only a "band-aid".

- ◆ **Information and Assistance** – senior Helpline, funding in budget will help achieve goal, though heavy demand is expected with continued questions on Part-D.

The Committee discussed the impact of Part-D calls (up to 1,000 a day on the Helpline) and need for assistance on the local I&A site and the Helpline.

- ◆ **Nutrition Program** - \$1 million for Home-Delivered meals will help alleviate waiting list.

The Committee discussed the existence of waiting lists. The Department responded that use of waiting lists varies by area. It was discussed that providers were encouraged to 'build' waiting lists to demonstrate demand. The results of statewide surveys on HDMs were also discussed in response to questions on quality of food and satisfaction of clients. The Department and several HDMs providers pointed to survey results and POMP results and that the number of complaints had declined. The Department informed the committee of the annual report that they must file with the General Assembly. It was mentioned how programs in Chicago are providing 2 meals a day, while the program was designed around one meal a day at noon. Paul Bennett (University of Illinois-Chicago) said that his report would include an inventory on HDMs. The Committee also discussed the use of public and private programs in assessing nutrition risks. The Department responded that the concept of looking at food as an adjunct to medicine had been brought to their attention.

The Committee recommended that the Department on Aging provide a report on meal costs by PSA.

- ◆ **Senior Centers** – transformation

The Committee discussed how increasing transportation costs were impacting senior centers. Legislation passed this spring would allow senior centers to seek competitive grants to transform their centers.

IV. Committee Goals

Carol Aronson explained that the Committee has been charged with providing input on the development of the Care Coordination Management system, the \$6.8million for flexible senior services, and determining criteria for priority service areas.

V. Systems Change Grant Update

Paul Bennett (University of Illinois – Chicago) provided an update on the Systems Change Grant. A draft of the transformation process, screening, pre-admission, and coming back out should be ready this summer. He explained that he is also looking at money management program and senior security index (standard for older adults to live in community). Paul is hopeful that he will get information on missing areas for the inventory database. The Inventory should be available September 2007. He also discussed and passed out a sign-up sheet for groups to help coordinate focus groups with 8 to 10 consumers, caregivers, and providers on three areas.

Martha Holstein (Health and Medicine Policy Research Group) discussed that Wider Opportunities for Women is developing an elder economic self-sufficiency survey as a ‘bare bones’ budget tool to replace Federal Poverty Level. Illinois was chosen as one of 4 pilot states to look at draft matrix. HMPRG is forming a coalition to look at what the issues are in Illinois.

VI. Comprehensive Care Management

Robin Morgan (Department on Aging) discussed how as a part of a staff retreat the Department began look at CCM and putting thoughts on paper, such as OASAC objectives and “who will we do it on?” A handout was passed out to get feedback on implementation.

The Committee discussed the use of a comprehensive assessment to determine if need for on-going case management and the lack of sufficient funding to meet all demands. The late year implementation of CCM was also discussed since funding would not be enough for statewide use. The Committee also discussed the use of triggers for CCM, or development of risk-levels. It was also brought to the Committee’s attention that the Outcomes Committee has started looking at an in-take tool to use statewide.

The Committee reached consensus that a comprehensive assessment should be offered to everyone regardless of income and assets. The intake process and tool will be standardized, including training and use of an “AIRS-type” certification. The Committee will look at the issue of case management being a service and whether a fee should be attached.

Carol Aronson agreed to take information on CCM to Case Coordination Unit Council for recommendations.

Mike O’Donnell agreed to come back with recommendations on training assessments.

The Committee agreed to form a workgroup on Risk-levels. Susan Reel, Mike O’Donnell, and Joy Paeth offered to serve on the workgroup.

VII. Alternative Senior Services:

Shelly Ebbert (IDOA) discussed the Alternative Senior Services in the budget. \$6.8million of which \$4.8million for emergency home response for CCP eligible seniors and \$2million for flexible senior services. The principle of the flexible senior services funding line is to maximize flexibility. The General Assembly indicated this is the beginning of on-going funding.

The Committee discussed how \$2million was not enough to provide adequate respite funding. Members brought up idea of defining purpose of funding for ‘gap-filling’. The Department stressed that they want the Committee to define what the money can be used for. It was also expressed that it be clearly seen as funding for new services not existing services. Carol brought up the concern of using a funding formula in which rural areas receive less funding compared to other areas of the state.