



Older Adult Services Advisory Committee Services Work Group

Date: August 29, 2005

Attending: Donna Ginther (Chair), Paul Bennett, Lisa Busjahn, Mary Kay Buysse, Pat Cohen, Karen Cripps, Cindy Cunningham, Kelly Cunningham, Janet Driscoll, Chloe Frooninckx, Mary Pat Frye, Lynda Frystak, Mary Geis, Matt Hartman, Martha Holstein, Peg Keeley, Joyce Lony, Jean McCain, Hellen McDonald, Walter Meyers, Phyllis Mitzen, Scott Musser, Margaret Neiderer, Nancy Nelson, Mike O'Donnell, Amy Paschedag, Terry Plattner, Gail Poundstone, Kristin Ruda, Julie Seline, Karen Shanker, Molly Spengler, Jan Sweikert, and Enrique Unanue

Introduction

Donna Ginther (AARP) did introductions.

Review of Older Adult Services Act

Donna Ginther (AARP) led the committee in a walk of the Older Adult Services Act (SB 2880). She began with Sec. 20 Priority service areas; service expansion and discussed (f) moneys for service expansion and the services listed (Sec. 10 was passed out which has the definitions of the services). Also in that section is the reference to demonstration projects, the descriptions of many of which came from other states.

Sec. 25 Donna stated is the planks of the Act, with (1) the planning process, (2) Comprehensive Case Management - corner stone of the overhaul and development of universal comprehensive assessment tool, (3) Coordinated Point of Entry, (4) development of public website, (5) the expansion of Adult Services, (6) consumer-directed "permit older adults to exercise maximum choice and control over their care, (7) comprehensive delivery system,(8) references the Demonstration projects in six areas created under HB 5057 – Molly informed the committee that 4 people have been transition out of nursing homes and 5 more people should be out within the next 2 weeks, (13) barriers to services – what waivers are needed, (16) Conversion sub-committee, (17) Finance sub-committee.

It was brought up that home may not be best place "Home is where the heart is."

The focus is on services, regardless of where you live. The issue is not residency – but services.

Donna also passed out a report from the AARP Public Policy Institute entitled, *Becoming Disabled After Age 65: The Expected Lifetime Costs of Independent Living*. The report concluded that cost associated is on average \$175,000 over the remaining lifetime. (The full report is available on AARP.org)

It was brought up that the average Community Care Program participant is a 74 year old female who lives alone and the cost was \$456 per month.

Subcommittee Goals

Molly Spengler (DoA) updated the committees on their goals. She said the timelines are flexible and that major tasks are up to date.

Goal #1 –

Strategic Object #1: Three years ago CMS (Center for Medicare and Medicaid) was audited. There were a lot of deficiencies in their waivers and changes are being made. Quality Assurance protocols were established for the agencies. Illinois' Department of Healthcare and Family Services is the "single-state" Medicaid agency and is responsible for ensuring that each Waiver has an established Quality Assurance program. HFS is working with the Waivers to develop QA protocols. The Elderly Waiver will be the final QA protocol completed since the Waiver was audited in 2003 and renewed in 2004 and no problems were identified by CMS.

The group reviewed the Tasks/Action steps.

Strategic Object #2: The NAPIS (National Aging Program Information System) is used to report to the federal government. The system is not computerized and since there is a dual tracking system with the MDS – nursing home it is challenging and costly to track individuals regardless of where services are provided.

The committee discussed how standard reporting requirements are needed and that while the 13 regional Area Agencies on Aging are at different computerization levels, they are collaborating on software for a web-based system. In addition it was mentioned that the City of Chicago uses their own system for all their human service departments.

Strategic Object #3: The Community Care Program Advisory Committee has been meeting for years and has a lot of knowledge and research on quality assessment – committee should work with them.

Strategic Object #4: Look at the Act and look at other states to identify best practices.

Strategic Object #5: Client Bill of Rights is on the list for 2005, need to decide what is on the short-list.

Goal #2 –

Strategic Object #1: Committee will serve in advisory role on the development of the comprehensive assessment tool and its implementation. The inventory should be started in the next 30 days, a firm and a project manager has been contracted by the Department.

Strategic Object #2: Once the inventory is completed committee will need to look at deficiencies and identify priority service areas and develop strategy.

Goal #3 –

Strategic Object #1: For service expansion a goal will be services statewide and development of housing and services.

Strategic Object #3: An example is home-delivered-meals it is a statewide program look at expanding from 1 meal 5 days a week to 2 meals 7 days a week. Look at other existing programs and comprehensive assessment tool.

Task Groups (Quality and Service Expansion) Breakouts

The Task Groups were instructed to look at money and non-money issues for 2006 priorities.

Review (Donna Ginther)

□ Fiscal:

Information and Assistance and Senior Help-line

- annualize upgrades to 800#

Home-Delivered-Meals

- Un-served and underserved expand to 2 meals a day/365 (special meals shelf-stable)
- Look at cost of production and delivery

Transportation

- Senior companion/RSVP
- Mileage reimbursement
- Liability insurance

Adult Day Service Transportation

- Parity in reimbursement levels

Senior Centers

- Fund Senior Center Grant Program – \$6 million

□ Non-Fiscal:

Client Bill of Rights

- All Providers

Aging in Place in all Residential setting

The committee agreed on the following priorities

□ Priorities:

Fall 2005 – fuel tax

Session 2006 –

1 – Comprehensive Case Management

2 – Transportation

- Adult Day Service
- RSVP/Senior Companion

3 – Information and Assistance

4 – Home-Delivered-Meals

5 – Program for complete funding of Senior Center grant program

Wrap-up (Donna Ginther)

Donna discussed with the committee possible suggestions for the program name.

The committee expressed an interest in Illinois Options for Aging

Other suggestions should be e-mailed to Donna Ginther at dginther@aarp.org

Announcement: Mike O'Donnell will facilitate the Service Expansion Task Group

Next Meeting

The Services Committee will meet along with the Conversion Committee on Wednesday, September 28, in Pontiac from 10 a.m. – 3 p.m.

- Jennifer Novak (Illinois Housing Development Authority) will present to a joint meeting of the Services and Conversion Committees on the Governor's recommendations for senior housing and tax increment financing.