Illinois Department on Aging Charles D. Johnson, Director



# Older Adult Services Advisory Committee Services Work Group

Date: November 18, 2005

Attending: Carol Aronson, Paul Bennett, Pat Cohen, Pat Comstock, Cindy Cunningham, Karen Freda,

Lynda Frystak, Ryan Gruenenfelder, Matt Hartman, Marsha Johnson, Peg Keeley, Myrtle Klauer, Juanita McCaffrey, Jean McCain, Robin Morgan, Scott MusserJennifer Novak, Mike O'Donnell, Sally Petrone, Gail Poundstone, Molly Spengler, Jan Sweikert, and Enrique

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#### Introduction

Donna Ginther (AARP) did introductions.

# **Purpose of Meeting**

- Put dollars to the goals
- Discuss the inventory grant
- Plans for the strategic document

# **Transportation Recommendation**

The committee reviewed the Transportation Recommendation and decided to include reference information from the State's Transportation Committee. The committee will also look at the United We Ride grant (IDOT) – Mike O'Donnell.

#### **Short-term Goals**

- Comprehensive case management and funding to implement and operate
- ADS transportation (mileage/liability)
- I&A infrastructure (which includes annualizing the upgrade to the senior helpline 800#
- HDMs: expand to 2 meals/day, 365 days a year and address production/delivery issues
- fund a senior center grant program

# Review (Donna Ginther)

#### **Funding to implement Comprehensive Case Management:**

\$12 million: to implement the comprehensive tool and care plan statewide. This does not include follow-up

\$15 million: to expand case management to be comprehensive

Additional training costs: Molly is getting an estimate. These additional costs include teaching the use of the tool and bringing in experts from the field to co-train with Department staff.

Methods to calculate the amount needed to expand to comprehensive case management:

- Method 1: The CCUs created their estimates based on the amount of time it takes to perform the required tasks. The current tool takes 40% of the time it takes to do comprehensive case management.
- Method 2: The AAAs kept the rates the same but based their estimate on the number of additional persons that will need the service (i.e. CCP vs. total Title III participants)
- Method 3:
  - 1. Do an assessment of all of the current costs.
  - 2. Add the estimated costs of comprehensive case management.
  - 3. Back down to the money that is needed.

Other suggestions for improving case management:

- computerize all of the forms
- rename to care coordination
- move to a broader role in terms of monitoring hours of service and quality. AAAs?
- use an M-team approach in creating the care plans

Second year case management suggestions:

- perform chronic case management
- create a geriatric care management certification
- geriatric clinical protocol: teach case managers enough so that they are in the mindset that they know what they need to know to keep a client independent

# **ADS Transportation:**

- need \$2 million to increase the rate to \$8.30. This amount includes expansion to an extent (meaning that the expansion can only go as far as the clients are able to be on the bus/van).
- 63 counties unserved
- Marsha Johnson's ADS argument: Funding is only available to serve clients 3 days/week for 6.5 to 7 hours each day

### **Information & Assistance:**

- cost for helpline expansion annualization (being told this is being put in the FY07 budget)
- maintain \$\$ for local I&A sites (i.e. MMA money for I&A sites when the federal funding runs out)

#### **Nutrition:**

- IDoA survey to address waiting lists and unserved areas
- No dollar figure yet: IDoA report?

## **Senior Center:**

• competitive grant program: \$3.5 million.

## **Inventory Grant**

Paul Bennett updated the committee on the Inventory Grant. He will be conducting focus groups across the state with seniors (60+), caregivers of seniors, and stakeholders. The committee reviewed the focus group questions to prepare him for the Institutional Review Board.

## **Next Meeting**

The Services Committee will meet before the Governor's Conference on Aging on Tuesday, December 6, in Chicago from 1-4 p.m.