



JB Pritzker, Governor
Paula A. Basta, M.Div., Director

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To: CCUs, APS Agencies & EHRS
From: Paula Basta, Director
Date: March 20, 2020
Re: Essential Services

To clarify, per IDoA guidance, Care Coordination Units (CCUs) and Adult Protective Services (APS) agencies are considered “essential” service providers under the Stay at Home Order issued today. The only closure guidance that IDoA has provided is to our Adult Day agencies, Senior Centers and Congregate Dining Sites— all other service providers have been issued guidance this past week via numerous FAQs and conference calls.

We understand most of you are providing services telephonically and we greatly appreciate all that you’re doing to keep our seniors safe during this COVID19 pandemic. Again, thank you for continued efforts and support ensuring continuity of services to our seniors throughout the State.

The full text of EO 2020-10 can be found at (need to scroll down)
<https://www2.illinois.gov/sites/coronavirus/Pages/default.aspx>

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www.illinois.gov/aging

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal statutes. If you feel you have been discriminated against, call the Senior HelpLine at 1-800-252-8966; 1-888-206-1327 (TTY)