

COMMUNITY CARE PROGRAM ADVISORY COUNCIL (CCPAC) MEETING

February 14, 2023

10:00 AM – 12:20 PM

Advisory Committee Members in Attendance (Webex)

Theresa Collins, CCPAC Co-Chair, Senior Services Plus, Inc, IACCPHP; Laura Altenbaumer, Active Day; Sherry Barter-Hamlin, Voyager Senior Living; Natasha Belli, DuPage County Community Services; Mary Callahan, American Medical Alert; Megan Conway, Hanover Township Dept of Aging Services; Cary Crawford, Addus; Yolanda Curry, Chicago Dept of Family & Support Services; Kim Evans, Help at Home; Aaron Fortenbacher, Healthcom/VRI; Stephanie Garrigan, Lifeline; Joanne Glenn, Comprehensive Quality Care Inc. Foundation; Ella Grays, Accent Care; Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc.; LaShun James, Addus Homecare Chicago; Brycie Kochuyt, Alternatives; John Magee, ADT; Dary Mien, Chinese Mutual Aid Association; Amy Nathan, Northshore Senior Center; Marsha Nelson, Shawnee Health Service; Marta Pereyra, CLESE; Tammy Tenton, Premier Home Health Care Services, Inc; Peter Valessares, Hellenic Foundation.

No attendance email on file, attendance documented per Webex log.

Advisory Committee Members Not Present

Courtney Boileau, IL Medicaid Policy, Blue Cross Blue Shield of IL; Lori Elliott, Williamson County Programs on Aging; Megan Gallegos, Healthcom/VRI; Lori Hendren, AARP Illinois; Yvette Holcomb, AccentCare, Inc; Richard Juarez, Solutions for Care; Winnie Lam, Chinese American Service League; Yvette Lyles, Pathway to Living; Beth Menz, SEIU Healthcare Illinois Indiana; Grace Schonberg, Lawndale Christian Health Center; Robert Spaulding, Healthcare Plus Senior Care.

*Advance notice of absence was communicated prior to meeting.

Guests in Attendance (Webex)

Colleen Burns; Alex Hanns; Nancy Contreras; Sarah Hamilton; Cheryl Aguirre; Jen Austin; Angela Bailey; Chloe Compton; Terence de la Rosa; Betty Erickson; Awilda Gonzalez; Elena Florea; Cindy Hardiek; Anna Holden; Topaz Gunderson-Schweska; Linda Hubbartt; Marsha Johnson; Pam Jones; Ben Josephson; Jina Kena; Suzanne Kinsey; Christie Kirchhofer; Karen Kolb; Lisa Kracht; Stacey Rhodes; Santosh Kumar; Annie Mattix; Jessica Moxey; San O; Deb Oberman; Mayra Quinones; Sara Ratcliffe; Kathy Rhoads; Amber Richardson; Gustavo Saberbein; Teresa Smith; Julie Walker; Kaoru Watanabe; Kifa William; Katie Wright; Regina Zwart.

HFS Staff in Attendance (Webex)

Pam Winsel; Robin Morgan; Lauren Tomko; Cynthia Mester; Lisa Gregory.

IDoA Staff in Attendance (Webex)

Paula Basta, Director; Becky Dragoo, Deputy Director and CCPAC Co-Chair; Selma D'Souza; Mike Berkes; John Eckert; Kimberly Flesch; Mary Gilman; Ticarol Smith; Sarah Harris; Iris Schweier; Sandy Leith; Lisa Zuurbier; Sandra Pastore; Chelsey Peters; Brian Pastor; Priscilla Chapman, Liz Vogt; Jennifer Hebel; Gloria Simmons; LaRhonda Williams; Kristin Chi; Shirley Morley; Stacey Malone; Chrystal Alexander Carrie Marcy; Justin Heggy; Lori Brannan; Meghan Nierhoff; Sally Lisnek; Melissa Schackel; Sophia Gonzalez; Beth Skeeters.

AGENDA ITEMS

Opening Remarks

Welcome remarks from IDoA Director Paula Basta. Introduction and welcome to the new IDoA Deputy Director and CCPAC Co-Chair Becky Dragoo, the new IDoA Legislative Liaison Gloria Simmons, the new IDoA Advocacy and Prevention Services Division Manager, the new Older Americans Act (OAS) Supervisor Kelly Rice and coming later this week the new IDoA Senior Policy Advisor Elizabeth (Liz) Vogt.

CCPAC Co-Chair, Theresa Collins officially called the meeting to order. CCPAC committee members were instructed to email their attendance to beth.a.skeeters@illinois.gov.

December 13, 2022, CCPAC Annual Meeting Minutes – Theresa Collins, CCPAC Co-Chair

A motion to approve the December 13th minutes was provided by Tammy Tenton and seconded by Ella Grays. Floor was opened for comments, corrections, or discussion. No comments. The motion carried with no objections and minutes were approved.

Public Comments – Theresa Collins, CCPAC Co-Chair

The invitation for public comments was opened. No public comments or questions.

Campaign to Increase Older Adult Participation in SNAP – Colleen Burns, State Engagement & Innovation Lead for the Greater Chicago Food Depository

Colleen Burns leads the Illinois Commission to End Hunger. It is a statewide public private partnership composed of stakeholders from across our state who are working to create recommendations for ways to end hunger. The slide presentation was emailed to all meeting attendees.

For more information on the Commission to End Hunger please visit: www.endhungerillinois.org

SNAP/LINK benefit information can be found at:

<https://www.chicagosfoodbank.org/get-help/benefits-outreach/snap/emergency-allotments/>

Resources for the Elderly, Disabled Simplified Redeterminations Project (EDSRP) can be found at:

<https://www.chicagosfoodbank.org/get-help/benefits-outreach/snap/edsrp/>

Public Health Emergency (PHE) & Medicaid Unwinding Update

Pam Winsel, HFS HCBS Bureau Chief, the process is going to begin with letters going out to everyone. We have been communicating that one of the most important things you can do as a network is to make sure that everyone updates their mailing address in the system, to ensure they receive the redetermination letters to avoid any lapse in coverage. Asking that you continue to communicate the importance of the address updates. The letters are the normal (pre-Covid) redetermination letters and are estimated to start going out in March 2023. If there are any questions, you are always encouraged to contact the HFS hotline.

HFS Address Update toolkit: <https://www2.illinois.gov/hfs/Pages/AddressUpdateMessagingToolkit.aspx>

Electronic Visit Verification (EVV) contract signed with vendor HHA Exchange. For more information and updates visit the HFS EVV website at: <https://www2.illinois.gov/hfs/MedicalProviders/Pages/ElectronicVisitVerification.aspx>

IDoA slide presentation presented by Jennifer Hebel, Research Assistant, was a high-level overview on the ending of the PHE and the continuous coverage enrollment unwinding. Timeline dates and terminology was discussed. The slide presentation was emailed to all meeting attendees.

Continuous Coverage Enrollment (CCE) ending March 31, 2023

Redeterminations Start April 1, 2023

Federal and State PHE ending May 11, 2023

Medicaid Access Committee, Public Education Subcommittee slide deck:

<https://www2.illinois.gov/hfs/sitecollectiondocuments/hfscontinuouscoverageopsplanpubedspecialmeeting01252023.pdf>

HFS Address Update toolkit: <https://www2.illinois.gov/hfs/Pages/AddressUpdateMessagingToolkit.aspx>

Long Live Illinois Covid Outreach Campaign Update – Alex Hanns, Kivvit

Kivvit is the marketing firm that is conducting vaccine outreach to underserved and under vaccinated populations through a grant from the federal government. IDoA engaged Kivvit to develop a campaign to ensure seniors are up to date on their COVID-19 vaccinations. The Long Live Illinois Covid Outreach Campaign is the latest public health effort under the statewide “All in Illinois” initiative. Alex Hanns from Kivvit provided a slide presentation that was emailed to all meeting attendees.

Long Live Illinois Multicultural Toolkit: <https://ilaging.illinois.gov/content/dam/soi/en/web/aging/documents/long-live-illinois-multicultural-toolkit.pdf>

Training Tracking Portal (TTP) System Improvements

Mike Berkes, IDoA, gave a brief overview of the continuation of on-going work at the Department for TTP development and improvement. He provided an opportunity for those on the phone to speak on TTP before the Training Team provides an update.

Chloe Compton, Director of Regulatory and Government Affairs for the Illinois Association of Community Care Program Homecare Providers, read a prepared statement discussing problems as well as thanking the Department for recognizing and working through

the issues. The association has compiled a comprehensive list of specific problems and are happy to share the list with the Department.

Mary Gilman and Meghan Nierhoff of IDoA Training provided an overview of positive adjustments being made to TTP that are results coming directly from communication with the provider network. An email will be sent out listing system improvements in a PowerPoint and a recording to go through some of the new updates. A live Q & A session is planned for the future. Ticarol Smith, IDoA CIO, provided information that there is a full-time person dedicated to TTP and working with the programming team for future enhancements.

Area Agency on Aging (AAA) Workforce Survey

Sandra Pastore of IDoA HCBS provided an overview on a survey that was conducted on the Older Americans Act services and the Area Agencies on Aging. Results were just received last week of 77 responses of the 651 providers. Approximately half of the respondents indicated social workers and social service staff needed. Approximately 25% indicated food service workers are needed. Approximately 22% indicated information, assistance and activity coordinators are the biggest need. Also, on the list is home delivered meals, drivers, paid home delivered meal drivers, data entry specialists, paid bus drivers, fiscal staff, grant writers, food service managers, maintenance workers, attorneys and psychologists. There is a Workforce Subcommittee Meeting tomorrow and the results of the survey results will be shared via PowerPoint.

Future Meetings Discussion Topics

Mike Berkes extended the offer to let us know what you would like to see at future meetings. Please submit future meeting topics, discussion topics, subject matter experts, training topics or quality webinar ideas to the Department to: beth.a.skeeters@illinois.gov and copy mike.berkes@illinois.gov

Other Issues & Concerns

Governor's Budget Address is scheduled for noon tomorrow followed by a joint briefing at 2:00 P.M.

Adjournment – Theresa Collins, CCPAC Co-Chair

Motion to adjourn was provided by committee member Cary Crawford and seconded by committee member Dary Mein. The motion carried with no objections. Meeting adjourned at 11:41 A.M.

Next meeting: April 11, 2023, via WebEx