

COMMUNITY CARE PROGRAM ADVISORY COUNCIL (CCPAC) MEETING

JUNE 14, 2022

10:00 AM – 12:33 PM

BOARD MEMBERS IN ATTENDANCE

Stephanie Garrigan, Lifeline; LaShun James, Addus Homecare Chicago; Yvette Lyles, Pathway to Living; John Magee, ADT Health; Marsha Nelson, Shawnee Health Service; Peter Valessares, Hellenic Foundation; Liz Vogt, IL Assoc. of Community Care Program Homecare Providers, IACCPHP.

BOARD MEMBERS IN ATTENDANCE VIRTUALLY

Laura Altenbaumer, Active Day; Natasha Belli, DuPage County Community Services; Mary Callahan, American Medical Alert; Kevin Cosgrave, Guardian Medical Monitoring; Megan Conway, Hanover Township Dept of Aging Services; Yolanda Curry, Chicago Dept of Family & Support Services (Margaret Laraviere designated substitute); Aaron Fortenbacher, Healthcom/VRI; Megan Gallegos, Healthcom/VRI; Ella Grays, Accent Care; Sherry Barter-Hamlin, Voyager Senior Living; Lori Hendren, AARP Illinois; Yvette Holcomb, Premier Home Health Care Services, Inc; *Tracy Barczewski attending for Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc.; Richard Juarez, Solutions for Care; Winnie Lam, Chinese American Service League; Dary Mien, Chinese Mutual Aid Association; Amy Nathan, Northshore Senior Center; Marta Pereyra, CLESE; Gustavo Saberbein, Help at Home; Grace Schonberg, Lawndale Christian Health Center; Tammy Tenton, Premier Home Health Care Services, Inc; William Wheeler, ICCCU.

BOARD MEMBERS NOT PRESENT

Theresa Collins, CCPAC Co-Chair, Senior Services Plus, Inc, IACCPHP; Courtney Boileau, IL Medicaid Policy, Blue Cross Blue Shield of IL; Cary Crawford, Addus; Lori Elliott, Williamson County Programs on Aging; Joanne Glenn, Comprehensive Quality Care Inc. Foundation; *Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc.; Brycie Kochuyt, Alternatives; Beth Menz, SEIU Healthcare Illinois Indiana; Robert Spaulding, Healthcare Plus Senior Care.

GUESTS IN ATTENDANCE

Linda Hubbartt, Senior Services of Effingham County; Suzanne Kinsey, Fox Valley Community Services; Lisa Kracht, ECCOA; Terrence Sims, Accent Care.

GUESTS ATTENDING VIRTUALLY

Robin Morgan, HFS; Cynthia Mester, HFS; Nancy Contreras, KIVVIT; Amber Richardson; Jan Toleubekova; Sara Ratcliffe; Marsha Johnson; Roxanne Nuttall; Kim Evans; Betty DeGroot; Kathy Rhoads; Mayra Quinones; Irene Sohn; Teresa Smith; Cindy Hardiek; Cora Taylor; Topaz Gunderson-Schweska; Ali Saeed, Sahara Home Care; Elena Rubina; Max Lukashevich; Christie Kirchofer; Debbie Driscoll; Patrick, Southeast Asia Center; Hailey Wright; Jen Lee; Deanna Krankel; Tasia Phassos; Kate Jeong; Yelena Abramova; Deb Oberman; Kofi Jones; Sandra Pastore; Tammy Gonigam; Yuri Lim; Beth Lakier; Elena Florea; Priscilla Chapman; Christine Stewart; Sherry, Voyages Senior Living; Boguslaw Wazydrag; J. Park, K.Cho, Hanul Family Alliance; Awilda Gonzalez; Anna Holden; Lauren Tomko; Mona Buslo; San O, Southeast Asia Center; Jenniffer Myers; Mary Killough; Tammy Austin; Dmitriy Fridlyand; Daniel Carlos;

IDoA STAFF IN ATTENDANCE

Lora McCurdy, Deputy Director, CCPAC Co-Chair; Mike Berkes; John Eckert; Amy Brown; LaRhonda Williams; Chrystal Wofford; Chelsey Peters; Meghan Nierhoff; Beth Skeeters.

IDoA STAFF ATTENDING VIRTUALLY

Paula Basta, Director; Glenda Corbett; Rhonda Armstead; Sarah Harris; Terri McKeon; Julie Kaschke; Trish Gorda; Justin Heggy; Sophia Gonzalez; Shirley Morley; Katherine Ostrowski; Sarah McCoy; Ticarol Smith; Iris Schweier; Michael Sartorius.

AGENDA ITEMS

Opening Remarks

Mike Berkes called the meeting to order, motion by Liz Vogt, seconded by Terrance Sims. Welcome remarks from IDoA Director Paula Basta, IDoA Deputy Director and CCPAC Co-Chair Lora McCurdy, IDoA Mike Berkes. Quality Sub-Committee will not be meeting today as key players are not available today. The Sub-Committee meeting will be postponed until the first or second week in July when Theresa Collins is available. In lieu of individual roll call, asking CCPAC Members attending via WebEx to email beth.a.skeeters@illinois.gov for attendance record. Sign-in roster for those attending in-person.

June 14, 2022, CCPAC Meeting Minutes – Mike Berkes, IDoA Planning, Research, Development & Training

A motion to approve the June 14th minutes was provided by Marsha Nelson and seconded by LaShun James. No discussion. The motion carried with no objections and minutes approved.

Public Comments – Mike Berkes, IDoA Planning, Research Development & Training

The invitation for public comments was opened. No questions or comments.

COVID Outreach Update & Discussion – Mike Berkes, IDoA Planning, Research, Development & Training

We have a new outreach and education Campaign that we are kicking off with the KIVVIT for vaccinations and boosters. The reason the KIVVIT team is on the phone today have a discussion and some back and forth with all of you talking about where you may be with your vaccine and outreach efforts. If there is anything that the Department can help you with in this space, we want to hear from you now. The Department (IDoA) received \$800,000 in federal funding from ACL and has until September 30th to spend this federal funding. This is a very quick turnaround time for the Department. The Department is working with Public Health to see if we can access their data on areas where the state was slow on vaccination rates and compliance with booster shots. The general question is, how can the Department on Aging and the KIVVIT team through our relationship, help all of you. Discussion; challenges of positivity rates in Southern Illinois; transportation; challenges of those who have been vaccinated but passing on the boosters, the messaging; messaging on how many COVID vaccines and when, versus the influenza vaccine is one and done; loss of cognitive ability with the senior population; messaging is optional so the education piece is important; messaging of home testing via technology; needs to be constant ongoing messaging regarding masking, wash hand, stay home when you are sick; trying to strengthen the collaboration between aging providers and the local health departments. Ideas: mailings, various local radio and newspaper, mailers to federal governments data (social security), and face to face in communities and simple incentives, i.e. restaurant gift cards.

Electronic Visit Verification (EVV) Update – Robin Morgan, HFS

The state has selected HHA Exchange is the vendor, but we are still negotiating some of the details. The questions were answered as of information available on June 14th, but obviously subject to change as things progress. See the document [CCPAC EVV FAQ 6.14.22.pdf](#) provided by HFS, for a list of questions and answers per request of CCPAC. If you have additional EVV questions for HFS, please email Mike Berkes and Chelsey Peters.

CCP Quality Assurance Survey Presentation – Mike Berkes, IDoA Planning, Research, Development & Training

Reference [FFY21 CCP Quality Assurance Survey Results.pdf](#) that was provided prior to the meeting and presented during the meeting. Addressing the quality/satisfaction of services at the participant level. Every fall we send out surveys to the participants. Today we are talking to our stakeholders about this and then we will share with HFS. We already have a meeting scheduled to take our findings and results back internally to see if there is anything we can do to impact these numbers. Keep in mind that these survey results are coming directly from the heart of the public health emergency (PHE). Almost 23,000 surveys were sent out and almost 6,000 surveys came back to IDoA. Surveys were sent to clients of CCU's, INH, EHRS, ADS and AMD. There are plans run the data per PSA and pre provider and share with the providers individually.

FY2022 – FY 2023 Lapse Period – Sarah Harris, IDoA CFO/Budget Director

Payments went out for the rate adjustment for November 1, 2021, to December 31, 2021, and it's annotated on the remittance that it's for the rate adjustment. We are asking you to strive to have all your FY22 and prior bills in eCCPIS by August 19, 2022. Our plan is to open billing for FY23 by August 1, 2022. CCU Workforce Retention payments are on their way. There are only 3 left that need to be executed for payment.

Workforce Recruitment & Retention – Liz Vogt, IACCPHP

Reference [*IACCPHP Workforce Survey June 2022.pdf*](#) that was provided prior to the meeting and presented during the meeting by Liz Vogt. Illinois Association of Community Care Program Homecare Providers (IACCPHP). In response to the last CCPAC meeting, there was a request to provide data regarding workforce challenges, IACCPHP put together a survey that was sent out May 24th and requested a return by June 7th. Twenty-seven responses were collected.

Workforce retention and recruitment will continue to be at the forefront on the state and federal level. This topic will also be an agenda item for the Quality Sub-Committee meeting in July. Please see the CNA Apprenticeship Announcement was distributed prior to the meeting.

Appendix K Hold-over Feedback & Discussion – Mike Berkes, IDoA Planning, Research, Development & Training

The Department continues to monitor closely for another extension of the PHE. If the PHE is extended, the life of Appendix K is also extended. The Department intends to allow for financially/legally responsible HCAs at the conclusion of the PHE. This will require formal waiver amendment, rule revision and policy updates to ensure proper safeguards are in place. The Department will continue to discuss internally while the PHE is still active and ongoing discussions will occur during stakeholder meetings. The Department wishes to make these adjustments when the waiver is open for other amendments (EHRS expansion, assistive technology/devices & home modifications).

Family HCA's – Safeguards, Rule Amendments & Policy Changes – Lora McCurdy, CCPAC Co-Chair

We currently allow the in-home agencies the choice as to whether they want to allow for family home care providers. If we have an agency that doesn't allow for that, this variation could cause some challenges as it relates to consistency and participant choice under the waiver.

Criminal Background Check Policy – Chelsey Peters, Home and Community Services

The Department is updating the criminal background check policy which applies to ADS and In-home providers. There was grandfathering that allowed for exceptions for people who were hired before a certain date to only have a paper Criminal Background Check (CBC) and not an actual fingerprint check. Based on some concerns with that approach the Department we are moving forward to remove that exception.

Board Member Training Requirements - Mike Berkes, IDoA Planning, Research, Development & Training

There is a new training requirement for board members and State of Illinois employees: Diversity, Equity, and Inclusion (DEI). The training is an online curriculum that requires an account in the OneNet system. We are currently working with our IT to build accounts for our CCPAC members. Once accounts are built, we will provide links and login instructions.

Adjournment – Mike Berkes, IDoA Planning, Research, Development & Training

Motion to adjourn was provided by Dary Mein and seconded by Richard Juarez. The motion carried with no objections. Meeting adjourned at 12:32 P.M.

The Quality Assurance Subcommittee be held via WebEx in July.

Next meeting: August 9, 2022, hybrid WebEx and In-person at the