

COMMUNITY CARE PROGRAM ADVISORY COUNCIL (CCPAC) MEETING

August 13, 2025

Webex

10:00 A.M. – 12:00 P.M.

Advisory Committee Members in Attendance

Theresa Collins, CCPAC Co-Chair, Senior Services Plus, Inc; Aaron Fortenbacher, Healthcom/VRI; Amy Nathan, Northshore Senior Center; Cary Crawford, Addus; Deb Oberman, Help at Home; Ella Grays, Accent Care; Jackie Rodriguez, SEIU; Jackie Ward, VRI; Joanne Glenn, Comprehensive Quality Care Inc. Foundation; John Magee, ADT; Katie Wright, VRI; Laura Altenbaumer, Active Day; Natasha Belli, DuPage County Community Services; Peter Valesares, Hellenic Foundation; Richard Juarez, Solutions for Care; Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc.; Sherry Barter-Hamlin, The Voyage Senior Living; Stephanie Garrigan, Lifeline; Tammy Tenton, AVID Health at Home; Yvette Holcomb, Accent Care

Advisory Committee Members Not Present

Brycie Kochuyt, Alternatives; Grace Schonberg, Lawndale Christian Health Center; Kim Evans, Help at Home; LaShun James, Addus; Lori Elliot, Lori Hendren, AARP; Marta Pereyra, CLESE; Williamson Country Programs on Aging; Robert Spaulding, Healthcare Plus Senior Care; Winnie Lam, Chinese American Service League; Yolanda Curry, Chicago Dept of Family & Support Services; Yvette Lyles

Guests in Attendance

Anna Kim, Bailey Huffman, Cora Taylor, Deanna Krankel, Elena Florea, Gustavo Saberbein, Heather Knutt, Jamie Richno, Jazmen Eison, Jennifer Brasfield, Jenny Kim, Jessica Moxey, Jina Kena, Johanna Jackson, Julie Walker, Kaoru Watanabe, Karla Baht-Israel, Kayla Abbott, Ket Herena, Kifa William, Kofi Jones, Lana Ananich, Linda Hubbartt, Linda Isho, Lisa Koch, Lisa Kracht, Lisa Miller, Loise Basa, Louie Prado, Madi Snell, Maritza Trueba, Marsha Johnson, Mattie Bryant, Mayra Quinones, Nancy Thorsen, Pamela Mahn, Pat Cash, Ryan Sanders, San O, Sara Ratcliffe, Stephanie Colson, Syed Hussaini, Tara Russo, Terence Simms, Teresa Smith, Tina Hutson, Topaz Gunderson-Schweska, Tori Gruber, Vineeta Jha, Yihyun Kim

HFS Staff in Attendance

Brandi Haberland, Pam Winsel, Robin Morgan

IDoA Staff in Attendance

Mary Killough, IDoA Director; Becky Dragoo, CCPAC Co-Chair; Albert McKinney, Amber Bolden, Amy Wiatr-Rodriguez, Brian Pastor, Carrie Marcy, Derek Hedges, Elizabeth Vogt, Emily Howerton, Gabriel Corral, Glenda Love, Iris Huber, Jennifer Hebel, Jody Martin, Joe Gardner, Joslyn Washington, Justin Heggy, Katie Blank, Sally Lisnek, Lori Brannan, Mary Gilman, Meghan Nierhoff, Melissa Schackel, Michelle Hoersch, Miranda Sims, Payal Jhaveri, Priscilla Chapman, Quintin Mercier, Reier Deloney, Sandra Pastore, Sarah Harris, Shirley Morley, Sophia Gonzalez, T'Kira Siler-Wilkerson, Terik Coleman, Terrence Hickman, Theresa McKeon, Tiara McCoy, Trish Gorda, Vahagn Chiflikyan, Yesenia Garcia

AGENDA ITEMS

Call to Order

CCPAC Co-Chair, Theresa Collins officially called the meeting to order at 10:03 A.M.

Welcome and Introductions

Welcome remarks from CCPAC Co-Chair, Theresa Collins.

CCPAC Member Roll Call

CCPAC Co-Chair, Theresa Collins took CCPAC member attendance roll call.

June 11, 2025, CCPAC Meeting Minutes – Theresa Collins, CCPAC Co-Chair

Ella Grays presented a motion to approve the June 11, 2025, meeting minutes, Shana Holmes seconded the motion, and it was carried with no comments or objections.

Public Comments – Theresa Collins, CCPAC Co-Chair

The invitation for public comments was opened. No public comments were made.

IDoA Staffing Update – Becky Dragoo, IDoA Deputy Director

New IDoA staff members were announced/introduced:

- Michelle Hoersch – Chief Aging Planning Officer
- Adrienne Grover – Deputy Division Manager over APS
- Glenda Love – Home and Community Ombudsman
- Amy Wiatr-Rodriguez – Division Manager over Home and Community Based Services
- Julia Mraz – Training Specialist, APS

CCPAC Subcommittees – Becky Dragoo

- Services subcommittee – Met July 9, working on updating INH review tool. Setting up entrance and exit conferences during reviews.
- Bylaws subcommittee – Ella Grays motioned to vote to approve the revised CCPAC Bylaws, Richard Juarez seconded the motion, motion passed with all present members voting yes.
- Policy subcommittee – Home Care Aide of Choice policy has been released. Updates were made to the Training Tracking Portal policy. Changes went live August 1st, 2025.
- Training subcommittee – Met in May and went over results from State of the Workforce Survey. Working with Rush University to launch the development of a core training curriculum for direct service workers across all waiver programs. Preparing for this years State of the Workforce Survey.

- Technology Subcommittee – First meeting was held on July 17, 2025. Initial limited group voted to expand group size to include all that requested to be involved.
 - Identified five goals for the subcommittee:
 - Connected systems and applications of the aging network where possible
 - Identify gaps within the systems currently in use
 - Identify where we can automate actions within the systems
 - Identify where to prioritize our actions to improve systems
 - Provide input to the Department’s technology strategic plan
 - To review CERA, TTP, Aging Cares, and eCCPIS

Fiscal/Budget Update – Theresa McKeon, IDoA

- Stated to continue submitting FY25 billing
- eCCPIS was opened August 13 for new billing for FY26
- Both FY25 and FY26 billings were to run through the end of August
- In-Home Rate increase to go into place January 1, 2026 or upon approval by Federal CMS

EVV/HHA/State Aggregator Update – Becky Dragoo, IDoA; Pam Winsel, HFS

- After delays, approval has been granted to include non-Medicaid population
- Pam Winsel from HFS expects to have additional information soon regarding updates for EVV/HHA

State of the Workforce Survey – Becky Dragoo, IDoA

- Survey to open September and run through November
- Testing to begin mid-August to verify emails

IDoA Conference October 15-16 – Call for Proposals – Liz Vogt, IDoA

- Call for Proposals opened, IDoA asking to hear from providers regarding innovation that will close on August 24th
- Accepted proposals will be contacted in mid-September

Federal Updates – Becky Dragoo, IDoA

- IDoA is monitoring the potential impact of changes at the Federal level that could impact home and community-based services and the need for more frequent determinations, and the work requirements for the population age group of 60 to 64.
- HFS and DHS hosted a virtual briefing on the OBBB that is very informative.
 - Recording available here:
 - <https://multimedia.illinois.gov/hhs/External-Stakeholder-OBBBA-Briefing-080125.html>

- Slides here:

- <https://hfs.illinois.gov/content/dam/soi/en/web/hfs/sitecollectiondocuments/hhstrumpbudgetbillbd08012025.pdf>

State Plan – Becky Dragoo, IDoA

- State Plan has been completed
- Submitted to ACL

Multi-Sector Plan on Aging – Michelle Hoersch, IDoA

- Presented slide show on Multi-Sector Plan on Aging, now known as engAging Illinois, A comprehensive plan for living well
- Plan due to Governor and Illinois General Assembly by December 31, 2025
- Public Engagement Sessions to be held across the State of Illinois, including two virtual events

Update on CCP Participant Appeals process – Albert McKinney, IDoA

- New email has been set up for CCP Participant Appeals: CCPParticipantAppeals@illinois.gov
- Updates coming to the appeal process soon

Adjournment – Theresa Collins Dragoo, CCPAC Co-Chair

Motion to adjourn at 12:02 am by Cary Crawford, seconded by Richard Juarez

Next Meeting: October 15, 2025, In-Person at IDoA Conference in Peoria, IL