

COMMUNITY CARE PROGRAM ADVISORY COUNCIL (CCPAC) MEETING

August 8, 2023

Hanover Township Senior Services, 240 Illinois Rte. 59, Bartlett, Illinois

10:00 A.M. – 12:14 P.M.

Advisory Committee Members in Attendance

Theresa Collins, CCPAC Co-Chair, Senior Services Plus, Inc, IACCPHP; Laura Altenbaumer, Active Day; Natasha Belli, DuPage County Community Services; Mary Callahan, American Medical Alert; Megan Conway, Hanover Township Dept of Aging Services; Chloe Compton, IACCPHP; Cary Crawford, Addus; Aaron Fortenbacher, Healthcom/VRI; Stephanie Garrigan, Lifeline; Ella Grays, Accent Care; Richard Juarez, Solutions for Care; Brycie Kochuyt, Alternatives; John Magee, ADT; Dary Mien, Chinese Mutual Aid Association; Amy Nathan, Northshore Senior Center; Tammy Tenton, Premier Home Health Care Services, Inc; Peter Valessares, Hellenic Foundation; and Katharine Wright, VRI.

Nineteen (19) in attendance as verified via sign-in rosters.

Advisory Committee Members Not Present

*Sherry Barter-Hamlin, Voyager Senior Living; Yolanda Curry, Chicago Dept of Family & Support Services; *Lori Elliott, Williamson County Programs on Aging; Kim Evans, Help at Home; *Megan Gallegos, Healthcom/VRI; Joanne Glenn, Comprehensive Quality Care Inc. Foundation; *Lori Hendren, AARP Illinois; *Yvette Holcomb, AccentCare, Inc; *Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc.; LaShun James, Addus Homecare Chicago; Winnie Lam, Chinese American Service League; Yvette Lyles, Pathway to Living; Marta Pereyra, CLESE; Jackie Rodriguez, SEIU; *Grace Schonberg, Lawndale Christian Health Center; and Robert Spaulding, Healthcare Plus Senior Care.

Fifteen (16) advisory council members absent.

*Absence (5) was communicated prior to meeting to beth.a.skeeters@illinois.gov.

** Absence (1) was communicated prior to meeting and designated a proxy representative.

Guests in Attendance

Dawn Hill, Heather Knutt, Quinn White, Amy Hom, Suzanne Kinsey, Marla Fronczak, Ivan Colorato, Yihyun Kim, Greg Will and Betty Erickson.

HFS Staff in Attendance

No HFS Staff were in attendance.

IDoA Staff in Attendance

Paula Basta, Director; Becky Dragoo, Deputy Director and CCPAC Co-Chair; Selma D'Souza, Mike Berkes, Liz Vogt, Sandra Pastor, Iris Schweier, and Beth Skeeters.

AGENDA ITEMS

Call to Order

CCPAC Co-Chair, Theresa Collins officially called the meeting to order at 10:02 A.M. Note that ASL Interpreters were in attendance and translating the duration of the meeting.

Welcome and Introductions

Welcome remarks from IDoA Director Paula Basta, IDoA Deputy Director and CCPAC Co-Chair Becky Dragoo, and CCPAC Co-Chair, Theresa Collins.

CCPAC Member Roll Call

CCPAC Co-Chair, Theresa Collins conducted roll call of the CCPAC members. Individual introductions included the following: CCPAC members, IDoA staff and guests. Sign-in rosters were available upon entry and were passed around the room.

June 13, 2023, CCPAC Annual Meeting Minutes – Theresa Collins, CCPAC Co-Chair

A motion to approve the June 13th minutes was provided by Peter Valessares and seconded by Dary Mein. Floor was opened for comments, corrections, or discussion. The motion carried with no objections and minutes were approved.

Public Comments – Theresa Collins, CCPAC Co-Chair

The invitation for public comments was opened. Cary Crawford asked if they could receive a copy of the budget. No other public comments or questions.

Fiscal Year 24 Billing – Mike Berkes, IDoA Planning, Research, Development & Training

FY 24 Billing is open. Please reference the email that was sent out to the Aging Network on Monday, August 7, 2023 with the subject, "Fiscal Year 2024 CATs and Billings." CCUs can now transmit Case Authorization Transactions (CATs) with Eligibility Determination Dates (EDDs) and/or service action dates for Fiscal Year 2024 (FY24)—on and after 7/1/2023. The electronic Community Care Program Information System (eCCPIS) is now accepting FY24 billings, with the exception of the new billing codes 083 and 087. IDoA will inform all CCUs when these billings can be submitted.

For those INH and ADS providers with multiple contracts, when you are billing IDoA, you must specify the contract number for which you are billing against. Without this information it causes reject issues in eCCPIS and CCU issues.

If you CCU, we have **not** released the specific information or billing process for the 087 code and 083 code that are coming down through the rate change legislation.

IDoA Conference Update – October 3-4, 2023, "Moving Forward Together" – Mike Berkes, IDoA Planning, Research, Development & Training

The 2023 IDoA Conference will be the first face to face conference since the pandemic. The conference will take place at the University of Illinois Springfield (UIS) on October 3-4, 2023, and is free for all attendees. We will also be celebrating the 50th Anniversary of the Department. A Save-the-Date has been sent out with registration information coming in the near future.

Legally Responsible Individuals (LRI) Unwinding PHE - Mike Berkes, IDoA Planning, Research, Development & Training

LRI serving as homecare aides in CCP. Appendix K provided us operational flexibilities during the public health emergency (PHE). When the PHE expired, so did Appendix K, unless the state operating agency had a 6 month grace period, which we did: PHE ended on 5/11/23, then add the 6 month grace period, equals 11/11/23 when all Appendix K flexibilities will sunset. On 4/28/23 new LRI's ceased coming on to CCP. On 8/2/23, Federal CMS came out with a letter to State Medicaid Directors that said, if you have any Appendix K flexibilities that you are trying to preserve and seek permanency for, we can give you an additional Appendix K extension if you have taken waiver action ahead of 11/11/23. We have been working with HFS regarding the waiver amendment for the permanency of LRI. We have to take waiver action now, ahead of 11/11, which has accelerated the process. As for any substantive waiver, HFS will post LRI for public comments and feedback from stakeholders is important. Discussion followed Department question posed if there are LRI issues that the field feels IDoA should be aware of. Positive and negative examples and issues were discussed to include an uptick in APS reporting. Director Basta suggested having Brian Pastor from APS to come and share APS data.

Plan of Care Deviations – Sandra Pastore, IDoA Home & Community Services

The division has been seeing a lot of family care deviations that are not documented. We are also finding that some providers are not recording daily, weekly or monthly hours, instead they should be following the Plan of Care as written. If there are changes to the Plan of Care, they need to be participant driven. Please use emails in lieu of faxes. Found that Family Home Care Aides (FHCA) are doing things outside of the Plan of Care. We are seeing services not starting within the specified timeframe. We are also seeing a lack of documentation, tasks not being completed, and deviations not documented. If you need training, new provider training is available.

*Request was made for a list of common findings to be shared with network.

*Request was made for an updated list of CCU's and EHR's general emails to be shared with the network.

Training Subcommittee Update – Liz Vogt, IDoA Senior Policy Advisor

The CCPAC Training Subcommittee has met three times (May, June and July). The Subcommittee has discussed what has been learned during the PHE, the needs of HCA's, are HCA's needs being met through training and what can be improved for the future. At the July meeting a short survey was discussed for the HCA's to give them a voice. The survey will be distributed and the results will be shared. If you would like to participate in the Training Subcommittee, please contact Liz Vogt at Elizabeth.Vogt@illinois.gov.

EHR's Waiver Amendment Update - Mike Berkes, IDoA Planning, Research, Development & Training

We received waiver approval from Federal CMS on 6/28 for the fall detection enhanced service. We had a call with the EHR's providers on 8/4 to discuss the approval. We have approval working on amendment and policy as well as the proposed administrative rule changes. The policy is almost ready for review at HFS. Also working with our Fiscal team to determine if we can amend the current EHR's provider contracts or if we have to go back through and do new EHR's provider contracts. With these new changes we might see some new EHR's providers coming to the network. There will also be a new billing code 040. There is a grid forthcoming for the EHR's providers to fill out regarding their available technologies.

Future-IDoA Moving Forward – Becky Dragoo, IDoA Deputy Director and CCPAC Co-Chair & Mike Berkes, IDoA Planning, Research, Development & Training

- Network Communication – Quarterly Calls with CCU & INH: The Department had a Webex call with over 300 CCUs and INH providers on 7/24/23, to ensure that the Department is available for the various roles for PHE unwinding and that we bring the large CCP network together to discuss issues and how they look from the field. The Department received great feedback from the field regarding the call. We are instituting quarterly calls for the future.
- Waiver Amendments: EHR's has received approval. We are moving on ADS and INH rates increase for 1/1/24 as well as the LRI amendment discussed earlier for 1/1/24. We are working on the home modifications and assistive technologies. FMAP spending plan expires 3/25/2025. We will continue to amend the waiver.
- Money Follows the Person (MFP) 2.0: HFS, the state Medicaid agency, secured \$5 million federal dollars to support MFP 2.0 in Illinois. We are working with HFS finalize the operational protocol for MFP 2.0. We are looking at a 1/1/24 launch with 20 counties with 4 CCU's, for PSA's 3, 9, 11 and PSA 4 and 5. We will have one full-time person at the Department who will be the point person for MFP.
- Enhanced Choices Bridge Pilot: We are working with Care Coordination Alliance, several CCU's and Rush Hospital to provide this evidence-based bridge program. This is an intensive model that takes an individual from an acute care setting, works to put a good transitional plan of care in place, HCBS services, a very intense 30 day follow-up period, i.e., linked with a primary care provider in lieu of emergency department.
- PACE: HFS partnering with Aging to launch the Program for All-inclusive Care for the Elderly. Identifying CCU's to work with PACE organizations. Anticipated launch date of March 2024.
- 1115 Waiver Expansion: Another HFS initiative for behavioral health. Service amendments are pending with Federal CMS. Expanding services to include things like nutrition and care coordination. At this time it's limited to managed care participants. Once HFS has approvals with CMS we will circle back with the Aging Network.
- Respite Services: Looking at adding ADS, transportation, community outings.
- DON Changes: A lot of interest in the DON. Is it still a good assessment tool, are there other alternatives, do we need to revisit the DON and improve it, do we need to look at another assessment tool or models. There is a lot of work to be done here. Currently no estimated timeframe yet.
- Ad hoc addition: Aging Cares Update: A lot of work has been going on at the Department, moving forward, with multiple meetings each week interfacing DoIT partners. The CCUs have been testing, thank you. Internally we have opened up and started testing the provider portion of Aging Cares and that will be coming to the network partners soon for testing. Aging Cares vision is to be phased in with a March 2024 launch, starting downstate first

and then work towards the city with the larger caseloads. The Phase 1 launch in March 2024 with the online assessment helping our CCP network move away from paper. Phase 2 next year after the launch will be the electronic Community Care Program Information System (eCCPIS).

Advisory Committee Roles – Becky Dragoo, IDoA Deputy Director and CCPAC Co-Chair

We have heard feedback about EHRS, ADS, complex of the changing workforce and workforce shortages, integrating services, LRI's, APS, importance of sharing information. As an Advisory Committee, the Department wants to hear back from you. With all the ideas swirling around the room today, what do you want IDoA to know as the Advisory Committee, what are important topics to you, and what can the Department bring back to you. The Training Subcommittee has been doing terrific work, but we also have By Laws that need to be changed and updated to reflect the current time and place we are working in. In-person meetings versus virtual meetings and providing agenda topics from the committee. A request was made to send the CCPAC member list to those they represent, to inform them that this group is their voice to advise IDoA.

Agenda items can be submitted to the CCPAC Co-Chairs or Beth Skeeters.

Becky Dragoo, Co-Chair email Becky.Dragoo2@illinois

Theresa Collins, CCPAC Co-Chair email TCollins@seniorservicesplus.org

Beth Skeeters at Beth.Skeeters@illinois.gov

- A request was made to send the CCPAC member list to those they represent, to inform them that this group is their voice to advise IDoA.
- Discussion regarding safety, unannounced visits for Family Home Care Aids (FHCA) and is there a possible a compromise to provide 30-minute notice versus no notice. Safety is a great concern and please provide the Department with specific examples of when they are successful. Solutions were discussed and this is a great topic for the Advisory Committee.
- Ad Hoc HHA – HHA is the company's name and the aggregator for the Electronic Visit Verification (EVV). The HHA/EVV access rules and how to implement EVV is a complex issue that will be starting with DORS possibly 10/15/2023.

CCPAC By Laws Committee – Becky Dragoo, IDoA Deputy Director and CCPAC Co-Chair

The CCPAC By Laws need to be updated to reflect the current time and place we are working in. I am looking for a few individuals to be a part of this committee. Please reach out to Becky Dragoo or Theresa Collins with interest in working to improve the Advisory Committee's By Laws.

Proposed 2024 CCPAC Meeting Dates - Mike Berkes, IDoA Planning, Research, Development & Training

The proposed dates would move us from meeting on the 2nd Tuesday of the even months to the 2nd Wednesday of even months. As most of you know the venues used for CCPAC prior to COVID-19 are no longer available on Tuesdays. Please take these dates back with you and let Beth Skeeters know if you have any feedback regarding conflicts. Voting on the meeting dates for 2024 will take place at one of the last 2 remaining meetings for 2023.

Proposed 2024 CCPAC Meeting Dates, 2nd Wednesday of even numbered months:

- February 14, 2024
- April 10, 2024
- June 12, 2024
- August 14, 2024
- October 9, 2024
- Annual Meeting December 11, 2024

- Ad hoc addition: Care Giver Roundtables: Sandy Pastor announced that these meetings are taking place around the state and should be on the Facebook and the website. The first will be in Area 2 in Waukegan on August 25th. They are looking for Family Care Givers to attend. There will be a SWAT analysis, hear what is working, and what people are aware of. List of dates was requested.

- Ad hoc addition: Senior Day at the Illinois State Fair is Monday August 14th and Director Basta would like to invite you all to attend and highlight all the great work the Aging Network is doing.

Adjournment – Theresa Collins, CCPAC Co-Chair

Please sign-in to document your attendance if you have not already done so. Megan Conway is available after we adjourn to provide tours of this beautiful facility. Motion to adjourn was provided by committee member Cary Crawford and seconded by committee member Mary Callahan. The motion carried with no objections. Meeting adjourned at 12:10 P.M.

Next meeting: October 10, 2023, virtual via Webex