

# COMMUNITY CARE PROGRAM ADVISORY COUNCIL (CCPAC) MEETING

October 9, 2024

Webex

10:00 A.M. – 12:00 P.M.

## Advisory Committee Members in Attendance

Aaron Fortenbacher, Healthcom/VRI; Amy Nathan, Northshore Senior Center, Brycie Kochuyt, Alternatives; Cary Crawford, Addus; Chloe Compton, IACCPHP; Ella Grays, Accent Care; Jackie Rodriguez, SEIU; John Magee, ADT; Kim Evans, Help at Home; LaShun James, Addus; Laura Altenbaumer, Active Day; Lori Hendren, AARP; Marta Pereyra, CLESE; Natasha Belli, DuPage County Community Services; Peter Valessares, Hellenic Foundation; Richard Juarez, Solutions for Care; Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc.; Sherry Barter-Hamlin, The Voyage Senior Living; Tammy Tenton, AVID Health at Home; Theresa Collins, CCPAC Co-Chair, Senior Services Plus, Inc; Winnie Lam, Chinese American Service League; Yolanda Curry, Chicago Dept of Family & Support Services; Yvette Holcomb, Accent Care, Inc.

## Advisory Committee Members Not Present

Joanne Glenn, Comprehensive Quality Care Inc. Foundation; Grace Schonberg, Lawndale Christian Health Center; Katie Wright, VRI; Lori Elliot, Williamson Country Programs on Aging; Megan Conway, Hanover Township Dept of Aging Service; Robert Spaulding, Healthcare Plus Senior Care; Stephanie Garrigan, Lifeline; Yvette Lyles

## Guests in Attendance

Angela Bailey, Angela Tinder, Caro Gallo, Charlotte Hayes-Mason, Christie Kirchhofer, Christine Stewart, Cora Taylor, Deb Oberman, Elena Florea, Gustavo Saberbein, Heather Knutt, Iola Earley-Cornett, Iryna Mykytyn, Jenny Kim, Jessica Moxey, Jina Kena, Johanna Jackson, Kaoru Watanabe, Kara Trost, Karen Kolb, Kayla Abbott, Kendra Corzine, Kevin Cosgrave, Linda Hubbartt, Lisa Koch, Lisa Kracht, Lisa Miller, Loise Basa, Louie Prado, Marsha Johnson, Mattie Bryant, Mayra Quinones, Mika Snell, Min Kim, Nguyen Tran, Neily Morales, Pat Cash, Quinn White, Tara Russo, Terence Simms, Teresa Smith, Vishal Panchigar, Yihyun Kim

## HFS Staff in Attendance

Cynthia Mester, Robin Morgan

## IDoA Staff in Attendance

Mary Killough, IDoA Director; Albert McKinney, Beth Skeeters, Binaya Lohani, Brian Pastor, Carrie Marcy, Glenda Corbett, Gloria Simmons, Jennifer Hebel, Jody Martin, Joe Gardner, John Eckert, John Leonard, Justin Heggy, Katie Blank, Lisa Zuurbier, Liz Vogt, Lynnette Martin, Mary Gilman, Meghan Nierhoff, Pamela Martinez Ruiz, Payal Jhaveri, Peniel Nelson, Priscilla Chapman, Reier Deloney, Sally Lisnek, Sandra Pastore, Sharon Warren, Shirley Morley, Ticarol Smith, Trish Gorda

## AGENDA ITEMS

### Call to Order

CCPAC Co-Chair, Theresa Collins officially called the meeting to order at 10:02 A.M.

### Welcome and Introductions

Welcome remarks from CCPAC Co-Chair, Theresa Collins.

### CCPAC Member Roll Call

CCPAC Co-Chair, Theresa Collins took CCPAC member attendance roll call.

### August 14, 2024, CCPAC Meeting Minutes – Theresa Collins, CCPAC Co-Chair

Cary Crawford presented a motion to approve the August 14<sup>th</sup> meeting minutes, Ella Grays seconded the motion. It was carried with no comments or objections.

### Public Comments – Theresa Collins, CCPAC Co-Chair

The invitation for public comments was opened. No public comments were made.

### IDoA Staffing Update – Mary Killough, IDoA Director

Joselyn Williams started as Director Killough's Assistant.

IDoA Fiscal welcomed several new staff members.

### Multi Sector Plan on Aging Announcement – Mary Killough, IDoA Director

Still looking for the Council that is being formed for the Multi Sector Plan on Aging. Looking to fill the position of Chief Planner.

### CCPAC Subcommittees – Sandra Pastore; Liz Vogt

Services subcommittee – Ella Grays was nominated for subcommittee chair. Recent meeting discussed clarification on “as needed” pertaining to the person-centered plan of care. Discussion on daily/weekly unit breakdowns and comparing the MCO model versus the CCP model. Reviewed INH source guide and corrective actions. Discussed findings and the appropriate actions.

Bylaws subcommittee – New subcommittee to review CCPAC Bylaws. First meeting October 11, 2024.

Policy subcommittee – Medicaid Access Rule Overview. Reviewed steps to change administrative rule. Reviewed regulatory process. Upcoming meetings have review of policies for deviations from the PCPOC, LRI, and MOU.

Training subcommittee – HCA Training Survey still open. List of dates for home care aide training is being compiled to facilitate IDoA staff attending to have a discussion on the HCA training experience and get feedback and recommendations for future training events.

HHAeXchange/EVV Update – Pam Winsel, HFS

HHAeXchange for IDoA provider agencies has not launched yet. A new go live date has not yet been announced.

Aging Cares Update – John Eckert, IDoA

Training/Planning staff are working on an in-depth user guide for Aging Cares. Release of Aging Cares system is expected in early 2025.

FFY23 Satisfaction Survey Results – Jody Martin, IDoA

Slideshow presentation of the results from the Quality Satisfaction Survey that was sent out in December 2023.

National Core Indicator State of the Workforce Survey – Jennifer Hebel, IDoA

An annual survey to be sent out in the fall to review various factors such as people served, demographics of direct service workers, rate of pay. For providers to give IDoA a sense of the health of the aging network. Survey to run Mid-October through the end of November.

2024 CCPAC Remaining Meeting Dates

To be held the 2nd Wednesday of even numbered months:

December 11, 2024 (Annual Meeting)

Adjournment – Theresa Collins, CCPAC Co-Chair

Meeting was adjourned at 11:40 A.M. with a motion from Richard Juarez that was seconded by Cary Crawford

Next Meeting: December 11, 2024, virtual via Webex