

# COMMUNITY CARE PROGRAM ADVISORY COMMITTEE (CCPAC) MEETING

December 10, 2025

Via Webex

10:00 A.M. – 12:00 P.M.

## Advisory Committee Members in Attendance

Laura Altenbaumer, Natasha Belli, Theresa Collins, Cary Crawford, Karen Kolb for Yolanda Curry, Aaron Fortenbacher, Stephanie Garrigan, Ella Grays, Yvette Holcomb, Shana Holmes, LaShun James, Richard Juarez, Amber Knox, Winnie Lam, John Magee, Yvette Lyles, Amy Nathan, Deb Oberman, Jackie Rodriguez, James Quach, Tammy Tenton, Peter Valessares, Jackie Ward, Katharine Wright.

## Advisory Committee Members Not Present

Sherry Barter-Hamlin, Lori Elliott, Joanne Glenn, Lori Hendren, Marta Pereyra, Grace Schonberg, Robert Spaulding.

## Guests in Attendance

Awilda Gonzalez, Linda Harris, Bailey Huffman, Jessica Moxey, Kofi Jones, Jenny Kim, Linda Hubbartt, Anna Kim, Vshal Panchigar, Louie Prado, (Tbrush), Christie Kirchofer, Elena Florea, (Cheryl), Tracy Barczewski, Iryna Mykytyn, Cindy Cunningham, Topaz G-S, Yinka Adebisi, Tammy Austin, Amy Horn, Amber Bolden, Lori Brannan, (Pcash), Mattie Bryant, Teresa Smith, Eddie Morris, Mika Snell, Cindy Hardiek, Mattie Bryant, Cora Taylor, Jazmen Eison, Jasmine Ferguson, Lisa Kracht, Lisa Koch, Kayla Abbott, Svetlana Ananich, Candy Zhou, Maritza, Audie Jensen, Ivan Colorato, Angela Tinder, (Kayode), Min Kim, Ket Herena, Kaoru Watanabe, Krankel Deanna, Lisa Miller, Madie Stevens, Marsha Johnson, (Judy), Hong Liu, (Bwn Josephson), Mayra Quinones, (Glenda), Gustavo Saberbein, Jina Kena, Kendra Corzine.

## HFS Staff in Attendance

Pamela Winsel.

## IDoA Staff in Attendance

Mary Killough, Becky Dragoo, Lee Moriarty, Rhonda Armstead, Terrence Hickman, Terik Coleman, Yesenia Garcia, Sandy Leith, Kristen Chi, Jeremy Hostetler, Lisa Zuurbier, Sally Lisnek, Tiara McCoy, Brian Pastor, Payal Jhaveri, Miranda Sims, Reier Deloney, Patience Horton, Gabriel Corral, Carrie Marcy, Jamie Richno, Peniel Nelson, Sophia Gonzalez, Meghan Nierhoff, Binaya Lohani, Heather Austwick, Sandra Pastore, Jody Martin, Beth Skeeters, Jennifer Hebel, Amy Wiatr-Rodriguez, T'Kira Siler-Wilkerson, Michelle Hoersch, Melissa Schackel, Theresa McKeon, Mary Gilman, Liz Vogt, Derek Hedges, Trish Gordon, Joslyn Washington, Priscilla Chapman, Joe Gardner, Tiffany Hernandez.

## AGENDA ITEMS

### Call to Order

CCPAC Co-Chair, Theresa Collins officially called the meeting to order at 10:03 am.

## Welcome and Introductions

Welcome remarks from CCPAC Co-Chair, Theresa Collins and IDOA Deputy Director and CCPAC Co-Chair, Becky Dragoo.

Theresa Collins gave a reminder that CCPAC members need to complete mandatory training by 12/31/25.

## CCPAC Member Roll Call

Verbal roll calls were taken and recorded.

## Approval of Meeting Minutes from CCPAC Meeting on October 15, 2025

Tammy Tenton presented a motion to approve the October 15, 2025, meeting minutes. Ella Grays seconded the motion. Yvette Lyles noted a correction to list her as present at the 10/15/25 meeting. Motion was carried with correction to the minutes.

## CCPAC Annual Meeting

Amy Wiatr-Rodriguez, IDOA reviewed those leaving CCPAC as voting members at the end of 2025: Winnie Lam; Grace Schoenberg; Lori Elliott; Cary Crawford; and Deb Oberman. Those whose terms have ended in 2025 and who will be reappointed in 2026: Peter Valessares and Laura Altenbaumer.

Director Killough noted that individuals leaving CCPAC as voting members are still able to participate in CCPAC meetings; adjustments have been made to have one voting member for each organization.

CCPAC has openings for new members. Information on nominations has gone out to all CCPAC members and will go out via other IDOA communications. Self-nominations are accepted.

CCPAC Co-Chair for 2026 – Theresa Collins, incumbent; Ella Grays presented a motion to keep her as Co-Chair, Cary Crawford seconded the motion. It was carried out with no comments or objections.

## Public Comments

No public comments.

## IDoA Leadership & Staffing Updates

Becky Dragoo, Deputy Director of IDOA, gave staffing updates; five new staff have been hired. Deputy Director Dragoo gave a review of successes in the last year such as several retreats with different provider types, including ADS and CCUs; an annual conference; approval of the State Plan on Aging; development of a Multi-Sector Plan on Aging; progress on a caregiver portal; approval of Area Plans on Aging; launch of Aging Cares; and implementation of the State of the Workforce survey.

Ella Grays commented that work of the subcommittees is also a success to be noted.

Mary Killough, Director of IDOA and Deputy Director Dragoo reviewed challenges in the past year to include the federal government shutdown and continuing resolution only through January 30, 2026; confusion around and changes to SNAP; preparing for changes as a result of the One Beautiful Big Bill Act; changes proposed to the organization of the federal Administration for Community Living; impact of ICE practices on direct care; implementation of EVV; and working on the waiver renewal application and rate study. Director Killough noted that we have a challenging state budget year ahead of us and encouraged everyone to prepare, as appropriate.

## CCPAC Subcommittees Updates

- **Services**

Ella Grays, Chair provided updates on implementation of entrance and exit conference tools and a monitoring satisfaction survey. T’Kira Siler-Wilkerson provided updates for the launch of a newsletter, with the first issue on in-home services and transportation compliance. Upcoming work of the subcommittee will include adaptation of a scope and severity grid regarding compliance issues identified during monitoring.

- **Services Subcommittee Chair for 2026**

Ella Grays, incumbent; Deanna Krankel, on behalf of LaShun James, presented a motion to affirm Ella Grays as subcommittee chair, and Deb Oberman seconded the motion. It was carried out with no comments or objections.

- **Policy**

Deb Oberman, Chair provided updates on the work to streamlining the policies, update the Partner Portal. Sandy Pastore, IDOA noted the subcommittee’s work on the care coordinator education waiver policy and the subcommittee’s next meeting on 12/15/25.

- **Policy Subcommittee Chair for 2026**

Deb Oberman, incumbent; Ella Grays presented a motion to affirm her as subcommittee chair, and Cary Crawford seconded the motion. It was carried out with no comments or objections.

- **Training**

Liz Vogt, IDOA, Chair provided updates on development of a core curriculum for direct care workers, including focus groups with workers and making the curriculum available in different languages. The subcommittee provided feedback on the questions being used in the State of the Workforce survey. A reminder was provided to all to complete the survey.

- **Training Subcommittee Chair for 2026**

James Quach presented a motion to nominate Kofi Jones, and Yvette Holcomb seconded the motion. It was carried out with no comments or objections.

- **Technology**

James Quach, Chair provided updates on the subcommittee’s discussions on the Training Tracking Portal, EVV data aggregation, eCCPIS, and Aging Cares.

- **Technology Subcommittee Chair for 2026**

James Quach, incumbent; Deanna Krankel, on behalf of LaShun James, presented a motion to affirm James Quach as subcommittee chair, and Stephanie Garrigan seconded the motion. It was carried with no comments or objections.

## Fiscal/Budget Updates

Theresa McKeon and Emily Howerton, IDOA provided fiscal updates. The SFY 27 budget is under development, and IDOA will provide further updates once we are able to do so. IDOA anticipates a tough year is ahead of us. A document showing status of expenditures was sent to CCPAC voting members in advance of the meeting. Expenditures are aligned with what was projected.

Director Killough reminded CCP providers to be mindful of billing rejects and timeliness of billing. More frequent billings of smaller amounts may get paid more quickly than one large monthly billing.

## Results of Participant Satisfaction Survey

Jody Martin, IDOA provided a presentation on survey results. Additional languages were used as requested by CCPAC. 1<sup>st</sup> Survey had a 24% response rate; 2<sup>nd</sup> Survey had a 15% response rate. IDOA will be reviewing and using results of the surveys to improve service provision.

## Rate Study Updates

Derek Hedges, IDOA provided updates including that the rate increases effective 1/1/26 was approved. Communication on this will be sent to providers.

IDOA is holding provider meetings with all provider types regarding the current rate study.

## FIDE SNP Transition

Liz Vogt, IDOA noted that FIDE-SNP plans will go into effect 1/1/26. There are 4 plans the state has selected to provide services, and more information will be shared at an information session on 12/11/25.

## EVV/HHA/State Aggregator Updates

Derek Hedges provided updates that IDOA will adjust our policy to align with HFS policy, taking feedback received from providers into account in making updates. IDOA anticipates completion of policy updates in January. Providers, especially those using a third-party system, are encouraged to be prepared for the March 2, 2026 implementation date.

## FY26 State of the Workforce Survey Updates

Jennifer Hebel, IDOA provided a reminder for INH & ADS providers to submit their survey responses. The survey closes 12/19/25.

## Federal Updates

Updates were provided under IDOA updates.

## State Plan on Aging Updates

Amy Wiatr-Rodriguez, IDOA provided updates that internal workgroups are meeting within IDOA and that further external engagement opportunities will be coming in 2026.

## Multisector Plan on Aging Updates

Michelle Hoersch, IDOA provided updates that the Multisector Plan is on track to be delivered to the General Assembly by 12/31/25.

## Caregiver Portal Updates

Liz Vogt, IDOA provided updates on the continuing work on the Caregiver Portal and alignment with other initiatives such as the Multisector Plan.

## Proposed 2026 CCPAC Meeting Dates (all times 10am-12pm):

Co-Chair Collins reviewed the proposed meeting dates for 2026:

Wednesday, February 11

Wednesday, April 8 (potentially in-person, TBC)

Wednesday, June 17

Tuesday, August 11

Wednesday, October 21 (potentially in-person, TBC)

Wednesday, December 16

## Adjournment

Richard Juarez Sr. made the motion to Adjourn, seconded by Yvette Holcomb. It was carried out with no comments or objections.