

COMMUNITY CARE PROGRAM ADVISORY COUNCIL (CCPAC) MEETING

April 11, 2023

10:00 AM – 11:32 PM

Advisory Committee Members in Attendance (Webex)

Theresa Collins, CCPAC Co-Chair, Senior Services Plus, Inc, IACCPHP; Laura Altenbaumer, Active Day; Natasha Belli, DuPage County Community Services; Mary Callahan, American Medical Alert; Chloe Compton, IACCPHP; Megan Conway, Hanover Township Dept of Aging Services; Cary Crawford, Addus; Yolanda Curry, Chicago Dept of Family & Support Services; Kim Evans, Help at Home; Aaron Fortenbacher, Healthcom/VRI; Stephanie Garrigan, Lifeline; Ella Grays, Accent Care; Lori Hendren, AARP Illinois; Yvette Holcomb, AccentCare, Inc; Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc.; LaShun James, Addus Homecare Chicago; Richard Juarez, Solutions for Care; Brycie Kochuyt, Alternatives; Yvette Lyles, Pathway to Living; John Magee, ADT; Dary Mien, Chinese Mutual Aid Association; Amy Nathan, Northshore Senior Center; Marsha Nelson, Shawnee Health Service; Marta Pereyra, CLESE; Grace Schonberg, Lawndale Christian Health Center; Robert Spaulding, Healthcare Plus Senior Care; Tammy Tenton, Premier Home Health Care Services, Inc; Peter Valessares, Hellenic Foundation.

Attendance verification via Webex log.

Advisory Committee Members Not Present

*Sherry Barter-Hamlin, Voyager Senior Living; Lori Elliott, Williamson County Programs on Aging; Megan Gallegos, Healthcom/VRI; Joanne Glenn, Comprehensive Quality Care Inc. Foundation; Winnie Lam, Chinese American Service League; **Jackie Rodriguez, SEIU; **Katharine Wright, VRI.

*Advanced notice of absence was communicated prior to meeting.

**New member appointment letter notifications sent day prior to meeting.

Guests in Attendance (Webex)

Anna Holden, Awilda Gonzalez, Bailey Huffman, Betty Erickson, Christie Kirchhofer, Cindy Hardiek, Cora Taylor, Deb Oberman, Elena Florea, Greg Will, Gustavo Saberbein, Jazmen Eison, Jessica Moxey; Jina Kena, Kaoru Watanabe; Linda Hubbardt, Lynnette Martin, Margaret Purnell, Marsha Johnson, Mary Killough, Mayra Quinones, Nguyen Tran, Pam Jones, Robin Walker, Roxanne Nuttall, San O, Sara Ratcliffe, Suzanne Kinsey, Tasia Phassos, Yihyun Kim, Erica Woodley, and Kathy Rhoads.

HFS Staff in Attendance (Webex)

HFS notified that they were unable to attend.

IDoA Staff in Attendance (Webex)

Paula Basta, Director; Becky Dragoo, Deputy Director and CCPAC Co-Chair; Selma D'Souza, John Eckert, Kimberly Flesch, Mary Gilman, Sarah Harris, Iris Schweier, Michael Sartorius, Lisa Zuurbier, Sandra Pastore, Chelsey Peters, Brian Pastor, Priscilla Chapman, Glenda Corbett, Liz Vogt, Jennifer Hebel, Joe Danner, LaRhonda Williams, Kristin Chi, Shirley Morley, Kelly Rice, Stacey Malone, Latorya Simon, Chrystal Alexander, Carrie Marcy, Justin Heggy; Lori Brannan, Meghan Nierhoff, Sally Lisnek, Melissa Schackel, Jeremy Hostetler, Sophia Gonzalez and Beth Skeeters.

AGENDA ITEMS

Call to Order

CCPAC Co-Chair, Theresa Collins officially called the meeting to order at 10:03 A.M.

Welcome and Introductions

Welcome remarks from IDoA Director Paula Basta. IDoA Deputy Director and CCPAC Co-Chair Becky Dragoo, introduced new IDoA staff to CCPAC; the new Older Americans Act (OAS) Supervisor Kelly Rice, the new IDoA Senior Policy Advisor Elizabeth (Liz) Vogt, and the new IDoA Advocacy and Prevention Services Division Manager Brian Pastor.

CCPAC Member Roll Call

CCPAC Co-Chair, Theresa Collins introduced and welcomed new CCPAC members; Chloe Compton representing membership organizations (2023-2025), Katharine Wright representing EHRS (2023-2026), Jackie Rodriguez representing labor/trade unions (2023-2026). Announcement of several membership renewals for term 2023-2026; Sherry Barter-Hamlin, Natasha Belli, Mary Callahan, Cary Crawford, Ella Grays, Richard Juarez, Amy Nathan, Marta Pereyra, and Robert Spaulding. Confirming letters have been sent from Director Basta confirming appointment terms to CCPAC. There are 3 vacancies that we are soliciting interest for the following categories: a Citizen over the age of 60 for membership, one Adult Day Service member, and one Care Coordination Unit member that is being vacated due to Marsha Nelson's retirement on April 14th. Please contact Theresa Collins (tcollins@seniorservicesplus.org) or Beth Skeeters (beth.a.skeeters@illinois.gov) for information on the membership vacancies. For CCPAC members present on this call, please email your attendance to beth.a.skeeters@illinois.gov.

February 14, 2023, CCPAC Annual Meeting Minutes – Theresa Collins, CCPAC Co-Chair

A motion to approve the February 14th minutes was provided by Tammy Tenton and seconded by Dary Mein. Floor was opened for comments, corrections, or discussion. No comments. The motion carried with no objections and minutes were approved.

Public Comments – Theresa Collins, CCPAC Co-Chair

The invitation for public comments was opened. No public comments or questions.

Recognition Opportunities and Upcoming Observances – Iris Schweier, IDoA Public Information Officer

Nominations for the Senior Illinoisian Hall of Fame will be accepted through June 1, 2023. The online nomination form is available on the IDoA website and was posted in the chat. Nominations can also be submitted via mail, email, or fax. Last year we received a record number of nominations, and we would love to exceed that number this year.

Nomination Form:

<https://ilaging.illinois.gov/content/dam/soi/en/web/aging/halloffame/documents/hall-of-fame-nominationform.pdf>

May is Older Americans Month and the theme is "Aging Unbound," which is an opportunity to explore some diverse perspectives and experience around aging such as challenges to ageism and other stereotypes. We will be sharing some resources and fun materials, including a Proclamation and a video from Governor Pritzker as well as some social media graphics. Watch for these items in your email, the IDoA webpage and social media pages.

Proposed Rate Increase Update – Becky Dragoo, IDoA Deputy Director and CCPAC Co-Chair

The Rate Increase Amendment and the EHRS Amendment were both filed on February 28th with CMS by the oversight agency HFS, followed by a comment period. There were some technical errors in that we could not combine the Rate Increase Amendment (technical) together with the EHRS Amendment (substantive), therefore HFS refiled the Waiver Request for the Rate Increase Amendment on March 10th. HFS was notified on March 16th there were some technical problems, and the amendment was refiled on March 16th. HFS opened the waiver again for questions and responses on April 6th and HFS modified waiver request is due back on April 13th. As soon as the CMS approves the Rate Increase Amendment, we will then immediately request HFS to re-file for the EHRS Amendment independently of the Rate Increase. When the Rate Increase was filed, it stated it was effective March 1st or upon approval, therefore it will be effective upon the CMS approval date.

Legislative Update – Selma D'Souza, IDoA Chief of Staff

Our budget hearing in the House was in March. The Senate Budget Hearing will be on April 19th at 5:00 P.M. It will be available online and the PowerPoint will be available on the IDoA website.

We have one initiative that amends The Adult Protective Services Act. HB2060/SB1826 both have the same language and have passed their respective chambers. It amends the act for Investment Advisor to be a mandated reporter and allows someone to report suspicious deathss that wasn't previously mentioned in the act.

Medicaid Asset Limit Increase – Becky Dragoo, IDoA Deputy Director and CCPAC Co-Chair

The Medicaid Asset Limit was increased to \$17,500. That does align with the IDoA under the CCP. It has been a long time since the asset limit has been increased and expanding Medicaid eligibility to a new group of individuals. Posted to DHS website as taking affect April 1, 2023. HFS strategically held the effective date to follow after the end of the PHE and therefore will be effective on May 12, 2023. We will be revising our policy and perhaps changes to our administrative rules.

Link to Medicaid Asset Limit: <https://www.dhs.state.il.us/page.aspx?item=21741>

CCPAC By Laws – Theresa Collins, CCPAC Co-Chair

A few reminders to be aware of for those serving as committee members:

- If you will be absent from a meeting, you can identify and send a proxy in your absence, particularly for voting purposes, to attend the meetings. Prior notification is sent via email to Beth Skeeters (beth.a.skeeters@illinois.gov) who will notify the CCPAC Co-Chairs for record, per the CCPAC By Laws.
- If you will be absent and not sending a proxy, notify Beth Skeeters via email in advance of the meeting, who will notify the Co-Chairs for record, per the CCPAC By Laws.
- If you have to leave a meeting early, please notify Beth Skeeters ahead of the meeting for documentation per the CCPAC By Laws.
- Training requirements are mandatory for all committee members. Training status reports are required to be filed with the Governor's Office.
 - State of Illinois Ethics Training - required annually
 - State of Illinois Harassment and Discrimination Prevention Training (HDP) – required annually
 - State of Illinois Diversity, Equity, and Inclusion Training - required annually
 - Illinois Attorney General's Open Meeting Act Training - one time requirement

We will be reviewing the By Laws to determine if revisions are needed through a subcommittee. We are looking for 4-6 members to serve on a review committee to conduct a virtual review of the CCPAC By Laws. If you are interested in participating in a virtual review, please emails by noon on Thursday, April 13th, so we might possibly bring recommendations back to the group at our next meeting on June 13th.

We will be sharing the current By Laws with committee members electronically.

Training Subcommittee – Liz Vogt, IDoA Senior Policy Advisor

A request was made to the department to form a Training Subcommittee within CCPAC to have conversation, gather input, best practices, and ideas and how to shape our training program going forward. We are looking for volunteers to come forward for monthly meetings to be an hour in length. There was a previous training subcommittee that worked especially pre-service training. We would like to pick up where this left off and move forward. Some more high-level discussions about the direction of the training and what would be most beneficial to providers and homecare aides. We want to ensure that our older adults are receiving quality services and we want to be very responsive to CERA events that are being reported and what that's telling us. Looking to our network for guidance input and the direction of training going forward.

Those that were on the previous training committee were asked to place their names in the chat:

Theresa Collins, Kaoru Watanabe, Yvette Holcomb, Awilda Gonzalez

A motion was made to form a Training Subcommittee by Dary Mein and seconded by Peter Valessares. Floor was opened for further questions or discussions. No comments. The motion carried with no objections and the Training Subcommittee was approved.

Please send your interest in participating in the Training Subcommittee via email to Beth Skeeters and/or Liz Vogt (Elizabeth.Vogt@illinois.gov)

Long Live Illinois Covid Outreach Campaign Materials Update - Liz Vogt, IDoA Senior Policy Advisor

The Long Live Illinois Campaign is a outreach for older adults across Illinois to encourage them to stay current on their Covid 19 boosters shots. Liz shared her screen to show the materials available on the IDoA website.

Link to the Toolkit with translations: <https://ilaging.illinois.gov/content/dam/soi/en/web/aging/documents/long-live-illinois-multicultural-spring-toolkit-2023.pdf>

Illinois Care Connections - Liz Vogt, IDoA Senior Policy Advisor

Through IDoA's partnership with Illinois Assistive Technology Program (IATP) to provide technology bundles for older adults at risk for social isolation. The ability for one on one set up or training is available via phone or Zoom. This fiscal year there is quite a bit of money available for the program until June 30th. The AAAs and CCUs are the referral sources for the program and the resources There are some graphics available with translation.

Link to Illinois Care Connections materials (Note: new graphics will be sent out and posted here later this week): <https://ilaging.illinois.gov/programs/illinois-care-connections.html>

Public Health Emergency (PHE) & Medicaid Unwinding Update - Becky Dragoo, IDoA Deputy Director

Continue to increase the awareness regarding the PHE ending soon. The Department has been working to ensure you received guidance quickly. A significant amount of training has been done with the Senior Helpline in anticipation of increased calls and the PHE unwinds. We will share updates with you frequently as we get them. Some of the flexibilities as it applies to dietary and meals are ending. HFS is going to be issuing some further guidance on appeals.

Future CCPAC Meeting Topics & Locations

Our next meeting will be in-person on June 13th at the State Employees Retirement System (SERS), Springfield, IL The August 8th meeting will be in-person at Hanover Township Senior Services, 240 Illinois Rte. 59, Bartlett, IL

Meeting topics that were suggested:

- Workforce recruitment and retention
- Sharing best practices
- Long term sustainability of the program and services that are offered
- Rule review
- Formation of additional subcommittees to assist the Department

If come up with additional topics, please reach out to Theresa, Becky and or Beth with your topics.

Other Issues & Concerns

Chloe Compton would like to bring up from the provider side of things we are still experiencing a lot of issues with the TTP (Training Tracking Portal) system and concerned with the financial constraints that it's putting on some of the smaller providers. At the last CCPAC meeting we were informed that there was a new person at IDoA specifically assigned to TTP tech and systems and we would ask who would be appropriate to speak to on TTP?

Deputy Director Becky Dragoo, we are being very thoughtful on how we move forward. I have reached out to the Monitoring Team, Sandy Pastore and Chelsey Peters about how this looks when the team goes out to visit providers. If a provider has made no steps towards TTP compliance that is a concern for us. If a provider has been trying to access the TTP

system and it has been crashing and they can document and or demonstrate this, our team is very prepared to look at this closely and how we view this as it may not be the appropriate place for a cap or corrective action when you are demonstrating how to get onto the program. Our teams have held some one on one and walk through with providers to assist with tackling some of the barriers.

Director Paula Basta reminded that Training Team (Mary Gilman and staff) are available for assistance if you are having any issues with TTP. Mary Gilman commented to please utilize the TTP Training Resources that have been provided. In the resources are instructions for ways to make it easier. Please reach out to the Training Team with any TTP questions as the team can conduct troubleshooting, research, and assist with your TTP problems as they work closely with IT on these issues. TTP resources can be found on the Partner Portal under Policies or email the Training Team. The Training Team can be reached at: Aging.Training@illinois.gov

Chloe Compton from the Webex chat: Additionally, how will TTP be incorporated into the survey process?

Kristin Chi, IDoA Monitoring Team: Just before the monitoring team comes out to do the review, they are going to look in TTP to their arrival. If they do see that you've made a good faith effort to upload your staff into TTP and you've been in TTP, then we're still going to look for those qualifications and anything lacking in TTP we will look at the and the physical file. We're not going to make it a corrective action if we can tell that you've been in TTP and you've made a good faith effort to enter data and upload files. When we look at your TTP data prior to arriving, we're going to document everything that you have in TTP, but we will need to see the physical file upon arrival for anything that is not uploaded into TTP.

Brycie Kochuyt, from the Webex chat: Has there been any discussion from the CCP providers about issues with MCO billing and not getting paid? We heard recently from one of our smaller providers that reached out to us for help because they are consistently not receiving payment from MCO's.

Brian Pastor, IDoA Advocacy and Prevention Services Division Manager, answered that IDoA Benefits Eligibility Assistance Monitoring (BEAM) is available to help, please reach out to us at Aging.Advisor@illinois.gov

Mary Killough, I have a question regarding the additional training that the Department wanted to be completed by June. There are some questions about the June date. Because of the timeframe, it doesn't give providers much time and would like to know why the short timeframe to complete the mandate?

Deputy Director Becky Dragoo, the training due in June is surrounding Alzheimer's and Dementia training and it came to us via statutory mandate. So that's why that one is a little bit different because we had to comply with that pursuant to statutory mandate. All IDoA staff are required to complete this mandate by the June deadline as well.

Mary Gilman, you do not have to utilize the training put out by the Alzheimer's Association provided in the email notification. A lot of you already have some really great Dementia training that you were already using, and as long as it meets those three requirements noted in the public act that amended the Illinois Act on Aging, you can use your training. If you've already done the training, then you do not have to do it again.

Brycie Kochuyt, from the Webex chat: I know this has already been communicated recently, but one more time I'd like to reiterate on behalf of CCU's for the record that losing additional CCP participants to MCO's on top of the substantial increased workload of extra Medicaid application completion cannot simply just be absorbed by CCU's with no rate increase and no additional payment for Medicaid applications that will need to be completed at the time of the CCP annual reassessment (in addition to the expectation that CCU's are to assist participants with their Medicaid redeterminations). We would very much like to continue this conversation with IDOA!

Director Paula responded thank you and we appreciate the opportunity to continue the conversion.

Adjournment – Theresa Collins, CCPAC Co-Chair

Motion to adjourn was provided by committee member Cary Crawford and seconded by committee member LaShun James. The motion carried with no objections. Meeting adjourned at 11:32 A.M.

Next meeting: June 13, 2023, In-person at State Employees Retirement System (SERS), 2101 S Veterans Pkwy, Springfield, IL 62704