

The Community Care Program Advisory Committee Minutes
Tuesday, January 14, 2020 10:00 am
Dept of Agriculture John R Block Building Auditorium, Springfield, IL

Members Present: Laura Altenbaumer, Active Day; Sherry Barter-Hamlin, River to River Residential Co; Mary Callahan, AMAC; Theresa Collins, IACCPHP; Cary Crawford, Chicago Commons; Stephanie Garrigan, Philips Lifeline; Ella Grays, Gareda, LLC; Shana Holmes, Southeastern Illinois Area Agency on Aging, Inc; Richard Juarez, Lawndale Christian Health Center; Brycie Kochuyt, Alternative (for the Older Adult); Beth Menz, SEIU Healthcare Illinois/Indiana; Dary Mien, Chinese Mutual Aid Association; Marsha Nelson, Shawnee Health Service; Louie Prado, Home Health Security Services; Robert Thieman, IADSA; William Wheeler, ICCCU

Members Present on the Phone: Natasha Belli, DuPage County Senior Services; Kevin Cosgrave, Guardian Medical Monitoring; Lori Hendren, AARP Illinois; LaShun James, Addus Homecare – Chicago Branch; Amy Nathan, North Shore Senior Center; Marta Pereyra, CLESE; Robert Spaulding, Healthcare Plus Senior Care; Tammy Tenton, Premier Home Health Care Services, Inc; Peter Valessares, Hellenic Foundation

Members not Present at this meeting: Lori Elliott, Williamson County Programs on Aging; Megan Gallegos, Healthcom, Inc/VRI; Joanne Glenn, Comprehensive Quality Care Inc Foundation; Mary Hemp, Community Care Adult Day Services, Inc; Jill Ohnesorge, Bond County Senior Citizens Center; Sandra Pastore, Mindful Innovation Consulting; Lori Pence, Central Illinois Area Agency on Aging; Susan Simmons, Help at Home, Inc/Oxford Healthcare; Mikal Sutton, BlueCross/BlueShield of Illinois

Guests Present: Linda Hubbard, ECCOA; Lisa Kracht, ECCOA; Jackie Bowers, OSF Senior World; Cynthia Cunningham, Forever Young Center; Pam Jones, Senior Services Plus; Sandra Kester, Help at Home; Sarah Meyers, Help at Home; Amy Hom, Chinese Mutual Aid Association; Liz Vogt, IACCPHP; Tonia Oberg, ECCOA; Mikilyn Schutt, Active Day; Marsha Johnson, CCSI – CCU; Rick Cornell, Health Care Plus; Rebecca Wheat, Adult Day Service; Kathy Rhodes, Circle of Friends ADS;

Guests Present on Phone: Gus Saberbein, Help at Home; Darren Buatti, Critical Signal Technologies/Best Buy; Jean Bohnhoff; Teva Shirley, SIVNA; Stacy Rhodes, St John's Community Care; Nancy Berry, St. John's Community Care; Becky Edwards, Macon County Health Dept; Amy Lucas, Livingston County Health Dept;

Illinois Department on Aging Staff: Lora McCurdy, Deputy Director; Barbara McConnell; Mike Berkes; Russ Kemple; Samantha Brill; Sue DeBoer; Paulette Dove, Theresa McKeon; Robin Morgan; Sarah Harris; Kim Flesch; Chrystal Wofford; Jody Martin; Mike Dropka;

IDOA on Phone: Selma D'Souza, Chief of Staff; LaRhonda Williams

Agenda Items

Call to Order: The meeting was called to order at 10:06 am by Theresa Collins. Motion to call to order was made by Ella Grays; motion was seconded by Robert Thieman. Roll call was taken; a quorum was declared.

Approval of December 3, 2019 Minutes: A motion to approve the December 3, 2019 minutes as submitted was made by Louie Prado and seconded by Richard Juarez. The motion to approve carried.

Public Comments: None

Division Managers' Reports:

NOTE: All IDoA Division Manager reports were issued in writing to CCPAC members prior to the meeting. The IDoA Division Managers' written reports are attached as an official component of the CCPAC minutes.

Fiscal Updates, Teri McKeon and Sarah Harris: Re: phone calls from providers concerning providing information to auditors. Suggested providers access ECCPIS for reports and billing submission. These reports may need to be run monthly. Providers should be sending any auditors' requests to IDoA directly.

Expedited Payments: Providers should **not** be contacting the Comptroller's Office regarding expedited payments.

AGENDA ITEMS

Adult Day Services (ADS)

Expansion of Adult Day Services, Lora McCurdy: The state of Illinois has a shortage of ADS facilities – especially in the central and southern Illinois areas. Due to the interpretation of experience requirements for new ADS providers, several ADS applications have been delayed or denied. Concerns are the lack of ADS facilities/services to the senior population in the central and southern Illinois counties.

Adult Day Services, Kim Flesch: Discussed the anticipated expansion of the senior population in Illinois based on Federal Census data. Demographic charts were shared with CCPAC.

Adult Day Service Workgroup: A workgroup has been organized to discuss marketing, expansion of and the changing landscape of ADS, and interaction with the MCOs. Workgroup meetings will be scheduled.

Lawndale Christian Health Center, Richard Juarez: Mr. Juarez reported on the difficult and long process to obtain IDoA certification. Mr. Juarez also reported that once certification was obtained, the ADS in Lawndale, Illinois has been very successful; he provided supporting data.

Rules that affect ADS, Paulette Dove: IDoA has proposed changes to some of the rules that affect ADSs, including 1) clarifying the experience requirements; 2) allowing provisional certifications for new entities under the limited circumstances and with additional oversight,

and 3) clarifying the type of financial information and support documentation required by IDoA when ADS applies for certification or re-certification. There is also a proposed clarification to the insurance requirements that will affect all CCP programs. These have been submitted to the Secretary of State and will be published on first notice on a date yet to be determined.

(Post-meeting note: First Notice was published on page 1724 of Issue 4 in Volume 44 of the Illinois Register on January 24, 2020.)

IDoA/HFS Datashare Meeting Update, Robin Morgan: There was a recent meeting between IDoA staff and the HFS management team to discuss better ways to collaborate with the MCOs and get additional training. HFS management approved allowing the MCOs to access our system and enter their management care plans.

Other topics discussed in Datashare meeting: Lack of Home Delivered Meals referrals, APS.

APS, Sue DeBoer: Collaboration with other parties that should be involved with the client (MCOs, CCUs, HFS, Hospitals, etc) for follow-up care with APS clients after the APS case is “resolved” is imperative to the client’s future well-being.

Review of current CCP Core Services under the Waiver, Lora McCurdy: We need to look at the future of aging in the State of Illinois, consideration for home modifications, assistive technology, adding fall prevention data, and other services for our population that will be used to assist in keeping the population within the community. Topics included transportation for seniors to medical appointments that accommodate those in rural as well as urban areas, making the transportation systems empathetic to the needs of the senior population. An example brought forward was transportation systems requiring reservations well in advance of the need (no accommodation for needs that arise without lengthy notices), and suggestion of making the transportation provisions a billable service to CCUs. Other topics were grab bars in the bathroom, yard and exterior maintenance (treatment in winter), pest control/eradication (bed bugs), and installation of wheelchair ramps, short term in-home respite care, and simple accessibility items (shower chairs, etc). There exists a possibility for research into other states’ waivers and what they offer to their populations.

Participant Quality Assurance Surveys Update, Mike Berkes: (formerly known as Client Satisfaction Surveys) The surveys were sent out on January 3, 2020. We are planning to begin sending these surveys on the 2nd quarter of each fiscal year to avoid conflicting with providers’ Quality Assurance Surveys. The goal is to work with our IT division to put scantron technology in place to read the responses to the surveys. This will speed up the analysis process from having individual people manually enter the information. This will also allow us to send out a larger number of the surveys as our senior population grows.

Contacting IT, Russ Kemple: When you are needing to contact the IDoA IT Division, please do not contact individuals. Please send **all** emails to aging.infotech@illinois.gov .

Adjournment, Theresa Collins: Theresa Collins called for a motion to adjourn the meeting. The motion was made by Cary Crawford. Motion to adjourn was seconded by Richard Juarez. The meeting adjourned at 1:18 pm.

The next CCPAC meeting will be on Tuesday, March 24, 2020 beginning at 10:00 am in the Department of Agriculture Building Auditorium in Springfield, IL.