

Community Care Program Advisory Committee Minutes

10:00 a.m., Tuesday, February 28, 2017

Agriculture Auditorium, Springfield

Members in Attendance: Carol Aronson, Shawnee CCU; Ella Grays, Gareda; Dave Lukens, VRI; Kathy Woodworth, Healthcom; Stephanie Garrigan, Philips Lifeline; Lashun James, Addus; Marta Pererya, CLESE; Theresa Collins, Senior Services Plus, Inc.; Shana Holmes, Southeastern Illinois AAA; Sherry Barter Hamlin, River to River; Cary Crawford, Chicago Commons; Diane Drew, CHELP; Bob Spaulding, Healthcare Plus Services; Bob Thieman, IACCPHP; Jennifer Triplett, Community Care Systems, Inc.;

Illinois Department on Aging: Director Bohnhoff, Jose Jimenez, Lora McCurdy, Jim Ofcarcik, Jennifer Reif, Cindy Bushur-Hallam; Mary Gilman, David Weibring, Sally Lisnek, Desirey Ackermann, Clarissa Shea, Jamie Freschi, Sarah McCoy, Becky Ward

By Telephone: Debbie Baldauff, Catholic Charities of Joliet; Tracy Barzewski, Midland AAA; Kris Classen, HFS; Susan Simmons, Help at Home; Lori Hendren, AARP; Tuyet Ngo, Chinese Mutual Aid Association; Mary Lee Tomsa, DuPage County CCU; Greg Kyrouac, SIU School of Medicine; Tammy Tenton, Premier Home Health Care; Matthew Pepol, Premier Home Health Care; Gustavo Saberbein, Help at Home; Linda Yang, Xilin Association; Carol Glista, Xilin Association; Sueylee Chang, Xilin Association; Andrea Davenport, Meridian Health; Lubertha Mercer, HCI; Jane Stansell, Adults Over 60; Brycie Wilson, Alternatives for the Older Adult; Yolanda Kirk, Alternatives for the Older Adult

Guests: Elena Florea, European American Association; Tetyana Drochzhyya, European American Association; Betty DeGroot, Cass County Mental Health; Mary Killough, Gareda; Becky Edwards, Macon County Health Department; Elio Montenegro, Genesis; Richard Juarez, Sr., LCHC; Lindsay Snelling, HCM Care; Kristin McCracken, AMAC Tunstall, Crissy Castillo, Kenneth Young Center; Awilda Gonzalez, Universal Industries; Sagar Kumar, Universal Industries; Lisa Kracht, ECCOA; Tonia Oberg, ECCOA; Tania Schwer, Grundy County CCU; Elena Perlone, RGUS; Svittana Boychuk, RGUS; Tamara Jordan, RGUS; Bill Wheeler, ICCCU; Louie Prado, ADT; Carolyn Bates, Molina; Topaz Gunderson-Schwesia, Molina; Dave Lowitzki, SEIU

Welcome and Introductions:

The meeting was called to order at 10:07 a.m. by Jose Jimenez and roll call was taken.

Diane Drew asked for approval of the October 18, 2016 and December 6, 2016 meeting minutes. Bob Thieman made a motion for the approval of the October 18th minutes, Ella Grays made a second motion, and the minutes were approved into record. It was noted that a few names were left off of the December 6th roll call and it was indicated the names would be

added. Cary Crawford made a motion for the approval of the December 6th minutes Bob Thieman made a second motion, and the minutes were approved into record.

Jose asked if there was anyone who wanted to speak as part of the Public Comment portion of the meeting. There were no public comments.

Department Updates:

UAT Update – Kris Classen, HFS

Kris Classen, Department of Health and Family Services provided an update regarding the Universal Assessment Tool (UAT). The new assessment tool offers a holistic view of clients and added validity by its wide use among the network. There have been contracts with several vendors to create a new software system and new assessment tool.

Currently, there is a goal of 300 pilot assessments where the new tool and DON are both used, as well as approximately 100 DORS assessments. A comparison of the both assessments is planned to determine the relationship between the assessments. A wider rollout of assessments is scheduled for summer 2017.

Lora indicated Title III requires IDoA to collect data and the pilot should improve the CHA and agency supplement.

Marsha Nelson indicated their CCU has completed over 20 CHA and full comprehensive assessments; however, there has not been enough information provided for a full plan of care. She indicated the IDoA supplement may provide a better assessment, as this assessment is lacking in cognitive access of information because basically it is asking clients to evaluate their own cognitive ability.

All of the work the CCUs have done on the pilot has been appreciated. Lora mentioned inviting Kris back in the future to report on the pilot project's comparisons and findings. Lora indicated the overall thought is to tweak a participant's plan of care to reflect all of the expanded information that is gathered, as well as the referrals providing a broader amount of information than the requirements of the waiver services.

The Community Health Assessment (CHA), the new assessment tool, was discussed. The question was asked about the approximate time it would take to do the CHA and the Lora indicated the time would be tracked during the pilot.

The timeframe for the rollout of the assessment tool is planned for July 1, 2017, as federal CMS has requirements for HFS with the voucher incentive program timeline and BIP timeline. Discussions between agencies regarding timelines are taking place.

Director Bohnhoff's Report

Director Bohnhoff indicated Jennifer Reif, Deputy Director, would provide a Community Reinvestment Program (CRP) update. Jennifer indicated the Department received a number of questions and comments prior to the CRP comment deadline. David Lowitzki asked what was done with the comments. Jennifer indicated a lot of the comments/questions were duplicates of information that had already been submitted to the Department; however, all of the comments were reviewed, and if necessary vetted into the rules. The CRP rules are at the Governor's office pending the final approval for submission to JCAR.

Lori Hendren asked about the last minute additions incorporated into the CRP rules and the Director indicated that interim services in CCP and CRP was one of the last minute additions. The CRP rules refer to interim services as Short Term Immediate Provisional Services (STIPS).

David Lowitzki asked about the implementation of CRP and the funding source. The Director indicated a state budget was necessary for the implementation of CRP. Deputy Director Reif indicated that with the implementation of CRP, each of the CCP participant care plans would need to be reviewed to determine the specific needs of the participant.

The Director mentioned the Governor's quest for a Medicaid reboot. The Department is still gathering information regarding the initiative.

Legal Division Update (Cindy Bushur-Hallam)

Cindy announced the annual Ethics training requirement and deadline to complete the ethics training of May 31, 2017. Information and the link to the training will be provided to the CCPAC members for completion prior to the deadline.

Chief Financial Officer Report (Jim Ofcarcik)

The Governor introduced the FY18 budget that included a supplemental amount of \$290 million dollars for the Human Services Fund (see Senate Bill 006). IDoA has exhausted the human services fund appropriations and will monitor the ongoing cash flow. The question was asked about the non-Medicaid vouchers that are still pending and Jim indicated the Department is holding those vouchers at this time.

David Lowitzki asked about the appropriation funding for the Ombudsman Program. Jose mentioned the Home Care Ombudsman Program is no longer under the state's appropriation.

Division of Planning, Training, Research and Development (Lora McCurdy)

The new Choices for Care Policy effective January 1, 2017, was a result of Senate Bill 2929. Nursing homes do not get paid for days a participant is in the nursing home, if a screening has not been done; therefore, legislation was proposed to ensure the screens are completed within 24 hours, seven (7) days a week. The Choices for Care Policy requires all CCUs to have staff available at least seven (7) hours a day, seven (7) days a week. The 10-day timeline for post screens was changed to two (2) days. IDoA has required post screen data be sent to IDoA once a week in an effort ensure the hospitals are working with the CCUs. DoA shares the data with HFS for guidance regarding the hospitals that are not properly notifying the CCUs of the discharge of a patient. Lora indicated a lot of questions were submitted after the recent Choices webinars and they are working with the sister agencies to provide an FAQ.

The CCUs are doing their jobs with the screening process and DoA will be providing the data to show the network is properly handling the paperwork and screens. Future plans include ongoing trainings and information shared between the sister agencies.

Critical incident reporting is another federal waiver requirement that involves SIPs, critical events, change of status tracking and death reports. A system is being developed that will collect all types of critical incidents and/or events and provide data to better determine risk mitigation. The Quality Assurance Subcommittee will be included in review and evaluation of the new reporting system.

Ombudsman Program (Jamie Freschi)

The Home Care Ombudsman Program and SHIP recently received a joint two (2) year Federal ACL grant. The three (3) year Home Care Ombudsman demonstration program ended and the grant funding is being used to restructure and continue the Home Care Ombudsman Program services with five (5) contractual state employees to work on the Home Care Ombudsman Program. Ombudsman calls and referrals will be taken through the DoA Senior HelpLine and LaRhonda will be the State Deputy Home Care Ombudsman to receive the calls and cases and assign the cases to new contractual staff. The new staff have received Level 1 training and will also receive Level 2 training.

Dave Lowitzki inquired about the additional state funding allocated to the Ombudsman program. Jamie indicated that if additional funding is received, some of the funding would be used to meet the home care ombudsman waiver requirements and ICP participants in the community.

Two (2) of the new Home Care Ombudsmen provided information about their roles in the Program. They are currently reaching out to provide community education about the Program, taking calls and handling casework. A question regarding the translation of documents was

asked and Jamie indicated DoA's procurement manager would have to assist with those decisions.

Home and Community Based Services (Jose Jimenez)

Jose discussed the Adult Protective Services Program and necessary updates for compliance with the federal waiver. The DoA's Adult Protective Services (APS) letter sent to providers regarding an investigation finding a home care aide "substantiated with some indication" was revised to require the provider to send written verification and details of the corrective supervision and training planned for the employee. Federal regulations now call for three (3) different levels of training.

The DoA's Site Review process for CCP provider agencies includes the right to submit a written appeal the findings of the review, if within the guidelines of the CCP Appeal procedures. The Appeals procedure and form can now be found in both the CCU and Provider Information sections under the "information" category in eCCPIS.

GATA registration renewals are coming due, soon.

Legislative Update (Alex Burke)

Senate Bill 1319 regarding guardianship hearings and forms of acceptable participation in the hearing is currently in the Senate.

The Aging Committee will hold an upcoming hearing regarding CRP.

CCPAC subcommittees will meet upon adjournment.

Motion to adjourn at 1:02 pm.