

Community Care Program Advisory Committee Minutes

10:00 a.m., Tuesday, February 27, 2018

Ag Auditorium, Springfield, IL

Members: Diane Drew, CHELP; Kathy Woodworth, Healthcom; Louis Prado, ADT; Stephanie Garrigan, Philips Lifeline; LaShun James, Addus; Cary Crawford, Chicago Commons; Richard Juarez, Lawndale ADS; Bill Wheeler, ICCCU; Kevin Cosgrave, Guardian Medical Monitoring; Theresa Collins, Senior Services Plus; Marta Pererya, CLESE; Bob Thieman, IACCPHP; Tuyet Ngo, Chinese Mutual Aid Association; Lubertha Mercer, HCI; Richard Juarez, Lawndale Christian Health Center

Illinois Department on Aging: Director Bohnhoff; Rhonda Armstead; Anna O'Connell; Robin Morgan; Mary Gilman; Sally Lisnek; Jose Jimenez; Lora McCurdy; Christina White; Becky Ward

By Telephone: Susan Simmons, Help at Home; David Lukens, VRI; Lori Hendren, AARP; Shana Holmes, Southeastern IL AAA; Mary Lee Tomsa, DuPage CCU; Jeannie Moccio, DuPage CCU; Tammy Tenton, Premier Home Health; Sherry Hamlin, River to River; Bob Spaulding, Healthcare Plus; Amy Lucas, Livingston County CCU; Brycie Wilson, Alternatives; Mary Hemp, CCSI; Mayra Quinonez, Casa Central; Terri Harkin, SEIU; Terri Belville, Schuyler Counseling & Health Svcs.

Guests: Kristin McCracken, AMAC; Mary Killough, Gareda; Linda Hubbard, ECCOA CCU; Tonia Oberg, ECCOA CCU; Lisa Kracht, ECCOA CCU; Tracy Barczewski, Midland Area AAA; Betty DeGroot, Cass Co. Mental Health; Cynthia Worsley, FVOAs; Becky Edwards, MCHD; Kat Herena, CMAA; Kathy Cooksey, CRIS Health Aging; Nicole Dowling, CRIS Healthy Aging; Rosetta Cutright, HCI; Tania Schwer, Grundy County CCU; Jean Jones, Cass County Mental Health; Marta Cerda, ASC;

Welcome and Introductions:

The meeting was called to order at 10:05 am by Jose Jimenez and roll call was taken.

Public Comments:

Bob Thieman indicated he sent a letter to Director Bohnhoff with questions regarding the rate studies and in-home rates and has always received a response. The Director was not aware of a letter from Bob and would look into the matter upon return to the office.

The MCO expansion was inquired about and a suggestion was made to have someone from HFS attend a CCPAC meeting to answer questions.

Department Reports:

Fiscal Division Report (Anna O'Connell)

The fiscal report Excel spreadsheet was distributed and will be emailed to those on the phone, after the meeting.

It was indicated the IDoA vouchered approximately 420 million in CCP services and over 90% of that total has been released by the Comptroller's office. The reason for the release of funds is that the Human Services Fund has had money in it, as well as GRF. The Human Services Fund balance fluctuates which can sometimes cause delays in payments if they come from GRF.

The Comptroller's system must be configured to determine the pending FY17 payments subject to prompt pay interest; additional system coding is necessary to calculate the interest. It has been confirmed; however, the interest payments will be made. The IDoA has sent the FY17 interest payments to the Comptroller's office. IDoA has not submitted the FY18 interest payments to the Comptroller's office.

A question was asked about FY19 budget amounts. Budget projections are currently being determined for FY19. The MCO expansion may affect the budgeted amount for the IDoA. It was indicated, however that there has been a supplemental appropriation allotted for transitioned dollars.

MCO Update (Robin Morgan)

There are approximately 11,000 CCP participants who will transition to MCOs. The IDoA has created CCP training for the MCOs. There will also be training for CCUs to receive updated information and new training information. The trainings will be recorded and available for others to use for training.

The question was asked about EHRS technologies mentioned as part of the MCO trainings. EHRS is a part of the MCO training. The MCO training does not include DORS; however, Robin will notify of upcoming DORS training for MCOs. AMD will not be part of the MCO training as the IDoA plans to wait until there are approved AMD providers.

It was also mentioned that IDoA is working internally to streamline information, including referral forms, procedures, etc. There will also be training provided as well.

Robin mentioned that HFS is working with specific MCOs to address billing issues, specifically those associated with the rate increase.

There was some discussion about NPI (Non-Particular Provider) numbers that are holding up MCO contracts; HFS is addressing those types of issues.

There are a lot of calls being made to the MCO enrollment broker phone line and people are encouraged to go to the website to register for an MCO.

There will be a 90-day MCO enrollment period and the plan chosen will be in effect for one year. If there is an issue, the MCO enrollment broker can discuss the possibility of changes. If someone makes a change to an MCO plan within the first 90 days, the 90-day enrollment period does not start over and there is only a one-time switch allowed in the 90 days. Note: MMAI clients cannot be locked into a one-year MCO plan.

MCOs are continuing to finalize the contracts with providers. If a doctor is added to the network after the individual is enrolled with an MCO, he/she may want to contact the HFS Broker.

An individual should not be enrolled in an MCO if he/she is on Medicare spenddown. HFS indicates they are working on the spenddown issue to streamline the process.

MCO to MCO transfer information should be shared between MCOs and the care plans should continue at least until the new MCO picks up the participant. The Participant Search Screen is a good tool to utilize to determine an individual's current MCO.

Planning, Research, Training and Development Update (Lora McCurdy)

The dates and location for the spring symposium will be sent out, soon. There are no exhibitors planned for the symposium.

The Department has contracted with PCG through the procurement process to do the CCP rate studies. PCG is doing the EHRS rate study, first and a cost study was sent to the EHRS providers. ADS providers have also been contacted for a point of contact at their agency to provide PCG with information. The Federal waiver requires the IDoA to review the existing waiver rates, not future rate projections; therefore, that is the target of the PCG rate studies.

The AMD application for new AMD providers is available online. To date, there have not been any applications submitted to IDoA and there will have to be at least two certified providers for AMD to be offered under CCP. Training and Planning staff are working on the AMD policies and there will also be training planned after providers have been secured for the program.

The Training staff are also preparing to do mandatory DON training for all care coordinators. The dates/times/locations will be released in the near future.

Home and Community Based Services Update (Jose Jimenez)

The OCCS staff are reviewing the critical events data for compliance with the 60-day follow ups. Staff will be reaching out to the Aging network to close the outstanding reports. Service Improvement Program (SIP) reports are also being reviewed and the OCCS staff will be reaching out to both CCUs and CCP providers to ensure there is a collaborative coordination of services for CCP participants.

The IDoA and a CCU workgroup have created a standardized referral form to be used for any referrals for CCP services. A meeting was held with the CCUs in PSA 12, City of Chicago to obtain feedback from that heavily populated CCP service area. The form will also be in compliant with the No Wrong Door (NWD) initiative. The form and instructions will soon be available for use.

The Medication Management Program Demonstration program status was inquired about in relation to the EHRS providers and AMD services. There will be a status report at an upcoming meeting.

A standardized Home Delivered Meal (HDM) Program referral form has been implemented for all MCOs to use for submission of referrals for individuals who may need HDMs. The form will be implemented in the Aging network for all HDM Program referrals, in the near future.

All of the CCU contracts expire in June. The IDoA has begun the CCU procurement process with sending letters to CCUs and Area Agencies on Aging (AAAs). The order for procuring all CCUs will be based on need and announcements of the first CCUs to be procured will be sent out, soon.

The Self-Neglect Rules are getting ready for the second notice period with JCAR. It is hoped the rules will be implemented in FY19.

The meeting adjourned at 12:52 pm.