



Older Adult Services Advisory Committee
Executive Committee Meeting

Date: January 8, 2018 (Approved April 16, 2018)

Locations: Illinois Department on Aging offices:

- 160 N LaSalle, Suite N-700, Chicago;
- One Natural Resources Way, Springfield; and
- Conference call

In Attendance:

Executive Committee Members:

Jennifer Reif, Deputy Director for Jean Bohnhoff, Director, IDoA
Paul Bennett, Next Level Health Partners
Bonnee Hartman-Walter for Kelly Cunningham, HFS
David Lowitzki for Terri Harkin, SEIU HealthCare
Mike Koronkowski, UIC College of Pharmacy
Phyllis Mitzen, Health and Medicine Policy Research Group
Susan Real, East Central Illinois Area Agency on Aging
Gustavo Saberbein, Help at Home/Oxford HealthCare
Teva Shirley, Southwestern Illinois Visiting Nurse Association
Cathy Weightman-Moore, Long-Term Care Ombudsmen, Catholic Charities

Department Representatives:

Megan Spitz, Illinois Housing Development Authority
Lyle VanDeventer, DHS, Division of Rehabilitation Services

Department on Aging staff:

Rhonda Armstead, John Eckert, Sophia Gonzalez, Jose Jimenez, Lora McCurdy, Lauren Shiliga

Absent:

Department Representatives:

Debra Bryars, Department of Public Health

Introductions, call to order and approval of October 16, 2017 minutes:

Everyone was welcomed to the meeting. Members and staff introduced themselves from Springfield, Chicago and on the phone. John Eckert asked for a motion to call the meeting to order. Teva Shirley made the motion; Mike Koronkowski seconded. The motion was approved unanimously. Eckert asked for a motion to approve the October 16, 2017 minutes. Mike Koronkowski made the motion to approve the minutes; Gustavo Saberbein seconded. The minutes were approved unanimously with one minor correction noted by Mike Koronkowski on an announcement he had made regarding a statewide Research Symposium that is tentatively scheduled for March 24, 2018. No

other additions or corrections were noted. The October 16th, 2017 Executive meeting minutes were approved unanimously and will be posted on the Department website after the correction noted is made.

OASAC Vacancies:

Sophia Gonzalez shared that OASAC currently has four vacancies that include representatives from the following: Health Care Facilities licensed under the Hospital Licensing Act; Municipality, Township, and County; Nursing Home or Assisted Living establishment; and Parish Nurse. Members were asked to submit recommendations for these vacancies.

Discuss Recommendations & Priorities for 2018:

Lora McCurdy shared that a panel presentation is being planned for the Department's Spring Symposium and plans to follow-up with the two presenters/researchers from the last Full OASAC meeting regarding their research with Community Care Participants and they will be invited to speak. John Eckert asked Mike Koronkowski about the Research Symposium that he had mentioned during the last OASAC meeting. Mike Koronkowski shared that the National CDC is interested in addressing medical related falls and are offering grant funds to conduct additional research in this area. Phyllis Mitzen shared that she has a special interest in falls and believes it is a public health issue. McCurdy shared that the Department's critical event database has been tracking falls with and without injury as of July of last year.

Members were asked if there were any other issues that OASAC should be looking at. Eckert mentioned the Department is working on meeting the federal Person-Centered Planning requirements with CCP and other work, including the post-MFP Enhanced Deinstitutionalization initiative and Choices for Care Rapid Re-integration. Lora McCurdy noted that Sylvia Riperton-Lewis from HFS will be invited to speak on MCOs including participant and customer satisfaction which has been a topic that OASAC has been interested in. McCurdy shared that the Department has received questions regarding how the MCOs are tracking critical incidents during regional meetings and that she assumed that each MCO has their own system for tracking. Paul Bennet shared that Next Level is moving toward a software that tracks and reports this information as they must report to HFS Quarterly. Lyle VanDeventer shared that DHS does not have this information but it was noted that Lauren Tomko at HFS would be the person to talk to.

Update on Person-Centered Planning activities:

Lora McCurdy shared that the Department has been working on complying with the federal CMS regulations for the past 6-9 months. The Department has had workgroups with CCUs, APS providers, the CCPAC Quality Sub-committee and has worked on updating numerous forms and brochures. Some of the changes are that participants are encouraged to invite family members or another "authorized representative" of their choice to their CCP assessment. Additionally, the Department has developed in collaboration with a CCU workgroup a universal Referral form to be used by all CCUs and HelpLine staff. Department staff has been working on updating the 240 CCP rules. The Department has previously shared a CMS power point that outlines the PCP requirements with OASAC members. Policy will be updated to reflect the required changes. Paul Bennet shared that MCOs have incorporated PCP requirements in their plans of care and rights statements. McCurdy also shared that consent and verification forms also need to be updated. Eckert shared these changes have resulted in extensive updates to all the CCP rules. The Department will release these rule updates the JCAR

by January 19th and there will be an initial 45-day comment period. A Public Hearing will be scheduled and the date will be shared as soon as is becomes available. Some of the changes in the CCP rules include changes in Adult Day Service plans of care. They have had their own independent plan of care but with required rule changes will become an addendum to the Person-Centered Plan of Care developed by the CCU in collaboration with the participant. Changes in Care Coordination services, freedom of choice of provider, and PCP planning processes are also included. The Plan of Care will be expanded beyond core waiver services and involve the participant more in the planning process. Other changes include Nursing Facility screenings have been updated under the Choices for Care screenings section, CCU responsibilities, language about integrated settings in ADS, new rates and changes in Chicago sub areas. McCurdy additionally shared that the rules have been updated to include the Critical Event Reporting and Risk Mitigation. Phyllis Mitzen shared that these updates are impressive and perhaps these changes can be made to fit in to the Participant Satisfaction Survey. McCurdy shared that the CCP Participant Annual Participant Satisfaction Survey were sent out in November and the Department will share data soon. Mitzen suggested that a baseline should be established with the Client Satisfaction Surveys. Lyle VanDeventer asked for a copy of the Departments Client Satisfaction Survey as DHS is revamping their survey.

Susan Real asked about continuing training regarding the Choices for Care screening for CCUs. Lora McCurdy shared that the Spring Symposium will include tracks on communication, motivational interviewing, and making sure that Care Coordinators have enough time and are able to overcome barriers. The Department is also working with the Illinois Medical Association and the Illinois Health and Hospital Association regarding CCU Choices for Care screeners not getting notified in time to complete a hospital-based prescreen before the individual is transferred to a NF. Jose Jimenez shared that initial trainings were offered by the Department but that trainings should continue to strive for continued progress. He shared that hospital “frequent flyers” should be tracked and staff turnover is also an issue in both hospitals and MCOs.

Review/Approve Agenda for February 26, 2018 Full OASAC meeting:

John Eckert asked the members to review the draft agenda for the next Full OASAC meeting scheduled for February 26, 2018 which includes a speaker on the types of recommendations that were discussed today. Phyllis Mitzen asked about the CCP Task Force report that was due on January 31st. Lora McCurdy noted she would check with Deputy Director Reif about sharing the finished report with members. No additions or changes were made. Eckert asked for a motion to approve the February 26, 2018 full OASAC Agenda. Susan Real made the motion, Lyle VanDeventer seconded. All members voted in favor. The agenda was approved without additions or changes. A motion to approve the 2018 OASAC Meeting Schedule was made by Susan Real, Cathy Weightman-Moore seconded. All members voted in favor.

Other Issues & Announcements:

No Other issues or announcements were made.

Motion to Adjourn:

John Eckert asked for a motion to adjourn the meeting. Teva Shirley made the motion, Mike Koronkowski seconded. The motion to adjourn was approved unanimously at 2:48 p.m.