



Senior Services Plus, Inc.

Theresa Collins, CEO



Our Mission

To provide opportunities and resources to individuals as they age.

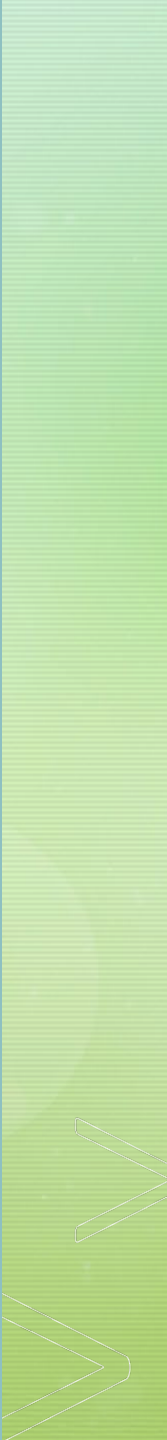
Vision for the Future

Everyone aging successfully by providing services to seniors.





Our Core Values

- Mission-focused: We provide programs and services based on our client/customer needs and interests.
 - Quality: We are accountable for excellence.
 - Professional: We uphold high standards for our work.
 - Respect: We show consideration for everyone.
 - Results Oriented: We measure our impact.
 - Sustainability: We are good stewards of our human and financial resources.
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Programs and Services

- Foster Grandparents Program
- Information and Assistance
- In Home Services & Quality Assurance
- Long-term Care Ombudsman Program
- Meals on Wheels and Transportation Department
- Nutrition Department
- Senior Services Plus Handyman and Ameren Illinois Neighborhood Energy Efficiency Partner
- School House Acres & Morning Bell Market
- SSP Wellness Center

Foster Grandparent Program

Foster Grandparents are role models, mentors, and friends to children with exceptional needs. The program provides a way for volunteers age 55 and over to stay active by serving children and youth in their communities.

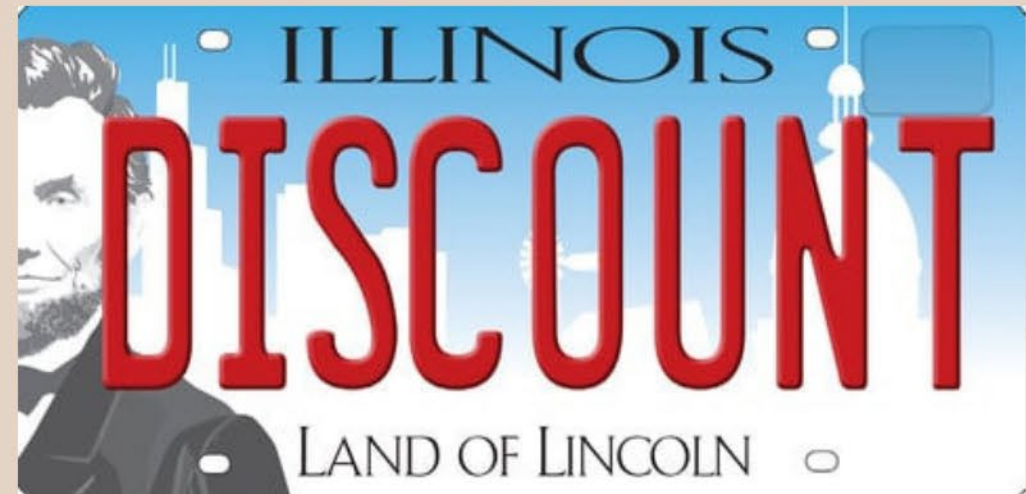


AmeriCorps
Seniors

I&A

Information and Assistance

The Information & Assistance Department is where seniors can learn about and apply for public benefit programs such as: IHEAP (energy assistance), SNAP (food stamps), the Benefit Access Program (formerly Circuit Breaker), Medicare, Medicare Assistance Programs, Medicaid, and much more!





In-Home Care Services

Our Non-Medical In-Home Care Service provides clients with the assistance to live independently in the comfort of their homes. We provide assistance with cleaning, cooking, bathing, shopping and errands, and other day-to-day household chores, helping you or your loved one live independently at home. Our In-Home Care Service is available to Madison and St. Clair counties in Illinois. We have offices in Alton, Granite City, and Belleville in Illinois. **Call us toll-free at 1-855-336-4778.**



Heroes
Work
Here

PLUS



Heroes
Work
Here

SSP
SENIOR SERVICES PLUS

Quality Assurance

What is Q+A?

By conducting monthly home visits as well as calls to all our In Home Care clients, the Quality Assurance team can ensure all guidelines are being met. The team takes great pride in keeping all calls private and confidential between the client and the Home Care Aide. In addition, the QA team completes satisfactory calls for all departments to help us continually improve.



QA Specialist Ext. 412
QA Clerks Ext. 402, 404

Ombudsman

The Ombudsman program was developed to provide advocacy for seniors and disabled adults who reside in long-term care facilities and is required in each state by the federal government. This program helps residents get relief from abuse, neglect, financial exploitation, and inadequate living conditions and gives them a voice to assist them in getting the type of care that they need.

For complaints and concerns from residents or others, you can **call 618-465-3298 Ext. 127 to make a report.**







Meals on Wheels

Meals delivered straight to your door

How to receive Meals on Wheels

All clients must be approved through their insurance company or SIVNA.

Phone: (618) 236-5800

Delivery Areas

Madison County and St. Clair Counties



MEALS ON WHEELS
PROUD DRIVER







**Open Monday - Friday
7:00am-1:00pm**

\$4.00 - 60 & Over Specials

\$4.00 Daily Specials 11AM - 1PM

seniorservicesplus.org/school-house-grill





Handyman, Lawn Care, and Heating & Cooling Services

SSP offers Handyman, Lawn Care, and HVAC Services. We service Madison and St. Clair counties, and surrounding areas within a moderate distance.



See our website for more details
seniorservicesplus.org/handyman_services

SSP Wellness Center

SSP Wellness Center features state-of-the-art exercise equipment, personal training, nutrition consulting, weight training club, and more.

Hours

Monday - Friday: 6:00 AM - 8:00 PM

Saturday: 7:00 AM - 3:00 PM

Sunday: 10:00 AM - 3:00 PM

seniorservicesplus.org/wellness-center







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