# Long-Term Care Council Meeting Minutes June 6, 2023 10:00am – 11:20am

Meeting was held virtually through WebEx. Voting Members in Attendance: Director Basta Julia Preston Marsha Johnson Casey Bailey Bruce Carmona Jennifer Belkov Karin Zosel Margie Logman Ebony Payne Scott Mitchell

# Director Basta called meeting to order at 10:03am

#### No quorum when meeting began.

#### Membership:

- Veronica Riley has left the council. Two new members are Ebony Payne and Scott Mitchell, who are both residents living within the Long-Term Care communities.
- Kelly introduced Farrah Borders as the new Administrative Assistant II for the State Long-Term Care Ombudsman office, and she will be providing any communication regarding the Long-Term Care Council. Farrah provided her email: <u>Farrah.Borders@illinois.gov</u> within the Webex chat.

## **Old Business:**

**Survey** - Kelly provided the results of the survey questions regarding the council goals 2023. Kelly provided the questions from the survey; they are listed below:

- 1. Training on DEI/LGBTQIA
- 2. Discuss the propose legislative solutions from problems identified in LTC
- 3. Pursue Required Training for CNA's on compassion and empathy towards residents and aging population
- 4. Expand family councils and resident councils in LTC
- 5. Strengthen Member Recruitment for the LTC Council
- 6. LTCC work to identify resources for LTC and Aging Network
- 7. Advocate for person-centered care in LTC facilities

10 people responded with number 3 being in first place and numbers 2 and 7, tied for second place. Kelly was unable to discuss at this time without a quorum and has been tabled it, until the end of the meeting, in hopes of having more members present.

**The By-Laws for Council** - has been accepted by the council and will be posted to our website. Priscilla Chapman stated if anyone has any questions about the By-laws to send her email at: <a href="mailto:priscilla.chapman2@illinois.gov">priscilla.chapman2@illinois.gov</a>

#### **New Business:**

**Medicaid Fraud Control Unit – Cathy Barbour** was not able to attend and will present at the next Long-Term Council meeting.

**The date of the next meeting:** has been changed from October 3, 2023, to September 26, 2023, due a conflict. Farrah will be sending out a new invitation with the September 26,2023 date.

### Legislative Update – Gloria Simmons, Legislative Liaison

- HB2858 Bill passed— Long-Term Care Ombudsman to access to records. The right for an Ombudsman to have access to records to inspect and copy of record. Modifies APS Act to include language aligning mandated reporting for ombudsmen to align with federal reporting requirements.
- Margie Logman asked about fear of retaliation efforts. Ebony Payne stated there is a bill called HB3716. The bill was introduced this past session by Rep. Anna Moeller, that included that Presumptions of Retaliation Language. It is expected that Rep. Moeller with bring this bill back in veto session. Director Basta would like a follow-up pertaining to this house bill.

**Director Rahnee Patrick- Division of Rehabilitation Services (DRS)** provided an overview of her the DRS department. DRS is the state's lead agency serving individuals with disabilities. DRS works with people with disabilities and their families to assist them in making informed choice to achieve full community participation through employment, education, and independent living opportunities. Director Patrick stated DRS offer three different waivers, Person with Disabilities, Persons with HIV/AIDS, and the persons with Brian injury. Per her slide presentation, "So far, in SFY2023, counselors have approved services for 8331 new HSP customers, an increase of 4.21% vs. same time last fiscal year. CCFS currently serves 41,874 HSP customers. DRS CCFS VR staff have outreached to 3,482 Williams/Colbert class members to offer VR services". Director Patrick provided DRS contact information: www.drs.illinois.gov.success

www.drs.illinois.gov.hsp

DRS Hotline: 1-877-581-3690

For mailing and walk-in addresses visit: <u>www.dhs.state.il.us</u> & search "office locator," Select Rehabilitation services for office type.

**IDPH Updates**- Shelia Baker was not in attendance. No new updates per Johnathan Hardwood and Erin Rife.

**HCOP Updates-** Joe Danner- stated Farrah Borders was previously a Home Care Ombudsman and is currently short a staff member. Since the state of emergency has ended in May 2023, his Ombudsmen had an increase in appeals and casework. Their outreach events had increased. They have partner with Chicago housing authority and has scheduled some incoming outreach events. Working with HSF regarding the transitioning from MMAI and to D-SNPs (Dual Eligible Special Needs Plans) in 2026 and Joe has been attending meetings about the new changes to come. Joe has updated their posters and mailing them out to 100 center of independent living facilities, 265 senior centers, 640 libraries, and DaVita Dialysis Center locations. Joe explains that Home Care Ombudsman Program advocates for individual living within the community who receives services from the Persons who are Elderly (aging waiver), Persons with Disabilities, Persons with Brain Injury, and Person with HIV or AIDS waivers and if they are enrolled in Medicare Medicaid Alignment initiative (MMAI). Home Care Ombudsman can help by answering questions you may have about the waiver services ones received. They can assist with denial or termination letter for in-home services, not happy with their services that are receiving from

MCO or HCBS waiver programs and if they are unable to contact their MCO care coordinator or HCBS waiver program care coordinator. Joe provided his contact phone# 217-557-0419, HCO Program email: <u>Aging.HCOProgram@illinois.gov</u> HCO phone number: 1-800-252-8966

**STLOP Updates - Kelly Richards** – has completed her 5 episodes for her podcast. She played a threeminute clip of her first episode featuring Bruce Carmona, and who is also a current council member. Everyone enjoyed the clip. Kelly intends to release a new episode every month since she only has five episodes. The podcast will be listed in the Monday Memo and listed on the LTCO Facebook account. Farrah provided the Spotify link in the chat:

<u>https://open.spotify.com/episode/4YeHy6KYwGZOKOYHI1wfEe?si=q9nSW5EjTi6YK-GYtqTGQw</u> Kelly explains the purpose of the podcast to create a greater awareness that can connect the listeners to residents living with the long-term care settings with their experiences and issues they have encountered.

**Veterans Home - Melissa Black-** stated the new IDVA- Veterans Home at Chicago is finally open and recognized by the USDVA. They are so excited, and admissions will be growing for to 200 private bed facility. The Quincy Home construction project is well underway, and we anticipate the domiciliary units to be open later this year and the skilled bed facility in mid-2024. The Manteno, Anna, and LaSalle homes all have facility improvements underway and are accepting applications from eligible veterans. Melissa added a link in Webex for applications:

https://veterans.illinois.gov/services-benefits/homes/homes.html

# **Update from State Agency Representatives**

**HFS Update** – **Janene Brickey** – stated they are winding up their last session with the rule changes and amendments that need to be submitted for the home and community base waivers. For Supporting living, they are receiving and reviewing applications for their dementia care settings. Looking to have more updates by the next meeting.

**IL Guardian & Advocacy Committee - Teresa Parks** – they have legislation to be sign by the Governor, to have guardian training on dementia and Alzheimer's. She hopes to have more information available at next meeting.

**Kelly Richards had additional update** – On July 12 – July 13, 2023, RO's will have their quarterly meeting in located in Springfield, IL. On July 13, 2023, the Artifacts of Culture Change training will be presented by Carman Bowman. Lee Moriarty explains the training. It is to promote person-directed living for those living in long-term care in Illinois. The training to help bring awareness and excitement over what can be done within the regulatory guidelines to promote and sustain person-directed living. Everyone who lives in long-term care deserves to have the life that they need, want, and deserve. This training is being conducted in partnership with the Illinois Department of Public Health and the Illinois Pioneer Coalition. The training will be attended by people from IDHP, HSF, Illinois Pioneer Coalition and Regional Ombudsman. Lee plans to provide additional regional trainings to be scheduled for the fall of 2023.

**Fall Prevention Awareness Week** is this week, the link from the National Council on Aging with resources was provided with the group chat: <u>https://ncoa.org/page/falls-prevention-awareness-week-toolkit</u>.

Quorum wasn't available at the beginning of the meeting; however, we currently have a quorum at the end of the meeting.

- Kelly made a motion for the minutes from the February 2023 meeting to be approved. Margie Logman- motion to approve the minutes and Marsha Johnson- second the motion. Minutes from February 2023 meeting has been approved and will be posted to the LTCOP website.
- The discussion regarding the goals for the council will be discussed in greater detail at the next council meeting.

## **Questions/Comments:**

Margie Logman – boots on the ground from the nonprofessionals. The move from controlled living. They want the freedom to not to be supervised, but Age Accepting Living is the new trend to look at what senior living is now. "We do not want to be supervised but the ability to help each other and continue to share our wisdom and to share with each other".

Kelly advised that Scott Mitchell has joined the meeting and he is a new LTCC member and is also featured in her "What's your story" podcast. Kelly welcomes Scott to the group.

Reminder: next meeting date has changed from October 3, 2023, to September 26,2023.

Marsha Johnson motion to adjourn the meeting and Scott Mitchell second the motion.

#### Meeting adjourned at 11:20am.