

**Long-Term Care Council Meeting Minutes**  
**Tuesday, January 23, 2018**

- I. Brief Opening by Director Jean Bohnhoff**
- II. Roll Call**
  - a. In-person attendees
  - b. Via telephone
- III. Approval of Minutes from October 10, 2017**
  - a. 2 spelling errors (one on page 1, another on page 6)
  - b. Motion to approve as amended by Marsha Johnson
  - c. Motion seconded by Bill Bell
  - d. Vote approved minutes as amended
- IV. Review and Approve Meeting Schedule for 2018**
  - a. Motion by a member via telephone
  - b. Motion seconded by Brenda Winskill
  - c. Vote approved meeting schedule for 2018
    - i. April 17, 2018
    - ii. July 10, 2018
    - iii. October 23, 2018
- V. Public Comment (non-Council Members)**
  - a. None
- VI. Co-Chair Nomination and Vote**
  - a. Discussion on if by-laws allow for nominations and voting in same meeting
  - b. No nominations, checked by-laws for appointing Co-Chair if no nominations
  - c. Led to agreement that some foundational work is needed for the council
  - d. A question was asked on the responsibilities of the Co-Chair
    - i. Mainly assisting the director in running meetings
    - ii. Can be present via telephone
  - e. Brenda Winskill graciously nominated herself as Co-Chair
  - f. Vote approved Brenda Winskill as Co-Chair
- VII. CCP Task Force Update – Deputy Director Jennifer Reif**
  - a. 19 members and have met 7 times already
  - b. Strategizing to reduce cost without diminishing care
  - c. 4 sub-committees
  - d. Providing training, exploring Medicare opportunities, examining future goals, analyzing data, and increasing focus on quality
  - e. Presenting report on January 25<sup>th</sup> for final approval prior to January 30<sup>th</sup> due date
  - f. Questions
    - i. How do we get more info on CCP Task Force?
      - 1. Aging Website
    - ii. Will the final report be made available?
      - 1. Will be after approval

**VIII. SHIP Update – Sandy Leith**

- a. Successfully made it through open enrollment for Medicare
- b. New plans have caused issues with running out of meds, not enough information at pharmacy windows, etc.
- c. The medicare.gov website has asked for feedback
  - i. They were pleased the site didn't crash
  - ii. Not thrilled with the summary page, lacking detail
- d. Continuing to help Medicare participants
- e. Have grants out to do more training and gain more clients
- f. There was no break in service even with the federal shutdown
- g. Program was originally slated to be cut on April 1, 2018 but now has backing in budget
- h. New Medicare cards will come to Illinois residents this summer
  - i. Members need to be sure their addresses are correct
  - ii. Old cards need to be shredded
  - iii. Offices are considering providing shredding services
- i. SSN no longer linked to Medicare accounts
- j. Questions
  - i. None

**IX. Senior Hall of Fame – Elizabeth Delheimer**

- a. Winners
  - i. Community Service – Helen Hawkins
  - ii. Education – Lou Henson
  - iii. Performance/Graphic Arts – Carol Schempp
- b. If you would like to attend any of the presentations please contact Elizabeth Delheimer
- c. 2018 nominations coming up, deadline at end of May this year
- d. Judges are 3 members from Illinois Council on Aging
- e. Questions
  - i. None

**X. Home Care Ombudsman Program Update – LaRhonda Williams**

- a. Program overview of services to community
- b. More information on Home Care Program located on Aging website
- c. Received "Options Counseling Grant"
- d. Hiring 2 new Ombudsman in Chicago
- e. Questions
  - i. Does the program frequent community meetings to speak directly with residents?
    - 1. Absolutely, and will set up meetings with you
  - ii. Are you available on Saturdays?
    - 1. Yes

**XI. Long-Term Care Ombudsman Program Update – Jamie Freschi**

- a. Annual Federal Report for 2016
  - i. Based on numbers reported to ACL

- ii. Currently finishing up 2017 report
  - iii. Waiting on federal approval and publication
- b. New Reporting Requirements for Organizational Conflict of Information
- c. Benchmark Report
  - i. Statewide numbers as well as regional numbers
  - ii. Trouble getting accurate numbers from new tracking system
  - iii. Updating and creating new system for better quality
  - iv. Talked about a sample of the problems the system is having
- d. Policies and Procedures are finished
  - i. If you would like a copy, contact Joe Danner
  - ii. Electronic copy on the Aging website
  - iii. Developing training specific to Policies and Procedures
  - iv. New policy on Elder Suicide
    - 1. Discussion on Dr. Arbore presentation and knowledge
- e. Revising the State Rule to coincide with the new Federal Rule
  - i. Going to be longer but more clear
- f. Brochures
  - i. Considering making revisions, but the current versions are still accurate
  - ii. Larger font brochures are in the developmental stage
  - iii. Submitted an Electronic Monitoring brochure to the Attorney General's Office for approval
  - iv. Now have brochures in 18+ languages (contact Joe Danner for list)
- g. Updating the Ombudsman Level 1 and Level 2 Training
- h. Consumer Choice Website Issues and Progress
- i. Questions
  - i. None

**XII. Updates from State Agencies**

- a. Home and Community Based Services – Jose Jimenez
  - i. Introducing Rule Updates
  - ii. Updated Planning Requirements
  - iii. Finishing Application for Website
  - iv. Selected Company for Rates Study
    - 1. Making sure rates are adequate
    - 2. In-home rates increase
  - v. Bringing higher emphasis on monitoring
  - vi. Increasing quality assurance
  - vii. Performing training in the late spring or early summer
  - viii. Working with HFS for Managed Care expansion
  - ix. Using data driven approach
  - x. Funding has been a challenge with uncertainties at state and federal levels
  - xi. Senate Bill 2929 meeting to clarify policies and new bill are in line
  - xii. Post screens are average 1.5 days

- xiii. Questions
      - 1. None
  - b. Fiscal – Anna O’Connell
    - i. Fully paid for FY ‘17
    - ii. Haven’t gotten out prompt paid interest
    - iii. Have been challenges with IT to calculate interest
    - iv. No timeline from Comptroller
    - v. Semi-frequent payments for ‘18
    - vi. Overall about 2/3’s paid up
    - vii. Federal funds just trickling in which causes problems for program planning
    - viii. Next meeting should be able to talk about 2019 budget
    - ix. Questions
      - 1. None
  - c. Phil Miller – Illinois State Police, Medicaid Fraud
    - i. 100 troopers about to begin training
      - 1. Hopefully will have trickle down affect to allow for more investigators to work on Medicaid fraud investigations
    - ii. Personal Assistance Fraud Cases
    - iii. Drug Diversion
    - iv. Questions
      - 1. None
  - d. Veteran’s Affairs – Lenard Winnicki
    - i. “Behavioral Health Unit”
      - 1. Pilot program to help residents that are a little too active or combative
      - 2. Possibly in Quincy or Manteno
      - 3. Rough date is end of this year
      - 4. 60% of denial are due to behavior
    - ii. Chicago Home still dealing with construction issues

**XIII. Adjournment**