

Illinois Long Term Care Council Meeting Minutes
One Natural Resources Way, #100 Springfield, IL
62702
Lakeview Level Room B

October 10, 2017

State Agency Representatives Present:

Department on Aging: Director Jean Bohnhoff, Jaime Freschi, Lauren Shiliga, Rhonda Armstead, Alex Burke, Anna O'Connell, LaRhonda Williams, Becky Ward, Jose Mendez, Sandy Leith, Pam Orr, Lora McCurdy, Joe Danner, Chuck Miller,

Department of Veterans Affairs present via phone: Lenard Winnicki

Department of Healthcare and Family Services present : Janene Brickey

Department of Public Health: Darlene Harney

Recorder: Amber Bolden

Voting members present: Dr. Carolyn Peck, Wayne Smallwood, Brenda Winskill, Greg Wilson, Bill Bell,

Voting member present via phone: Dave Sutor, Lori Hendren, Marsha Johnson, Matt Hartman, Kurt Teich, Julia Preston

Welcome and Introductions

The meeting was called to order at 10:02am by Director Bohnhoff.

Introductions were made by attendees and roll call was taken. A quorum was present.

Director Bohnhoff introduced the two newest Council Members Julia Preston and Kurt Teich.

Approval of minutes

Greg Miller made a motion to approve the July 18, 2017 minutes. Bill Bell seconded the motion. The minutes were unanimously approved.

Old Business

Update on Colbert total Class Members Transitioned

Pam Orr, Division Manager of Transition & Community Relations, discussed the handout that was giving to Council Members. As of August 31, 2017, a total of 29 class members transitioned into a community-based setting and 1,782 class members transitioned in this year. In the graph was a breakdown of class members housing in home services, aging network, community mental health services, no services, other services and supportive living facilities. According to the consent decree, the required number for transitions were 1,100 by January 2016, which was met. The requirement is to transition 250 members

from January 1st to June 30th, 2017. However, only 231 members were transitioned. Currently, Pam is working on the requirement for 300 members to be transitioned through July 1st until December 31st, 2017.

Co-Chair Responsibilities

Co-Chair position is currently vacant and only voting members can be the co-chair of the Council. Voting members can nominate and be approved by the majority of Council voting members. By the next meeting Co-Chair needs to be nominated.

Senior Health Insurance Plan (SHIP) Update

Sandy Leith, SHIP director discussed the Medicare program. Currently, there are 1,100 counselors throughout the state to help seniors with their Medicare, appeals and drug plan choices. There are 350 offices and open enrollment starts October 15th - December 7th. The SHIP officers are taking appointments now to go over choices for next year. The plans just became available on October 1, 2017 the medicare.gov website, which is a plan finder. Medicare handbooks are available if any employees are interested in receiving them. Starting April 2018-April 2019 new Medicare cards will be distributed without their social security numbers but with a mixture of numbers and letters. The gender of the person will also be removed from the Medicare card. Starting January 2020, everyone must use the new card with their new numbers. All cards will be mailed to clients. If clients receive suspicious calls for the payments to receive medical cards, they will need to call 1-800-MEDICARE and report fraud.

Legislative Update

Alex Burke, legislative liaison stated in the previous meeting the Council discussed legislative proposals from 2016 to change the membership of the Long-Term Care Council from 25 members to 30 members and allow a third-year term. Some concerns are trying to get a quorum due to the increasing numbers of membership can be a challenge. To have a quorum, 51% of voting members to create a quorum.

There was no motion to increase membership of the Council members to 30 members.

There was no motion to add a third term for members.

The Legislative update is now available on the Illinois Department on Aging website. Currently, the IDoA legislative office is collecting initiatives for next year. Veto session is from October 24th-26th and November 7th-9th.

Public Comments

None

Long Term Care Ombudsman Update

Jamie Freschi, State Ombudsman gave an overview of what she has been working on. Every year Regional Ombudsman are asked to complete an annual service plan for their projections of the upcoming fiscal year. Bench marks are already set for completion and are asked what they are planning to do above and beyond their bench mark.

The state initiative is the same as last year which is to insure residents are protected against improper and involuntary discharges. All annual service plans have been reviewed with feedback.

Due to the Ombudsman federal rule, Jamie is required to report all organizational conflict of interest to the federal on an annual basis. She has developed an organization conflict of interest forms and some changes has been made. The forms where sent to the network with a due date and Jaime received majority of the forms back.

In September four facilities closed. Oak Terrance in Springfield, Prairie View in Peoria, Lincoln Manor in Decatur, and a facility in Chester which is closing on December 31st. Two facilities did not provide a sixty day notice which is required by federal law. Public Health was also involved in assisting IDoA with the closer process. Both agencies worked closely to make sure residents were doing well with the transition.

The Consumer Choice website is moving along. It is a requirement for nursing homes for skilled and immediate care to complete the questionnaire which will be on the website.

There have been some struggles for the new provider for bench mark reports.

IDoA legal department are making some minor changes for policy and procedures, rulemaking and responsibilities.

Home Care Ombudsman Update

Provides advocacy and assistance to people that lives in the community and receives management care services and enrolled in Medicare/Medicaid Alignment Initiative (MMAI) services. Medicaid eligible or enrolled in the Health Benefits for Workers with Disabilities (HBWD) program.

Cigna Health Spring is withdrawing from the Illinois market in 2018. Letters are going out letting beneficiaries know that plan will be ending and can choose another plan or HFS will enroll them into another plan.

Edna will no longer be a plan that provides MOTSS services and will terminate at the end of the year.

On September 18-19, the Home Care Ombudsman program had a federal site visit from the Administration of Community Living and Federal CMS and during the visit discussed the logistics of the

Ombudsman program and the challenges they faced last year and ways to strengthen the program. The program was awarded a two-year grant and is currently in the tenth month of a grant.

There are many cases being seen in the Home Care Ombudsman program. Most are termination of services and significant reduction of in-home service hours. In-home workers are going over forty hours a week which is causing a lot of overtime.

State Agency updates:

IL Department on Aging

Division of Home & Community Services

Jose Jimenez, Division Manager of the Home and Community Services gave an update on PSA 12 which is the Chicago area. Jose presented a map to the Council members of the Chicago area. Three requests for proposal (RFP) for the Community Care Unit (CCU). They handle the case management, eligibility and choices for care screenings. They determine where individuals go where it can be a community living facility or long-term care facility. IDoA and the City of Chicago worked together for over a year and developing data to provide technical assistance to providers. IDoA decided to terminate two contracts.

A graph for PSA 12 will be created due to many hospitals that which Community Care Unit is covering the hospitals. Some webinars were done with the nursing homes because of the process that must be done before anyone can be admitted into the long-term care facility. Sub Area 5, 7, 8, 11 and 12 are new CCU's in Chicago.

There was an Adult Protection and Advocacy Conference which was held in Springfield on September 26-28. A large group came out to the conference along with great speakers.

Division Planning Research & Development

Lora McCurdy, Division Manager of Planning Research and Development has been focusing on complying with Federal CMS waiver requirements. One of the key requirements relates to critical event reporting and management. A new policy was implemented on July 12, where CCU's and providers report to IDoA on critical events which includes hospitalizations, emergency room visits, falls with injuries and falls without injuries. The first two months of implementations, Lora received over 4,000 reports. Approximately, 600 of the reports were related to falls with injuries and falls without injuries. The department is using the data to monitor the health, welfare and safety of the CCP participants. Also, the data provided can be used for training topics. Lora been working with Mike O'Donnell who was a past AAA Director as well as other expertise on how to prevent falls.

Currently, legal is pre-filing a second notice with JCAR for Automated Medicaid Dispenser (AMD) which is an approved service in IDoA waiver. It is required that AMD devices must be waterproof.

There are a lot of rules and policy form changes regarding person center planning. Lora has been working internally to make sure forms and brochures comply with Federal CMS regulations.

Fiscal

FY'17 everything has been processed at IDoA and is at the Comptroller's Office for payment. The oldest vouchers are from September. Some grants are delayed due to the fiscal year starting late due to the budget being passed in late July.

Health and Family Services – With the budget passing, the agency is in the process of implementing the provisions in the budget and filing rules.

Veteran's Affairs – Construction on a new veteran's home in Chicago can be up and running next year. Angela Simons was elected as an Administrator with the Illinois Pioneer Coalition Board. Two Administrators has been certified Dementia Practitioner.

Motion to Adjourn:

Marsha Johnson made a motion to adjourn. Greg Wilson seconded the motion. Adjournment unanimously approved.

Adjourned at 12:05pm.