## Effingham City/County Committee on Aging dba ECCOA



### EFFINGHAM CITY-COUNTY COMMITTEE ON AGING (ECCOA) AKA SENIOR SERVICES

#### WWW.ECCOA.ORG

209 S. MERCHANT ST. EFFINGHAM, IL 62401 217-347-5569

SERVING THE COUNTIES OF EFFINGHAM, FAYETTE, CRAWFORD, JASPER, CLAY, LAWRENCE, MARION, JEFFERSON, AND RICHLAND

### **Agency Mission**

To elevate the quality of life for our older population by providing a single and familiar focal point for the delivery of services to the elderly, by offering these services directly or via linkage to the network of available assistance; to support older persons in their efforts to live independently in their own homes as an alternative to premature or inappropriate institutionalization and to serve as advocates for the aging population and its interests.

### **Effingham City-County Committee on Aging Office Locations**

#### **Administrative Office**

209 S. Merchant St. Effingham, IL 62401 Phone: 217-347-5569

Fax: 217-347-5590

#### **Satellite Offices**

#### **Senior Services of Fayette County**

112 N. Kennedy

Vandalia, IL 62471

Phone: 618-283-4122

Fax: 618-283-4828

#### **Senior Services of Marion County**

120 E. Green St.

Centralia, IL 62801

Phone: 618-533-4300

Fax: 618-533-4404

#### **Senior Services of Clay County**

832 West North C-2

Flora, IL 62839

Phone: 618-662-7304

Fax: 618-662-7100

#### **Senior Services of Jefferson County**

409 Harrison St.

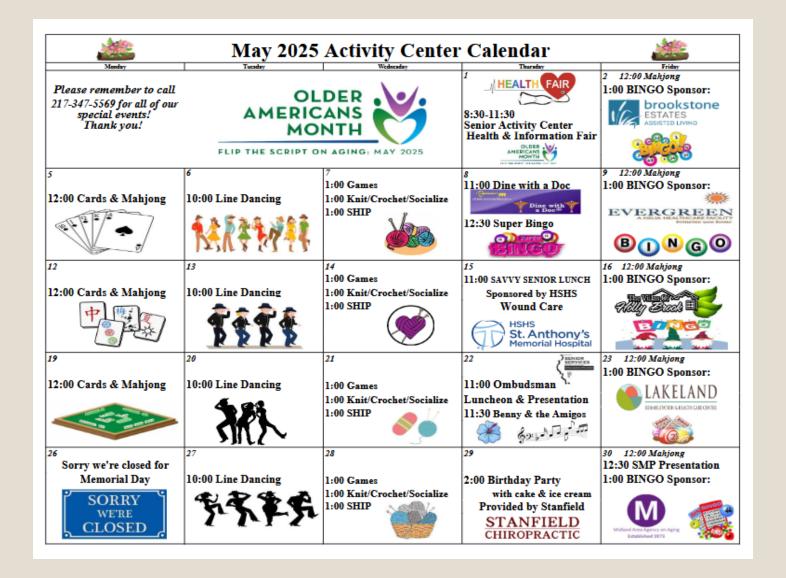
Mt. Vernon, IL 62864

Phone: 618-242-3505

Fax: 618-242-3544

### Programs and Services

- 1. Community Care Program (CCP): Provided in all 9 counties.
- 2. Ombudsman: Advocate for individuals in Long-Term Care settings for the counties of Clay, Effingham, Fayette, Jefferson, and Marion Counties
- 3. Senior Health Insurance Program (SHIP): for the counties of Clay, Effingham, Fayette, Jefferson, and Marion Counties.
- 4. Illinois Telecommunications Access Corporation (ITAC): Free amplified and teletype telephones for the counties of Clay, Effingham, Jefferson, and Marion Counties.
- 4. Fully Functional Senior Activity Center: Effingham Only
- 5. Linkage and referral: Provided in all 9 counties.
  - > Meals on Wheels
  - > Caregiver Support
  - > Information and Assistance
  - ➤ Benefit Access
  - > Affordable Housing
  - > Help with utilities



# Care Coordination Unit (CCU) Specific Programs

- 1. Community Care Program (Services paid through Illinois Department on Aging): Provides programs for eligible indivudals who are age 60 + who may need help to be able to live in their own homes instead of premature nursing home placement—includes screening for in-home services such as:
  - Homemaker Services
  - > Assistance with transportation to appointments
  - Automated Medication Dispensers
  - Emergency Home Response Systems
  - Money Management (Clay, Effingham, Fayette, Jefferson and Marion Counties)
- 2. Referrals for many community services that will add benefit to the needs of each individual served.
- 3. Critical Event Mitigation
- 4. Choices for Care Screening

### **Partnering**

- 1. Maintain and encourage positive relationships and a sense of community support.
- 2. Encourage relationships that will provide consistency and choice for seniors.
- 3. Work collaboratively with all stakeholders to provide services and supports for seniors in our communities.
- 4. Establish and maintain links with community partners to provide an array of services that support independence and dignity.

# Process When ECCOA Receives a Referral:

- 1. Referral Form is completed
- 2. The participant is contacted by phone within 5 days of receiving the referral to confirm the interest/need for CCP Services
- 3. The Referral is then passed onto a Care Coordinator to schedule a date to complete a Face-to-Face (FTF) Comprehensive Assessment
- 4. During the Assessment, the Care Coordinator and the Participant/Representative develop a Plan of Care. At that time:
  - > A Provider Agency is selected or assigned
  - > Task(s) and time are determined
- 5. If the participant is determined eligible for in-home services, the individualized plan of care will be sent to the requested provider agency. Providers have 15 days to begin service.

#### Emergency Senior Services (ESS) Overview

- 1. Propane bills
- 2. Water and electric bills
- 3. Bedbug extermination
- 4. Housing assistance
- 5. Homeless assistance
- 6. Ramps
- 7. Lift chairs
- 8. Grab bars
- 9. Raised toilet seats
- 10. Gas line repair
- 11. Water heater replacement
- 12. Furnace and AC repair

## Questions