



State of Illinois
Illinois Department on Aging

Older Adult Services Advisory Committee Meeting Minutes

Date: February 26, 2018 1:00 – 3:00 p.m. (Approved May 21, 2018)

Locations:

Illinois Department on Aging, 160 N. LaSalle St., 7th floor, Chicago

Illinois Department on Aging (at the DNR bldg.), One Natural Resources Way, Springfield

IN ATTENDANCE: Committee Members

Jean Bohnhoff, Director & OASAC Chair– Department on Aging

Bill Bell – Illinois Health Care Association

Paul Bennett – Next Level Health Partners

Theresa Collins – Senior Services Plus Inc.

Dr. Thomas Cornwell – HomeCare Physicians

Kelly Fischer – Journey Care Hospice

Terri Harkin – SEIU HealthCare – Illinois and Indiana

Lori Hendren – AARP

Susan Hughes – UIC Community Health Sciences School of Public Health

Phyllis Mitzen – Health and Medicine Policy Research Group

Susan Real – Caregiver – East Central Illinois Area Agency on Aging

Gustavo Saberbein – Help at Home LLC

Teva Shirley – Southwestern Illinois Visiting Nurse Association

Louise Starmann – Citizen Member

Cathy Weightman-Moore – Catholic Charities LTC Ombudsman Program

Ex-officio Committee Members:

Megan Spitz – Illinois Housing Development Authority

Bonnie Hartman-Walter (for Kelly Cunningham) – Department of Healthcare and Family Services

Gwen Diehl – Department of Veterans Affairs

Department on Aging staff:

Alex Burke, Mike Dropka, John Eckert, Sophia Gonzalez, Jose Jimenez, Lora McCurdy, and Anna O’Connell

GUESTS:

Meghan Carter (Legal Counsel for Health Justice) and Sylvia Ryperton-Lewin (Presenter from HFS)

NOT IN ATTENDANCE: Committee Members

Sherry Barter Hamlin – River-to-River Residential Corporation

Amy S. Brown –CRIS Healthy Aging Center

Cindy Cunningham – Illinois Adult Day Services Association

Carla D. Fiessinger -Monaham Law Group

Michael Koronkowski – UIC College of Pharmacy

Andrew Kretschmar – Alzheimer’s Association, Greater Illinois

Dave Lowitzki – SEIU HealthCare Illinois and Indiana

Sara Ratcliffe – Illinois HomeCare and Hospice Council

Karen Schainker – Senior Services of Central Illinois

Jason Speaks – Leading Age Illinois

Ancy Zacharia – Home Care Physicians

Ex-officio – Committee Members not in attendance:

Debra Bryars– Department of Public Health
Jamie Freschi – State Long Term Care Ombudsman
Lyle VanDeventer – Department of Human Services
Representative – Governor’s office

Introductions & Call to Order:

Director Jean Bohnhoff welcomed everyone to the meeting. Members and guests introduced themselves. Director Bohnhoff asked for a motion to call the meeting to order. Bill Bell made a motion to call the meeting to order and Theresa Collins seconded. All members voted in favor.

Approve minutes of Full OASAC November 13, 2017 Meeting:

John Eckert asked for a motion to review and approve the minutes from November 13, 2017 meeting. Teva Shirley made a motion to approve the meeting minutes, Susan Real seconded. The minutes were approved unanimously by members with no corrections or additions needed.

Ethics & New Sexual Harassment Trainings:

Sophia Gonzalez shared that the Ethics Training and the new Sexual Harassment Trainings have been sent out and are due back before May 31, 2018. The training certificates can be mailed, scanned or faxed to the Chicago or Springfield offices. Friendly email reminders will be sent to those that have not submitted verification of their trainings.

Update on Medication Management Demonstration:

Lora McCurdy shared that the presenter for the Medication Management Demonstration had a schedule conflict and was unable to make it to the meeting today. The presentation will be re-scheduled for a future OASAC meeting.

Discuss Recommendations & Priorities for 2018:

John Eckert shared that the Department plans to continue to support the two research studies on exercise programs with home care aides and CCP participants, as was presented during the November OASAC meeting and asked for other OASAC recommendations and priorities for 2018. Lora McCurdy shared that she had a call with Mike O’Donnell and he mentioned that the Fall Risk Symposium had been moved to September. McCurdy also discussed the ACL application for a 3-year training grant looking at Fall Risk Prevention. Eckert shared that the Department has been moving forward with the Person-Centered Planning activities that include updating the CCP Rules, brochures and plan of care forms. McCurdy added that these changes were federal requirements and not just changes required in Illinois. The Department has been working with sister agencies on these language changes. Eckert shared that the Money Follows the Person (MFP) program has a few open cases that need follow up and that the one-time cost, modifications will be continued for these participants as needed. It was also shared that deflection work continues as the Department is working with CCUs on the Choices for Care screening process. McCurdy shared that the regional face-to-face trainings on the DON are being scheduled for the summer. This will be a statewide mandatory training for all Care Coordinators, dates will be shared as available.

Director Bohnhoff shared that some of the CCUs have been struggling to find Care Coordinators and APS caseworkers. Teva Shirley shared that they have struggled to find APS caseworkers. Louise Starmann shared that during her work with the CCUs she learned that the CCUs are competing with the MCOs for workers. Salary differences are part of the issue and that APS caseloads are going up. Paul Bennett shared that when he worked for the UIC CCU, they offered free tuition waivers and that perhaps the Department can explore that option with the State Universities. Bennet shared that he is aware that some MCOs are currently offering a tuition waiver and that has been an incentive for at least one employee that left his MCO. Terri Harkin shared that raising wages may lower the 50% current

turnover rate. Susan Hughes asked if there was any way that the OASAC committee could help with these issues. Phyllis Mitzen suggested creating a work group to discuss the stabilization of workforce and key core access to programs. Eckert will coordinate with Mitzen and others that are interested. Terri Harkin, Susan Hughes, Gustavo Saberbein, and Louis Starmann were interested.

Manage Care Reboot and Performance Metrics Presentation:

Sylvia Riperton-Lewis, Chief, HFS Division of Medical Programs, Bureau of Quality Management reviewed a PowerPoint presentation on the summary of findings of HCBS Waivers Performance Measures for the State's Managed Care Plans from the SFY Annual Report. A copy of the PowerPoint is attached to the end of these minutes. Following the presentation, a discussion followed on the need for more data to be gathered on MCO participant satisfaction. Riperton-Lewis also discussed the Managed Care Reboot. Seven contracts were awarded to expand Managed Care to all counties of the State.

Department Updates:

Update on Budget/Fiscal

Anna O'Connell, CFO shared that the Department has been able to keep its payments up to date. Everything in CCP year to date has been billed, accepted and vouchered. The Comptroller's office has paid up about 90% of these bills. The AAAs are waiting on a budget and are at about a 4-6-week delay in getting grant awards for the year. Regarding meals, the majority are from federal funds and 40% are from the State. State funds tend to take longer and federal funds go out immediately. O'Connell shared that compared to where we were last year, we are doing good.

Update on Legislation:

Alex Burke, Legislative Liaison shared that the Department has been following several bills that are related to Aging including; HB5072, HB4686, HB4867, HB4687 and HB5081. Descriptions can be found at the Department's website. Burke also shared that the Department is opposing SB2913 regarding who provides the Choices for Care pre-screening responsibilities. Lora McCurdy shared that the hospitals have a conflict of interest in following up on hospital pre-screens and that CCUs have the capacity and experience conducting Choices pre- and post-screens and the Department has been working with the CCUs to improve the process and response time. Jose Jimenez added that this bill is a 360-degree change to all the changes that the Department has made to improve the process. Louise Starmann stated that the hospitals will not do the Choices screens within the required timeframe and Nursing Facility admissions will increase and suggested that OASAC write a letter to oppose this bill and asked for a motion to oppose. Thomas Cornwell made a motion and Louis Starmann seconded, all were in favor. There will be a check with legal to ensure that OASAC can submit this letter. Susan Hughes asked for a copy of the bill and talking points to get in contact with individual Senators. McCurdy shared that she will check with legal.

Update on PCP CCU and Adult Day Service (ADS) Work groups:

Lora McCurdy shared that the CCU Person-Centered Planning work group has continued to meet. The work group reviewed and offered feedback on changes to the Plan of Care (POC) and at how a participant's personal goals from the 11 POC domains get included in their final person-centered plan. She noted that work on the new standardized Intake Referral for Services and Supports form continues that includes asking the participant who they want to be present during the initial assessment and prompts the CCUs to ask when it would be best to meet. Under these changes the participant will be given an opportunity to lead and have an authorized representative if they choose. The ADS workgroup reviewed and offered feedback on a standardized ADS addendum to the Person-Centered Plan of Care because CMS had stated that there could not be two separate care plans. Louise Starmann asked about ADS providers, since there have been some that have closed their operations. Jose Jimenez shared that a couple of new ADS providers have been added in recent months. McCurdy stated that the upcoming waiver rate study does include ADS and ADS transportation. The Department is working with a vendor for this rate study and will be looking at access to these services.

Automated Medication Device (AMD) Applications:

Lora McCurdy shared that the Department has an application on the website for AMD providers but have not received any applications as of today and we will need at least two providers to offer choice. The Department is almost done finalizing the AMD policy for CCUs and providers.

Other Issues & Announcements:

Possible joint meeting with Illinois Council on Aging:

Alex Burke shared that the Illinois Council on Aging (ICoA) reviews all State services available to seniors and would like to have a joint meeting with OASAC as an educational experience. OASAC members agreed that this would be a good idea. Elizabeth Delheimer will reach out to the ICoA Executive members to meet with the OASAC Executive members to prepare an agenda. Thomas Cornwell suggested that each member would introduce themselves and talk about their organization activities. The next full meeting scheduled for May 21st will be a joint meeting with OASAC and ICoA.

Eckert shared that the Department has continued to meet with the Bridge Model group and have reviewed/discussed the proposal. Meghan Spitz shared that they had record attendance at the Governor's Conference on Affordable Housing. Susan Hughes shared that the Falls Symposium is scheduled for September 21st or 28th.

Motion to Adjourn:

John Eckert asked for a motion to adjourn the meeting. William Bell made a motion to adjourn the meeting. Lori Hendren seconded the motion. The motion to adjourn was approved unanimously. The meeting was adjourned at 2:55 pm.