



State of Illinois
Illinois Department on Aging

Older Adult Services Advisory Committee & Illinois Council on Aging Joint Meeting Minutes

Date: May 21, 2018 1:00 – 3:00 p.m. (Approved August 20, 2018)

Locations:

Illinois Department on Aging, 160 N. LaSalle St., 7th floor, Chicago

Illinois Department on Aging (at the DNR bldg.), One Natural Resources Way, Springfield

IN ATTENDANCE:

OASAC Committee Members

Jean Bohnhoff, Director & OASAC Chair

Paul Bennett

Amy S. Brown

Theresa Collins

Carla D. Fiessinger

Kelly Fischer

Terri Harkin

Susan Hughes

Andrew Kretschmar

Phyllis Mitzen

Sandra Pastore

Susan Real

Gustavo Saberbein

Teva Shirley

Jason Speaks

Louise Starmann

Cathy Weightman-Moore

COA Committee Members:

Phyllis Mitzen— Acting Chair

Steven Wolf– Secretary

Jane Angelis

Christie Coleman

Anthony Frazier

Margaret Huyck

Talat Khan

Susan Lawler

Paul Luu

Patricia Marton

Mubarak Mirjat

Robert J. O’Conner

Bernarda Wong

OASAC Ex-Officio Committee Members:

Bonnie Hartman-Walter (for Kelly Cunningham) – Department of Healthcare and Family Services

Gwen Diehl – Department of Veterans Affairs

Chuck Miller (for Jamie Freschi) – State Long Term Care Ombudsman

Melinda Koeing (for Megan Spitz) – Illinois Housing Development Authority

Lyle VanDeventer – Department of Human Services

Department on Aging staff:

Rhonda Armstead, John Eckert, Sophia Gonzalez, Jose Jimenez, Lora McCurdy, Anna O’Connell, and Jennifer Stevens

GUESTS:

Debbi Bailey (Senior Services of Central IL), Meghan Carter (Legal Counsel for Health Justice), Patricia Marton (Advocate Elder Issues), and Carol Harms (Senior Services of Central IL).

NOT IN ATTENDANCE:

OASAC Committee Members

Sherry Barter Hamlin

Bill Bell

Dr. Thomas Cornwell

Cindy Cunningham

Lori Hendren

Michael Koronkowski

Dave Lowitzki

Sara Ratcliffe

Ancy Zacharia

OASAC Ex-Officio Committee Members not in attendance:

Debra Bryars

Representative – Governor’s office

Introductions & Call to Order:

Director Jean Bohnhoff welcomed everyone to the joint meeting of the Older Adults Services Advisory Council and the Illinois Council on Aging. Members and guests introduced themselves and indicated which entities they represented. Director Bohnhoff noted the opportunity for the two Councils to conduct a joint meeting and indicated that the Department will convene similar joint meetings in the future. John Eckert asked for a motion to call the meeting to order. Susan Real made a motion to call the meeting to order and Teva Shirley seconded. All members voted in favor.

Approve minutes of Full OASAC February 26,2018 Meeting:

John Eckert asked for a motion to review and approve the minutes from February 26, 2018 OASAC meeting. Cathy Weightman-Moore made a motion to approve the meeting minutes, Terri Harkin seconded. The minutes were approved unanimously by OASAC members with no corrections or additions needed.

Workforce Stabilization Work Group:

Phyllis Mitzen shared that the work group has met several times to share and receive input on the Care Coordination survey. The work group is planning to send out the Case Coordination survey to the CCUs through the ICCCU on June 5th and will ask them to respond by June 15th. The work group plans to report the results to group during the next Full OASAC meeting scheduled in August. The work group is also going to work on developing a Homecare Aide (HCA) work force survey as well. Paul Bennett shared that the CCUs have been experiencing challenges and competition with the MCOs in hiring and maintaining their Care Coordinators and this survey will help to look at many issues affecting the pool of Care Coordinators. Kelly Fischer noted that with the changing healthcare force, looking for care coordination staff seems to be a problem in most human services sectors. Phyllis agreed that it is a national problem and thanked the work group members for all the work that has been completed thus far. There was a question whether not getting paid on time would be included in the survey. Terri Harkin added that wages in Illinois are very low and that we have very high turnover rates that have a direct effect on staffing and turnover. She noted that the demand for HCAs are one of the fastest growing needs in Illinois.

CCU Performance & Department Monitoring:

Lora McCurdy noted that she previously shared the Department's efforts to monitor the service providers based on the Medicaid Waiver performance measurement requirements. This includes more scrutiny of annual CCP redeterminations by CCU, increased review of POSMs and implementation of the new Critical Event Reporting System (CERS). Jose Jimenez added that the Planning Division provides detailed data for his Division of Home and Community Services that assists with monitoring each CCU to ensure compliance with the Waiver reporting requirements. Jimenez shared that a cycle of new procurements for CCUs in the Chicago area are being added due to using this additional detailed data that helps them see what is needed in each service area. He added that work in PSA 12 will continue as CCUs need to continue providing services as some poor performing CCUs are replaced. The Department continues to prioritize the quality, safety and welfare of the CCP participants.

Hospice Activities:

It was shared that as a follow-up to previous requests from OASAC members, the Department has started asking members to present on their organizations activities. Kelly Fischer provided a presentation on Journey Care's history, mission, vision and values (*PPT attached*). Fischer shared that JourneyCare is the leading provider of Palliative and end of life care in the region. The JourneyCare mission is "enriching lives through expert and compassionate care". JourneyCare serves 10 northern Illinois counties and has a high level of community engagement including, over 1,100 volunteers. The core programs include Home Hospice Care, Inpatient Hospice CareCenters, Community-Based Palliative Care and Pediatric Palliative and Hospice Care. Fischer is the Chief Operating Officer of the Clinical Services at JourneyCare. A discussion on Hospice services in other parts of the State followed.

Senior Housing Activities:

Melinda Koeing presented on behalf of Megan Spitz from the Illinois Housing Development Authority (IHDA). Koeing shared that IHDA works to finance and preserve affordable housing creating home-owner opportunities, developing programs, and providing assistance for community revitalization. The Housing Accessibility Program (HAP) was discussed. This program provides assistance to seniors and persons with disabilities, to make repairs and modifications that improve accessibility and safety and help them remain in their homes, preventing premature or unnecessary institutionalization. The Low-Income Housing Tax Credits (LIHTC) fund affordable housing developments across Illinois; for example, IHDA recently financed a 60+ unit, new construction development in Naperville; in Belleville, a renovation will offer 47 affordable senior apartments for residents over 55; and, 30 affordable apartments for seniors in Henry. Koenig also summarized that the Illinois Housing Search website is a statewide network that service providers and renters can use to help find housing that best meets their needs. The 811 HUD demonstration program provides subsidies to waiting list units on the websites. This demonstration program allows persons with disabilities to live independently in the community and provides access to appropriate supportive services. IHDA also administers the Illinois Hardest Hit program to help struggling homeowners avoid foreclosure and stabilize communities. The Hardest Hit program provides mortgage assistance to homeowners who have experienced a qualifying hardship event (e.g. death of a spouse). Koeing will send the IHDA Illinois Housing Task Force January 2017 ACHP and SHWG reports to be shared with the members.

Department Updates:

Budget/Fiscal

Anna O'Connell, CFO, shared that the Department has been making payments to providers. She also shared that the procurement cycle for the CCUs has started. Regarding the FY19 budget, nothing will be known before May 31st, but budget and legislative staff have been working together. The Department did receive the letter from ACL for the Older American Services and have already been working with the AAA's on the upcoming fiscal year.

Update on CCP Rules, PCP CCU & ADS Workgroups:

John Eckert shared that the 240 CCP Rules have been filed and the comment period will end at the end of this month. The Department plans to conduct training on the new person-centered planning requirements by

December 2018. The CCU Person-Centered Planning (PCP) work group has not met recently but have reviewed and offered feedback on the four required “colored” CCP brochures, updated and added PCP language and have been working with Department Legal staff on the Privacy Practices brochure. In addition, some new brochures have been created and/or revised that include the Participant Bill of Rights, The Choices for Care Prescreening brochure, and a PCP brochure. A universal standardized Referral form to be used for intake by all CCUs and the HelpLine has also been created with input from the work group. Jose Jimenez added that an MCO brochure with eligibility and right to appeal information has been created. Eckert also shared that a revised Person-Centered plan of care has been worked on: It includes the 11 domains that will carry over to the final plan of care and will also include non-waiver services that are available for participants. Lora McCurdy shared that each Adult Day Service provider currently has their own plan of care but federal CMS now requires that there should be a standardized ADS plan of care that is integrated with the comprehensive Plan of Care that is developed by the CCU. As a result, the ADS workgroup has convened and have been working on developing a consistent ADS plan of care Addendum to the Person-Centered plan of care developed with the participant and the Care Coordinator. McCurdy stated that there is still a lot of work to do.

Automated Medication Dispenser:

Lora McCurdy stated that the Department is excited to finally roll out AMD as a CCP Waiver service. There are four providers that have been approved and must be trained. The CCU training will be held on May 31st and there will be an AMD provider training for existing EHRS providers. AMD services will be provided effective July 1, 2018.

Department Spring Symposium:

Lora McCurdy shared that an email regarding the Symposium had been sent to the group. The Symposium will be held in Peoria on June 12,13, and 14, 2018. This Symposium is free and includes high level quality speakers including Bob Blancato who will lead the opening plenary session. Other speakers include Cathy Anderson and Amanda Alvey, Holly Ramsey-Klawnsnik, Mike Koronkowski, Dr. Jacob Sosnoff and Dr. Wendy Rogers. Both a track on Dementia (Alzheimer’s Association) will be included and an innovative programs track.

Other Issues & Announcements:

It was shared that an HFS 1115 Waiver update (aka Better Care Illinois- Behavioral Health Initiative) will be included during the next meeting. Jose Jimenez shared that the standardized CCP referral form has been shared with the network. He also shared that a Home Delivered Meal (HDM) referral form had also been created and the MCOs are being trained to use this standardized form. The Department is working on making training available always.

Phyllis Mitzen shared that having the joint meeting with COA and OASAC was very helpful and suggested that perhaps a combined meeting once a year would be great. Director Bohnhoff agreed that it was good to learn from each other and provide feedback once or twice a year.

The meeting was adjourned at 2:58 pm.