



Attention Families and Friends

The Long-Term Care Ombudsman for this facility is:

If you have questions and concerns for the Ombudsman,

CALL:

or EMAIL:

Long-Term Care Ombudsmen are resident advocates who work to protect and promote the rights of residents in long-term care facilities and work to resolve complaints.

Please follow facility visitation policies resulting from the COVID-19 public health emergency. Call the facility with immediate concerns about residents.

Ombudsmen services are confidential and free of charge.

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and federal statutes. If you feel you have been discriminated against, you have a right to file a complaint with the Illinois Department on Aging. For information, call the Senior HelpLine at 1-800-252-8966; 1-888-206-1327 (TTY).