



# Resident and Family Support Council

3.16.2021



# Welcome

PAULA BASTA,  
DIRECTOR, ILLINOIS DEPARTMENT ON AGING

## Good Information to Know:

- ▶ Who the Department on Aging serves:  
Adults ages 60 or older and people with disabilities ages 18-59
- ▶ Illinois Department of Aging (IDoA) Website:  
<https://www2.illinois.gov/aging/Pages/default.aspx> or google **Illinois Department on Aging**

*Link is also in the chat box!*

# Ombudsman Program

KELLY RICHARDS,  
STATE LONG TERM CARE OMBUDSMAN

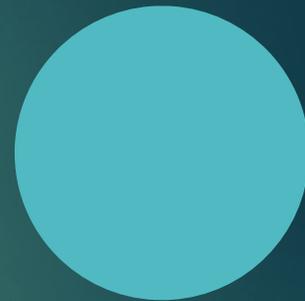
# Ombudsman Program

- ❖ Resident-directed advocates
- ❖ Serve Older Adults and Adults 18-59 with Disabilities who reside in LTC Facilities
- ❖ Protect and improve the quality of care and life of residents through individual and systems advocacy
- ❖ Residents right's are upheld
- ❖ 17 Regional Ombudsmen serving 13 regions
- ❖ Local Ombudsmen serve in individual facilities
- ❖ Links to contact information are in the chat



## Today's Topic: Visitation in Long Term Care Facilities

Lee Moriarty,  
Deputy State Long Term Care Ombudsman



# Visitation in Long Term Care Facilities

## Good Resources regarding visitation:

- ▶ Centers For Medicare & Medicaid Services memo regarding visitation (revised 3-10-2021): <https://www.cms.gov/files/document/as0-20-39-nh-revised-3-10-2021.pdf>
- ▶ Centers for Disease Control memo discussing visitation guidance for post acute care settings: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control-after-vaccination.html>
- ▶ Illinois Department of Public Health (IDPH) guidance discussing Essential Caregivers: [http://www.dph.illinois.gov/sites/default/files/20201202\\_IDPH\\_Essential\\_Caregivers\\_Gu.pdf](http://www.dph.illinois.gov/sites/default/files/20201202_IDPH_Essential_Caregivers_Gu.pdf)
- ▶ \IDPH Reopening Guidance: (discusses Compassionate Care visits) [https://dph.illinois.gov/sites/default/files/20201021\\_Revised\\_LTC\\_Reopening\\_Guidance.pdf](https://dph.illinois.gov/sites/default/files/20201021_Revised_LTC_Reopening_Guidance.pdf)
- ▶ IDPH guidance for other long term care facilities: <https://dph.illinois.gov/covid19/community-guidance/modifications-other-long-term-care-facilities-and-programs>

# Questions and Answers

Enter questions in the chat



## Thank you for being a part of this today!

- ▶ The chat box will remain open for an additional 10 minutes after this call
- ▶ Remember an questions that we can not get to will be answered at the beginning of our next meeting
- ▶ If you need assistance, reach out to your Regional Ombudsman; contact information was shared at the beginning of the chat or email:  
[Age.slco.program@Illinois.gov](mailto:Age.slco.program@Illinois.gov)

### Next meetings:

- ▶ 3/30, 3pm "**Promoting Change with a Local Family Council**"
- ▶ 4/13, 3pm, Topic TBD
- ▶ 4/27, 3pm, Topic TBD