



# What is Adult Protective Services (APS)?

Illinois Department on Aging

2023

# Illinois Adult Protective Services (APS)



- Managed by the Illinois Department on Aging Office of Adult Protective Services as of 1991
- Operates through designated APS Provider Agencies located throughout Illinois
- Investigates reports of alleged abuse, neglect, abandonment, exploitation and self-neglect
- Intervenes to prevent further mistreatment
- Advocates for the individual to remain independent to the maximum degree possible

# Criteria for APS to Accept a Report

- Individual is 60 years of age or older or an adult aged 18-59 with a disability
- Allegation(s) constitutes abuse, neglect, abandonment, exploitation, or self-neglect
- Alleged abuse occurred within the past 12-months or still adversely affects the individual
- Abuse is caused by an identifiable person who has continued access to the individual
- Individual resides either in a domestic setting or in a facility, but the abuse occurred while the individual was outside the facility and was not by a facility employee or fellow resident
- Acceptance regardless of immigration status

No fee for APS Services!

# What Will APS Investigate?

- **Physical abuse** – includes overmedicating
- **Sexual abuse**
- **Emotional abuse**– yells, threatens, intimidates
- **Confinement** – use of restraints, withhold of mail/phone, and isolation
- **Financial exploitation** – misuse or withholding of resources
- **Passive Neglect** – alleged abuser does not understand or lacks ability to meet caregiving needs
- **Willful Deprivation** – alleged abuser deliberately denies necessities of life
- **Abandonment** – includes desertion or willful forsaking by a caregiver
- **Self-neglect** – individual faces a substantial threat to health due to a physical/mental impairment

Report Fraud to the  
Illinois Attorney General Hotline  
800-243-5377

# Illinois APS Statistics

- APS receives approximately 20,000 reports annually
- Types of maltreatment most frequently reported are:
  - 1) financial exploitation
  - 2) self-neglect
  - 3) emotional abuse
  - 4) passive neglect
- Approximately 17% of reports involve adults with disabilities aged 18-59
- Reports are most often received from social workers, relatives, and medical personnel
- Most victims are female and most abusers are female

Most recent statistics:

<https://ilaging.illinois.gov/resources/newspublicationsandreports/publications/elderrights.html>




# Mandatory Reporting



- Law Enforcement Officers are mandated reporters under the APS Act in Illinois.
- If an individual is unable to self-report, a report must be made by a mandated reporter.

For a list of all mandated reporters, see 320 ILCS 20/2/(f-5).

- To make a report, call **1-866-800-1409** (24-hour APS Hotline) 

# APS Accepts Suspicious Death Intakes

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Death of the eligible adult is suspected to be a result of abuse or neglect

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There is no statute of limitations on Suspicious Death Intakes

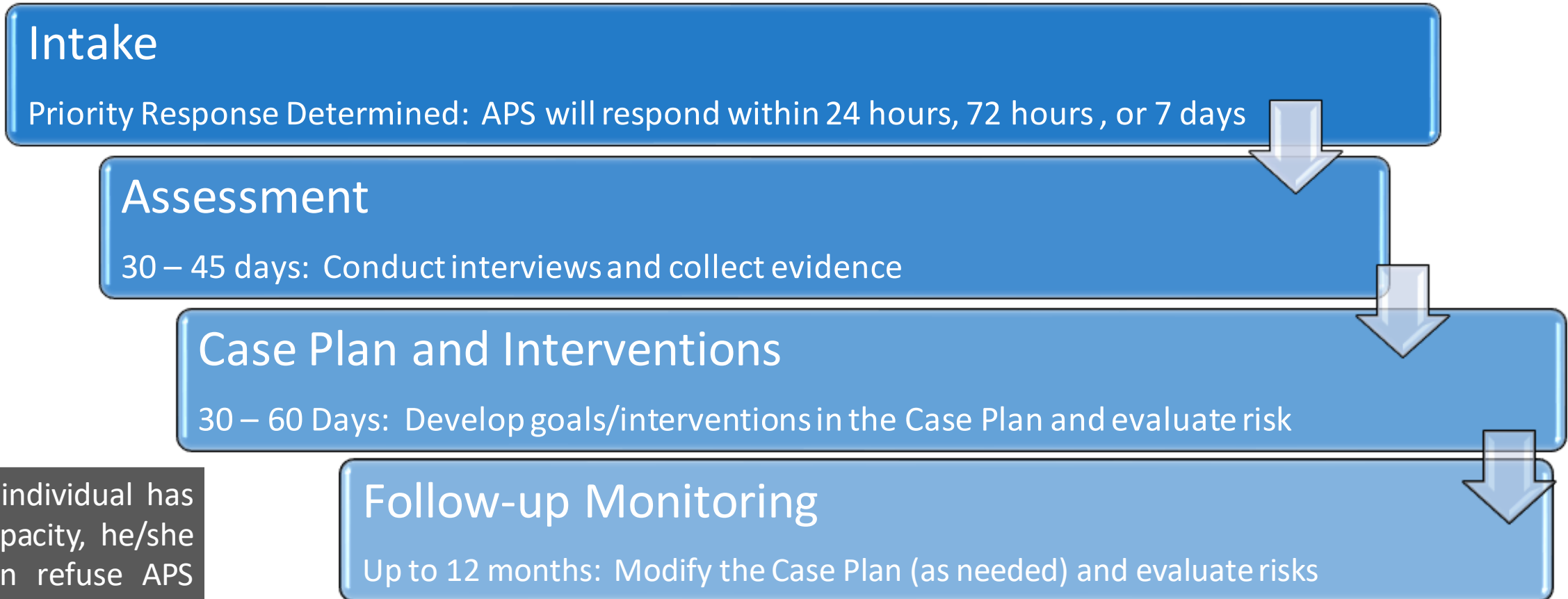
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APS immediately reports the matter to law enforcement **AND** the coroner/medical examiner where the death occurred

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APS follows up within 45 days to determine the outcome of any investigation by law enforcement and the coroner/medical examiner

# What is the APS Investigation Process?



If individual has capacity, he/she can refuse APS services at any time in a case.



# APS Service Referrals

Dependent on availability in geographic areas.

- In-home services
- Transportation assistance
- Meals
- Caregiver respite
- Housing assistance
- Supportive counseling
- Legal assistance
- Health promotion
- Victim services
- Financial management
- Mental health
- Substance abuse services
- Adult Day Services
- Emergency home response
- Material aid
- Residential repair and renovation
- Socialization



# How Can APS and Law Enforcement Help Each Other?

## APS can assist Law Enforcement by:

- With a written request, share APS records, including financial and medical information
- Conduct joint interviews, if appropriate
- Under a Memorandum of Understanding, supply a list of eligible adults who may be at imminent risk of harm

## Law Enforcement can assist APS by:

- Escort APS caseworkers on visits involving safety concerns or Access Orders
- Share info and provide unredacted police reports
- Conduct joint interviews, if appropriate
- Serve on a local Multi-disciplinary or Fatality Review Team

# Contact APS:

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- **1-866-800-1409** (24-hr)
- [Aging.APS@illinois.gov](mailto:Aging.APS@illinois.gov) - Email
- <https://ilaging.illinois.gov/engage.html> - awareness website
- <https://webapps.illinois.gov/AGE/ProviderProfileSearch>  
search for local APS Provider or aging services
- Adult Protective Services Act: 320 ILCS 20/

APS Law Enforcement  
and Legal Professional  
Toolkit  
Scan here with phone  
to access:

