

Emergency Home Response Service

Offers you a 24-hour emergency communication link to assistance outside your home. This service is provided by a 2-way voice communication system consisting of a base unit and an activation device worn, automatically linking to a professionally staffed support center. The support center assesses the situation and directs an appropriate response whenever activated.

Additional Services and Supports

Other services in addition to CCP may be available depending on the area. IDoA will provide translation services and is committed to meeting your person-centered goals. Your Care Coordinator will work with you to identify your goals and link you to other available services such as;

- Caregiver services
- Grandparents Raising Grandchildren
- Home-Delivered meals
- Money Management
- Senior Companion



For Additional Information

please contact the Department or visit our website.

ilaging.illinois.gov

Department on Aging
One Natural Resources Way, #100
Springfield, Illinois 62702-1271

Senior HelpLine:
1-800-252-8966 (toll-free)
711 (TRS)

Monday through Friday
8:30 a.m. to 5:00 p.m.
Aging.ilsenior@illinois.gov

Follow us @IllinoisDoA



The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal Statutes. If you feel you have been discriminated against call the Senior Helpline at 1-800-252-8966, 711 (TRS).

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State of Illinois
Department on Aging

Community Care Program



*...working with older adults to
empower them to live independently
in their home.*





What is the Community Care Program (CCP)?

This program offers services and supports to qualifying older Illinoisans to help work with them to remain in their homes, if that is their choice, and avoid unnecessary institutionalization.

Will I have to pay for CCP services?

No, there is no out of pocket cost to you for CCP services. The CCU will send a Care Coordinator to your home at no cost to discuss your needs and person-centered goals, and to help you choose what services may be right for you.

Who can qualify for CCP?

You are eligible for CCP services if:

- You are age 60 or older;
- You are determined physically in need of services and supports based on the comprehensive assessment tool;
- You are a resident of the State of Illinois;
- You are either a U.S. citizen or an eligible non-citizen within the specific categories;
- You meet the asset requirements; and
- You agree to apply, and if found eligible, enroll for Medicaid benefits on an annual basis.

Each individual is different, and may be eligible to receive different services. Please contact us to see what you may be eligible for.

Who determines my eligibility?

Local Care Coordination Units (CCUs) will complete an assessment to determine your eligibility for CCP services. They will ask you what kinds of tasks you can complete on your own, what kind of activities you require assistance with and what type of support you have available. If you are determined eligible, the Care Coordinator will also work with you to identify your person-centered goals and arrange services and supports needed.

Who can participate in my eligibility determination and in identifying my person-centered goals?

You can involve anyone you choose to participate in the person-centered planning process and to assist you in providing information to the Care Coordinator.

What happens if I qualify for CCP?

If you qualify for CCP services, the Care Coordinator will work with you to develop a person-centered plan, set up services that are appropriate for you, which you have agreed to receive and make sure these services continue to meet your needs.

Services and Supports Available

In-Home Service

Offers non-medical support by supervised homemaker aides who have received specialized training in the provision of in-home services. Services include:

- Accompany / Transportation to medical appointments and errands such as shopping
- Assisting with self-administered medication
- Following a written special nutrition diet plan
- Moderate home maintenance
- Non-medical personal care tasks
- Performing meal preparation
- Routine light housekeeping

Adult Day Service (ADS)

Offers direct care and supervision in a community-based setting which provides personal attention and social, physical, and emotional well-being in a structured setting. ADS provides respite for family caregivers, especially those who are employed outside the home, and socialization for isolated adults. Services include:

- Arrangement for transportation
- Assistance with daily meals
- Assistance with activities of daily living
- Support with health-related services

Automated Medication Dispenser

Available to eligible participants who need medication reminders to improve medication adherence. Offers a portable, mechanical system for individual use that can be programmed to dispense or remind to take oral medications through auditory, visual, or voice reminders.