



FIRST RESPONDER ABUSE, NEGLECT, FINANCIAL EXPLOITATION, AND SELF-NEGLECT GUIDE & RESOURCE CARD

There are several red flags that could indicate that an adult with disabilities (18-59) or another older adult (60+) is in a situation that could **require you to report suspected abuse, neglect, and financial exploitation on a mandatory or voluntary basis.**

There are several agencies who accept these reports and it is based on where the individual resides. *See the back for resources/contacts.*

PHYSICAL CONDITION RED FLAGS

- Unexplained bruises/welts
- Open sores
- Soiled bandages
- Malnutrition
- Dehydration
- Foul smelling
- Improper/soiled clothing
- Under/Overweight

MENTAL/EMOTIONAL CONDITION RED FLAGS

- Appears disoriented or confused
- Incoherent
- Untreated mental illness
- Severely anxious or fearful
- Cannot follow conversation
- Withdrawn
- Denies problems
- Suspected drug or alcohol abuse
- Suicidal ideations

RESIDENCE CONDITION RED FLAGS

- Excessive heat
- No heat
- No electricity
- No water
- No food
- Hoarding
- Excessive pets
- Vermin or insect infestation
- Residence in disrepair
- Garbage piled up



To report abuse in a residential home:

Illinois Department on Aging Adult Protective Services Program
1-866-800-1409 (24-hour hotline)

The Illinois Department on Aging's Adult Protective Services Program also assists individuals who are not caring for themselves (self-neglect).

To report abuse in a long-term care facility:

Illinois Department of Public Health
1-800-252-4343

To report abuse in a supportive living facility:

Illinois Department of Healthcare & Family Services
1-800-226-0768

Chapter 320 ILCS 20/1et seq.

Local Area Agency on Aging: _____
Long Term Care Ombudsman: _____

State's Attorney: _____
Domestic Violence Shelter: _____

Center for Independent Living:



State of Illinois, Department on Aging
One Natural Resources Way, #100
Springfield, Illinois 62702-1271
ilaging.illinois.gov

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in compliance with appropriate State and federal statutes. If you feel you have been discriminated against, call the Senior HelpLine at 1-800-252-8966, 711 (TRS).

Additional resources that can help assist an individual

SUICIDE PREVENTION HOTLINE
1-888-273-8255 (TALK)

DOMESTIC VIOLENCE HOTLINE
1-877-863-6338

ALZHEIMER'S HOTLINE
1-800-272-3900

APPLICATION FOR BENEFITS ELIGIBILITY (SNAP, ETC)
1-800-843-6154

ILLINOIS DEPARTMENT OF HUMAN SERVICES HELP LINE
1-800-843-6154

#ENGAGE2CHANGE
<https://www.illinois.gov/aging/Engage>

ELDERCARE LOCATOR
1-800-677-1116

SENIOR HELPLINE
1-800-252-8966 or 1-888-206-1327 (TTY)

FEDERAL TRADE COMMISSION
1-877-382-4357 or ReportFraud.ftc.gov

ATTORNEY GENERAL
For different possible listings, see <https://www.illinoisattorneygeneral.gov/about/hotlines.html>

CRIME VICTIMS ASSISTANCE LINE
1-800-228-3368 or 1-877-398-1130 (TTY)

MEDICAID/WELFARE FRAUD HOTLINE
1-844-453-7283 (1-844-ILFRAUD)

RAPE CRISIS CENTER
<https://illinoisattorneygeneral.gov/women/hotlines.html>

CHILD ABUSE HOTLINE
1-800-252-2873 (1-800-25-ABUSE)

GUARDIANSHIP & ADVOCACY COMMISSION
1-866-274-8023 or 1-866-333-3362 (TTY)

TO OBTAIN AN ORDER OF PROTECTION
<https://www.illinoislegalaid.org/legal-information/order-protection>